

Status of IRP Performance Metrics for DTSC As of September 11, 2017

| Recommendation | Date of Request | Due Date | Date Fulfilled |
|--|-----------------|---|----------------|
| Permitting | | | |
| Make an annual average of 16 hazardous waste facility permit decisions over a 10-year permitting cycle. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Send out reminder letter at least 18 months in advance of hazardous waste facility permit expiration date 100 percent of the time each fiscal year. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Conduct a pre-application meeting with the hazardous waste facility permit applicant within three months after issuance of the reminder letter 100 percent of the time each fiscal year. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Review hazardous waste facility permit application for administrative completeness within 30 days of receipt of the permit application and notify the applicant, in writing, whether the application is complete 100 percent of the time each fiscal year. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Complete technical review for an average of 80 percent of permit applications within 13 months after the application is determined to be administratively complete for the next 10 years. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Establish average processing time of 2 years or less for 90 percent of hazardous waste facility permits completed for the next 10 years. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Review, on average, 24 hazardous waste facility permit closure and post-closure plans and associated engineer's cost estimates each fiscal year. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Experience less than 10-percent staff turnover with permitting staff during FY 2016-17. | 4/21/16 | Report by 6/30/17 (Deadline Postponed) | Pending |
| Enforcement | | | |

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| Measure the percentage of inspection reports sent to hazardous waste facility operators within the statutory time periods, with a goal of complying 100 percent of the time each fiscal year. | 7/26/16 | N/A | Pending |
| Meet or exceed RCRA Grant commitments for inspection of hazardous waste treatment, storage, and disposal facilities. | 7/26/16 | N/A | Pending |
| Set a "stretch" target for the percentage of permitted hazardous waste treatment, storage, and disposal facilities inspected each fiscal year. | 7/26/16 | N/A | Pending |
| Measure and evaluate the referral time for OCI cases with a goal of referring 95 percent of the cases within 180 days from the date the violation was determined. | 7/26/16 | N/A | Pending |
| Complete 90 percent of EERD administrative enforcement actions within 180 days from the date the violation was determined when the calculated penalties are less than \$75,000. | 7/26/16 | N/A | Pending |
| Public Outreach | | | |
| Using surveys and other methods, measure community satisfaction of public outreach on an annual basis. | 10/24/16 | N/A | Pending |
| Compare results of a planned IRP 2017 survey of Panel contacts with results of the 2016 IRP survey. | 10/24/16 | N/A | Pending |
| Fiscal Management | | | |
| Track cost recovery in all program areas with the goal of not recovering less than 90 percent of amounts invoiced. | 1/11/17 | N/A | Pending |
| Calculate the percent of cleanup costs that are not billed per year. | 1/11/17 | N/A | Pending |
| Measure how often per year the Department fails to issue invoices on a quarterly basis for cleanup effort oversight costs, as is required by Health and Safety Code section 25269.6. | 1/11/17 | N/A | Pending |
| Calculate the percentage of estimates required by Health and Safety Code section 25269.5 that underestimate the total actual hours that DTSC staff actually incurred in the next phase of site mitigation activity per year. | 1/11/17 | N/A | Pending |
| Measure the average number of days to resolve formal cost recovery billing disputes per year. | 1/11/17 | N/A | Pending |
| Calculate the percentage of cost recovery invoices that are formally disputed by responsible parties per year. | 1/11/17 | N/A | Pending |
| Site Mitigation | | | |
| Organizational Excellence | | | |
| Consumer Products Program | | | |

