



VIA ELECTRONIC MAIL

January 31, 2018

Department of Toxic Substances Control  
Attention: Ms. Renee Avila  
1001 "I" Street  
P.O. Box 806  
Sacramento, California 95812-0806

SUBMISSION OF QUARTERLY REPORT; Consent Order Item B-1.6

Dear Ms. Avila,

The following quarterly report for Q4 '17 outlines the Thermostat Recycling Corporation's (TRC) most recent outreach and pilot project activities. By this submission, S. Groner Associates, Inc. (SGA) is fulfilling obligations on behalf of the 25 signatories of the Consent Order listed below. If you have any questions regarding this submission, please feel free to contact me at (562) 597-0205 or the address below.

Regards,

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Mr. Ryan Kiscaden  
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- (25) Company's Signatures representing;
- Bard Manufacturing Company, Inc.
  - Burnham Holdings, Inc.
  - Carrier Corporation
  - Chromalox
  - Crane
  - The Climate Control Group, Inc.
  - Empire Comfort Systems
  - General Electric Company
  - Honeywell International Inc
  - Hunter Fan Company
  - Invensys, Inc.
  - ITT Corporation
  - Johnson Controls
  - Lear Siegler
  - Lennox International Inc.
  - Lux Products
  - The Marley-Wylain Company
  - Nortek Global HVAC LLC
  - Sears Holdings
  - Thomas & Betts Corporation
  - Trane Residential Systems
  - Uponor, Inc.
  - Valliant Corporation
  - W.W. Grainger
  - White-Rodgers



## Introduction

During the fourth quarter (October- December), 2017 S. Groner Associates (SGA) working on behalf of the Thermostat Recycling Corporation (TRC) focused on implementing the following tasks from the DTSC-approved Outreach Plan and Pilot Plan as a part of the California TRC Program. The following report outlines those efforts undertaken during this quarter broken into audiences.

## Summary of Results

1. Mercury-added thermostats collected this quarter: 5,197
2. New collection locations this quarter: 21
  - Number and location (by street address) of new collection bins: included in appendix
3. Mercury-added thermostats collected this year: 17,976
4. Program element/participants to which the collected thermostats are attributed: information not attributed due to overlapping tactical elements

**Table 1. Number of bins (cumulative)**

Audience	Q1 2017	Q2 2017	Q3 2017	Q4 2017
<b>A</b>				
Contractors	172	182	189	193
HHWs	198	205	225	226
Retailers	61	78	78	78
Wholesalers	735	753	787	791
<b>B</b>				
Building Departments	N/A	N/A	0	0
Utility Companies	N/A	N/A	0	0
School Districts	N/A	N/A	1	0
Universities/ Colleges	N/A	N/A	0	2
<b>C</b>				
Residential Property Managers	N/A	N/A	0	0
Commercial Property Managers	N/A	N/A	0	0
Hotel/ Motel	N/A	N/A	0	0
<b>TOTAL</b>	1,166	1,218	1,280	1,290

*\* This table provides the number of TRC collection bins in circulation in the State of California. Actual numbers may vary throughout the quarter as some participants discontinued participation (see Table 6).*



**Table 2. Number of bins returned (includes bins returned empty)**

Audience	Q1 2017	Q2 2017	Q3 2017	Q4 2017	TOTAL
<b>A</b>					
Contractors	11	3	11	26	51
HHWs	8	8	9	13	38
Retailers	3	0	0	1	4
Wholesalers	192	71	111	170	544
<b>B</b>					
Building Departments	N/A	N/A	0	0	0
Utility Companies	N/A	N/A	0	0	0
School Districts	N/A	N/A	0	0	0
Universities/ Colleges	N/A	N/A	0	0	0
<b>C</b>					
Residential Property Managers	N/A	N/A	0	0	0
Commercial Property Managers	N/A	N/A	0	0	0
Hotel/ Motel	N/A	N/A	0	0	0
<b>TOTAL</b>	214	82	131	210	637

**Table 3. Percent of bins returned (# of bins returned per audience/ # of bins per audience)**

Audience	Q1 2017	Q2 2017	Q3 2017	Q4 2017
<b>A</b>				
Contractors	6.4%	1.6%	5.8%	13.5%
HHWs	4.0%	3.9%	4.0%	5.8%
Retailers	4.9%	0.0%	0.0%	1.3%
Wholesalers	26.1%	9.4%	14.1%	21.5%
<b>B</b>				
Building Departments	N/A	N/A	0	0
Utility Companies	N/A	N/A	0	0
School Districts	N/A	N/A	0	0
Universities/ Colleges	N/A	N/A	0	0
<b>C</b>				
Residential Property Managers	N/A	N/A	0	0
Commercial Property Managers	N/A	N/A	0	0
Hotel/ Motel	N/A	N/A	0	0
<b>TOTAL</b>	18.4%	6.7%	10.2%	16.3%



**Table 4. Mercury Added Thermostats Collected**

Audience	Q1 2017	Q2 2017	Q3 2017	Q4 2017	TOTAL
<b>A</b>					
Contractors	373	60	242	570	1,245
HHWs	265	214	174	328	981
Retailers	8	0	0	1	9
Wholesalers	5,963	2,413	3,067	4,298	15,741
<b>B</b>					
Building Departments	N/A	N/A	0	0	0
Utility Companies	N/A	N/A	0	0	0
School Districts	N/A	N/A	0	0	0
Universities/ Colleges	N/A	N/A	0	0	0
<b>C</b>					
Residential Property Managers	N/A	N/A	0	0	0
Commercial Property Managers	N/A	N/A	0	0	0
Hotel/ Motel	N/A	N/A	0	0	0
<b>TOTAL</b>	6,609	2,687	3,483	5,197	17,976

*\*Data for mercury added thermostats collected depicts whole/intact thermostats returned and does not include loose switches (or partial thermostats). Data for loose switch or partial thermostat returns are computed annually and will be included in the annual report.*

**Table 5. Number of bins returned, and thermostats returned per year**

Audience	Q1 - Q4 2017	
	Bins	Thermostats
<b>A</b>		
Contractors	51	1,245
HHWs	38	981
Retailers	4	9
Wholesalers	544	15,741
<b>B</b>		
Building Departments	0	0
Utility Companies	0	0
School Districts	0	0
Universities/ Colleges	0	0
<b>C</b>		
Residential Property Managers	0	0
Commercial Property Managers	0	0
Hotel/ Motel	0	0
<b>TOTAL</b>	637	17,976



**Table 6. Number of bins that have been discontinued by the participant**

Audience	Q1 2017	Q2 2017	Q3 2017	Q4 2017	TOTAL
<b>A</b>					
Contractors	1	1	0	0	2
HHWs	10	1	0	0	11
Retailers	1	0	0	0	1
Wholesalers	0	1	2	0	3
<b>B</b>					
Building Departments	N/A	N/A	0	0	0
Utility Companies	N/A	N/A	0	0	0
School Districts	N/A	N/A	0	0	0
Universities/ Colleges	N/A	N/A	0	0	0
<b>C</b>					
Residential Property Managers	N/A	N/A	0	0	0
Commercial Property Managers	N/A	N/A	0	0	0
Hotel/ Motel	N/A	N/A	0	0	0
<b>TOTAL</b>	12	3	2	0	17

*NOTE: "Discontinued" means that the participant declined to continue participation*

*All data is updated on a quarterly basis and is subject to change as more accurate data becomes available.*

Additional note: TRC has adjusted its thermostat counting process to ensure better consistency, quality and accuracy. A mercury thermostat is now counted as collected when it is received by the materials management facility. Previously a thermostat was counted when the collection point in California reported its collection numbers and shipped its bin to the management facility.

## Outreach Program

### Summary of Outreach Activities for Audience A

#### Retail/ Consumer

##### Summary

In an effort to increase the collection of mercury thermostats throughout the state of California we focused our efforts in Q4 on raising the visibility of our recycling site to consumers. We performed outreach to our 52 retail partners and provided them with new storefront materials to advertise their store as a mercury thermostat collection site. When we initially partnered with retail locations we had provided them with educational and promotional materials, both for their employees and also for the store's customers. With time many of these promotional materials have been misplaced or have been distributed to customers. In Q4'17 we sent out new materials in the form of toolkits, to our retail collection locations to refresh their materials and ensure that they were promoting the program (see Appendix).

Each toolkit included:

- 2 window clings in both English and Spanish;
- 2 shelf-talkers in both English and Spanish;
- An overview letter reiterating how the program works;
- An updated shipping instructions guide based on recent FedEx changes, and
- A letter showing ways to identify mercury thermostats.

**Barriers:** During an in-store visit at Bay Hardware in Los Angeles, CA the following barriers were discussed:

- Space: The TRC collection container had to be put in the back to make room for Christmas products.
- Uncertainty: Many customers aren't sure if they have mercury thermostats.

##### Motivators

- The Manager speaks to every customer shopping for a new thermostat about mercury thermostats and how to identify them and recycle them.
- The Manager is happy that he is considered a hardware store with environmentally friendly solutions.

##### Results

- One bin was returned from retail locations in Q4 '17.



## HHW

### Summary

In Q4'17 TRC worked with The California Product Stewardship Council (CPSC) to create a strategy to improve our HHW partnerships and promotion for the program through outreach activities. While this quarter was mostly dedicated to creating a strategy and organizing contracts to put this plan in motion, we plan to leverage our partnership with CPSC to increase response and participation by the HHW community. This strategy will be implemented in Q1'18.

## Environmental Contractors

### Summary

In Q4'17 TRC continued to gather contact information for environmental contractors during our outreach to all of our other audiences. This database will be used in future quarters for outreach activities with the goal of distributing collection bins to their locations.

## General Contractor

### Summary

TRC continues to complete outreach to this audience with hopes of gaining greater participation. Our calls are made to inform the contractor of our program if they are not already aware and sign the contractor up for recycling through a bin or pail.

### Barriers

- Hard to generate engagement: We continue to contact locations who don't want to be contacted. A majority of contractors respond that infrequently encounter mercury added thermostats.
- Not their job: Another frequent response is that they subcontract waste and hire a third-party to remove waste.

### Motivators

N/A

### Results

- TRC made 275 calls and sent two emails blasts to general contractors. These efforts yielded one bin placement.





## HVAC Contractor

### Summary

TRC continues to complete outreach to this audience with hopes of gaining greater participation. Our calls are made to inform the contractor of our program if they are not already aware and sign the contractor up for recycling through a bin or pail.

### Barriers

- Hard to generate engagement: We continue to contact locations who don't want to be contacted. A majority of contractors respond that they hardly ever encounter mercury added thermostats.

### Motivators

N/A

### Results

- TRC sent one email to HVAC contractors. During Q4'17 we had no sign-ups from HVAC contractors.

## Demolition Contractor

### Summary

TRC continues to complete outreach to this audience with hopes of gaining greater participation. Our calls are designed to inform the contractor of our program if they are not already aware and sign the contractor up for recycling through a bin or pail.

### Barriers

- Hard to generate engagement: We continue to contact locations who don't want to be contacted. A majority of contractors respond that they infrequently encounter mercury thermostats.
- Not their job: Another frequent response is that they subcontract waste, hiring a third-party to remove waste.

### Motivators

- This quarter we have noticed an increased level of interest from demolition contractors. If contractors do happen to see mercury thermostats on a more frequent basis, they seem to be more willing to hear more about the program.



## Results

- TRC made 163 calls and sent two email blasts to demolition contractors. During Q4'17 we had no sign-ups from demolition contractors.

## Wholesalers

### Summary

Our collections are up compared to last year, largely due to greater bin returns from collection sites prompted by site visits and calls where we requested bins to be returned.

### Barriers

- Bin denial: Non-compliant wholesalers continue to state they are only plumbing supplies or fabrication locations, and therefore will not accept a recycling container.
- Declining collections: Participating wholesalers are seeing a decline in collections and send some of their recycling bins back to us because they do not need them anymore.

### Motivators

- Convenient: We get positive feedback on the ease of the program from current collection locations. We were able to sign up four Hajoca wholesale locations during site visits.

## Results

We completed 57 calls and sent 263 postcards to locations who hadn't returned a container in the past 12 months. TRC performed 446 site visits to current collection locations, with another 33 visits to non-compliant wholesalers between October and December.

Our collections are up compared to last year, largely due to greater bin returns from collection sites through site visits and calls. We completed 50 more calls to current locations in Q4'17 compared to Q4'16, as well as 479 greater site visits during the same time period. 59 locations requested a bin display who did not currently have one when they were offered during site visits. We were also successful in recruiting four non-compliant wholesalers into our program during site visits (Hajoca Corporation in Hawthorne, Palm Springs, El Monte, and Los Angeles).

## Summary of Outreach Activities for Audience B

### Building Departments

Building Departments can best support the collection of mercury-added thermostats by informing contractors, inspectors and other professionals who come to the department, about the importance of proper disposal of mercury thermostats. Based on our scoping calls, we believe that employees of building departments have little contact with thermostats. However,



the professionals who seek the services of the building department frequently come in contact with thermostats in their line of work. Therefore, building departments will serve as a conduit for outreach, not unlike the role the utility companies hold in outreach to consumers and contractors. Flyers will be placed at the front desks of the building departments will be created and distributed. The flyers will focus on the hefty fines associated with improper disposal and will be designed with vibrant colors and large fonts to draw attention amongst the bevy of other flyers present at the building department office.

In Q4 '17, the following tasks were completed for use in Q1'18:

- Database of building departments
- Concept for building department flyers

## Utility Companies

Utility companies can support our efforts by disseminating information to their customers seeking thermostat rebates and encouraging their HVAC contractors to recycle mercury thermostats through the TRC program. During Q4 '17, TRC worked with utilities to encourage them to share the mercury thermostat recycling message with their HVAC contractors.

### Barriers

- Not a priority issue: Lack of urgency in promoting mercury-added thermostat recycling;
- Multiple contacts/departments: In many cases different staff and departments (e.g., Energy Savings Assistance Program, Communications department) need to approve messages which led to bottlenecks for dissemination;
- Small pool of contractors: Most of the utilities only work with between two and five contractors who handle HVAC-related jobs;
- Difficult to verify if message was disseminated: Utilities work with only a handful of HVAC contractors and subsequently all of the communication between the utility and their contractor is through a private email, letter, or phone call.

### Motivators

- Mercury-added thermostat recycling seen as a worthwhile cause;
- All the major utilities offer a program that in some way incentivizes the replacement of thermostats;
- Intra-office referrals within each utility company helped us find the right contact and added credibility to our message.

### Results

- In addition to the outreach to Pacific Gas & Electric conducted during Q3 '17, in Q4 '17 we reached five utilities and five Low-Income Weatherization Programs (the latter were



contacted at the behest of DTSC), corresponded with 17 individuals, and received confirmation from five organizations that the mercury thermostat recycling message was shared with approximately 25 HVAC contractors.

- Received one online bin order that indicated “utility company” as the way the contractor heard about the program;
- Identified contact information for utility employees responsible for consumer outreach.

**Table 7. Results of HVAC Contractor Outreach via Utilities & Low-Income Weatherization Programs**

Organization	Results
Los Angeles Department of Water & Power (LADWP)	<ul style="list-style-type: none"> <li>• Agreed to inform all HVAC contractor applicants (as part of a new program launch)</li> </ul>
SoCalGas (Sempra Energy)	<ul style="list-style-type: none"> <li>• Agreed to mail a letter to all of their HVAC contractors</li> <li>• Agreed to include information about recycling mercury thermostats into the contract signed by their HVAC contractors</li> </ul>
San Diego Gas & Electric (SDGE)	<ul style="list-style-type: none"> <li>• Emailed TRC recycling information to their five HVAC contractors</li> <li>• Encouraged trainers/teachers in the Energy Innovation Center to share the information with contractors</li> </ul>
Southern California Edison (SCE)	<ul style="list-style-type: none"> <li>• Emailed TRC recycling information to their four HVAC contractors</li> </ul>
Sacramento Municipal Utility District (SMUD)	<ul style="list-style-type: none"> <li>• Emailed TRC recycling information to their one HVAC contractor</li> </ul>
Low-Income Weatherization Program (Bay Area)	<ul style="list-style-type: none"> <li>• Explained the TRC program; no confirmation received that the information was shared with contractors</li> </ul>
Low-Income Weatherization Program (Los Angeles)	<ul style="list-style-type: none"> <li>• Explained the TRC program; no confirmation received that the information was shared with contractors</li> </ul>
Low-Income Weatherization Program (Northern CA)	<ul style="list-style-type: none"> <li>• Non-responsive</li> </ul>
Low-Income Weatherization Program (Central Valley)	<ul style="list-style-type: none"> <li>• Non-responsive</li> </ul>
Low-Income Weatherization Program (Southern CA)	<ul style="list-style-type: none"> <li>• Non-responsive</li> </ul>

## School Districts

Schools can best support the collection of mercury-added thermostats by being informed of the proper disposal procedures and by having the collection bin at hand. Given public school's limited funding, we believe that public schools are slow to renovate and could have thermostats from decades past in their facilities. Using average temperature of region, age of structure and population as parameters, we have prioritized schools in San Bernardino, Fresno and Sacramento for pilot calls, but address the whole state of California in our outreach efforts.

In Q4 '17, SGA made repeated phone calls to prioritizing 39 school districts located in Sacramento, San Bernardino and Fresno that had received prop 39 grant. The script for the pilot phone calls were similar to that of outreach. However, pilot script differed from that of the outreach script in that the phone calls were framed as an introductory call to a yearlong assistance initiative with quarterly check-ins to gauge and assist in the school's evolving hazardous waste disposal needs.

### Barriers

- Point of contact: There were difficulties in getting in contact with the district facility manager. Both cold calls and calls made during requested time frames resulted in being transferred to a voicemail very frequently.

### Motivators

- N/A

### Results and Planned Changes

Both cold calls and calls made during requested time frames resulted in being transferred to voicemail very frequently. A brief voicemail indicating our purpose and value as a cost-free mercury disposal service was iterated on the voicemail. Similarly, emails promoting TRC's collection bin program were sent to the facility managers. Neither the voicemails nor the emails received responses excluding two instances. The lacking reception seems to indicate one or a combination of the following: i) lack of interest in proper disposal by the facility manager despite need of the service, ii) absence of mercury thermostats in school districts resulting in disinterest, iii) lack of interaction between facility manager and clerical staff/voicemail.

The following findings were identified from the responses we were able to gather from the phone call attempts. The full list of gathered responses can be viewed on Table 8.

- All facility managers contacted stated that mercury containing thermostats are absent from the district excluding two facility managers



**Table 8. Calls for School Outreach**

Description	Frequency Q4 '17	Frequency Q3 '17
Number of Calls	23	133
Successful Contact	3	10
Emails Sent	0	39

*Note: A call is defined as successful if the facility manager of the school district is reached and the full call script was implemented.*

**Table 9. All Gathered Responses from Outreach Calls to Commercial Property Managers**

School District	Number of Renovated Rooms in past year	Number of Rooms to be Renovated Next Year	Mercury Thermostat Present?	Name of Waste Hauler Utilized
Poway Unified School District	1	1	Absent	Not utilized
Bakersfield City	1	1	Absent	Not utilized
Saugus Union	12	None at the moment	Absent	Not utilized
Yuba City Unified	Unsure	0	Absent	Unsure if used
Novato Unified	Unsure	Unsure	Absent	Unsure if used
Livermore Valley Joint Unified School District	Unsure	Unsure	Absent	Unsure if used
Rocklin Unified	Unsure	Unsure	Absent	Unsure if used
Cupertino Union	130	130	Absent	Delta/Alerton
Fountain Valley School District	38	0	Absent	Unsure if used
San Bernardino City Unified	Unsure	Unsure	Absent	Unsure if used
Mt. Diablo Unified	thousands	0	Absent	Aurora Environmental Services
Fullerton Elementary	0	Unsure	Absent	Unsure if used
Lucia Mar Unified	0	Unsure	Unsure	SIPE



El Monte City School District	less than 10	385	Present	Unsure if used
Santa Maria-Bonita	less than 6	Undecided	Present	Unsure if used
Union Elementary	Unsure	Unsure	Present	Restoration Company

In order to address points i & iii, SGA is considering taking the following actions in the upcoming quarter:

- Send physical mail detailing our purpose and value to the district facility managers. An item of use such as a desk calendar or refrigerator magnet with a call to action and contact information will be included in the shipping.
- Contact the assistant/associate superintendent through phone calls and emails. The assistant/associate superintendent is considered to be the organizational superior with the most frequent contact with the property manager in our scoping calls.
- Attend an occupational conference for facility managers to distribute information and obtain survey answers.

## Universities/ Colleges

Universities and Colleges can best support the collection of mercury-added thermostats by serving as a conduit to the waste haulers or contracting companies that service their facility. While most Universities and Colleges have a facility manager, they do not usually work on HVAC related repairs or replacements. Our interviews showed that facility managers knew that mercury-added thermostats should not be thrown in the trash, but they did not have an understanding of where or how to properly dispose of them, this responsibility was left to the contractor working on the project. Our outreach will focus on educating facility managers about recycling mercury-added thermostats and supply them with a bin if their facility does have mercury-added thermostats on-site. The managers can then supply their contactors with the bin or have the contractor leave the thermostats with the manager to properly recycle. In Q4 '17, SGA made repeated phone calls to 79 universities. The 79 universities were chosen due to the size of their large student body which exceeded 10,000 students.

### Barriers

- Point of contact: There were difficulties in getting in contact with the district facility manager. Both cold calls and calls made during requested time frames resulted in being transferred to a voicemail very frequently.

### Top Motivators

- N/A



## Results and Planned Changes

Both cold calls and calls made during requested time frames resulted in being transferred to voicemail very frequently. A brief voicemail indicating our purpose and value as a cost-free mercury disposal service was iterated on the voicemail. Similarly, emails promoting TRC's collection bin program were sent to the facility managers. Neither the voicemails nor the emails received responses excluding two instances across all audiences. The lacking reception seems to indicate one or a combination of the following: i) lack of interest in proper disposal by the facility manager despite need of the service, ii) absence of mercury thermostats in school districts resulting in disinterest, iii) lack of interaction between facility manager and clerical staff/voicemail.

The following findings were identified from the responses we were able to gather from the phone call attempts. The full list of gathered responses can be viewed on Table 11.

- 16 of the 22 university facility manager contacted stated that there were no mercury thermostats present on their campuses. Three of the 22 universities were unsure.
- Number of waste haulers utilized by universities were identified. North State Environmental was most frequently cited.

**Table 10. Calls to University Outreach**

Description	Frequency Q4 '17
Number of Calls	215
Successful Contact	23
Emails Sent	79

*Note: A call is defined as successful if the person of interest was reached and the full call script was implemented.*

**Table 11. All Gathered Responses from Universities**

University	Number of Renovated Rooms in past year	Number of Rooms to be Renovated Next Year	Mercury Thermostat Present?	Name of Waste Hauler Utilized
Los Angeles Valley College	Unsure	Unsure	Absent	North State Environmental
Los Angeles Mission College	0	0	Absent	North State Environmental
Southwestern College	Unsure	Unsure	Absent	Unsure if used
National University	Unsure	Unsure	Absent	North State Environmental





Mt. San Jacinto College	Unsure	Unsure	Absent	North State Environmental
California Baptist University	0	0	Absent	Double Barrow/Faracycle
Santa Ana College	0	0	Absent	Unsure if used
Cal State San Bernardino	0	0	Absent	Clean Harbors
Chaffey College	3	5	Absent	Amberwick Corporation
San Jose City College	1	2	Absent	Stericycle
Laney College	0	0	Absent	North State Environmental
Los Medanos College	9	0	Absent	Raibon and Colbert Associates
Ventura College	Unsure	Unsure	Absent	Unsure if used
Oxnard College	2	1	Absent	Arian Global
San Joaquin Delta College	10	0	Absent	Premier Chemical
Diablo Valley College	0	0	Absent	Raibon and Colbert Associates
University of California Los Angeles	Unsure	Unsure	Present	Clean Harbors
El Camino College	Unsure	Unsure	Present	Unsure if used
Cal State San Marcos	Unsure	Unsure	Present	Unsure if used
Cal State Stanislaus	Unsure	Unsure	Present	Unsure if used
Cal State Northridge	Unsure	Unsure	Unsure	Unsure if used
Los Angeles Trade Technical College	Unsure	Unsure	Unsure	North State Environmental
San Jose State University	Unsure	Unsure	Unsure	Utilized but unsure of name



In order to address points i & iii, SGA is considering taking the following actions in the upcoming quarter:

- Send physical mail detailing our purpose and value to the facility managers. An item of use such as a desk calendar or refrigerator magnet with a call to action and contact information will be included in the shipping;
- Contact assistant director of facilities management through phone calls and emails. The assistant director of facilities management is considered to be the organizational superior with the most frequent contact with the district facility managers in our scoping calls;
- Attend an occupational conference for facility managers to distribute information and obtain survey answers.

## Summary of Outreach Activities for Audience C

### Commercial Property Managers

Property Managers are the party responsible for ensuring that thermostats are up to date within the buildings they manage. Rather than management conducting periodic checks, thermostats tend to be switched out when tenants make a request. It is notable that more often than not there seems to be no communication between the external contractor and the property management on safe disposal of hazardous material. The potential legal and financial repercussions of improper waste disposal can be a powerful motivator to property management companies. This audience can best support the collection of mercury-added thermostat by being able to properly identify and promote the safe removal and disposal of mercury-added thermostats within their properties. Our tactics will help property managers become more aware of mercury-added thermostats, aid in proper identification, and make them aware of proper disposal via a TRC recycling bin.

In Q4 '17, a list of property management companies that deal mostly in commercial properties were identified and contacted. The list was abridged by isolating commercial property management companies located in San Bernardino, Sacramento and Fresno, which we believe to be most at risk for improper disposal. 153 contacts were gathered in this manner and contacted.

#### Barriers

- Point of contact: There were difficulties in getting in contact with the commercial property managers. Both cold calls and calls made during requested time frames resulted in being transferred to a voicemail very frequently.



## Motivators

- N/A

## Results and Planned Changes

Both cold calls and calls made during requested time frames resulted in being transferred to voicemail very frequently. A brief voicemail indicating our purpose and value as a cost-free mercury disposal service was iterated on the voicemail. Similarly, emails promoting TRC's collection bin program were sent to the property managers. Neither the voicemails nor the emails received responses excluding two instances across all audiences. The lacking reception seems to indicate one or a combination of the following: i) lack of interest in proper disposal by the property manager despite need of the service, ii) absence of mercury thermostats in properties held by company resulting in disinterest, iii) lack of interaction between property manager and clerical staff/voicemail.

The following findings were identified from the responses we were able to gather from the phone call attempts. The full list of gathered responses can be viewed on Table 13.

- All commercial property managers successfully contacted noted the absence of mercury containing thermostats on their property excluding two individuals;
- None of the commercial property managers stated to use internal contractor for HVAC needs.

**Table 12. Outreach Calls to Commercial Property Managers**

Description	Frequency Q4 '17
Number of Calls	226
Successful Contact	12
Emails Sent	153

*Note: A call is defined as successful if the person of interest was reached and the full call script was implemented.*

**Table 13. All Gathered Responses from Outreach Calls to Commercial Property Managers**

University	Use External HVAC Contractor?	HVAC Business Name	Mercury Thermostat Present?	Name of Waste Hauler Utilized
John Tutelian Marital Trust	Yes	Utilized but unsure of name	Absent	Not utilized
Akt Partnership	Yes	Utilized but unsure of name	Absent	Unsure if used



Ldac Properties, LLC	Yes	Utilized but unsure of name	Absent	Unsure if used
El Teatro Delatierra Inc	Unsure if used	Unsure if used	Absent	Unsure if used
Marrs Properties, LLC	"We work with the city"	Unsure if used	Absent	Unsure if used
Sierra Gaming Properties	Yes	Utilized but unsure of name	Absent	Indoor Environmental Contractors
Cathedral Office Building	Yes	Utilized but unsure of name	Absent	Unsure if used
Village Crossing At Chino Hills	Yes	Utilized but unsure of name	Absent	Unsure if used
Rent Rite Properties	Unsure if used	Unsure if used	Absent	Unsure if used
Magna Coast Properties, LLC	Unsure if used	Unsure if used	Absent	Unsure if used
North Palm Investment Co	Yes	Valley Air and Plumbing	Unsure	Unsure if used
K F Properties Inc.	Yes	Refused to answer	Unsure	Refused to answer

In order to address points i & iii, SGA is considering taking the following actions in the upcoming quarter:

- Send physical mail detailing our purpose and value to the property managers. An item of use such as a desk calendar or refrigerator magnet with a call to action and contact information will be included in the shipping.
- Contact the president of the property management company through phone calls and emails. The president of the company is considered to be the organizational superior with the most frequent contact with the property manager in our scoping calls.
- Attend an occupational conference for property managers to distribute information and obtain survey answers.

## Outreach to Commercial Property Associations

### Summary

Our secondary target for outreach are the property management associations that these companies look to for advice, or to stay up to date on the latest policies. We will look to partner, advertise and disseminate our message within their networks and publications.



In Q4' 17, we created a database of commercial property management associations. The database contains eight companies. We created talking points to explain the program, discussed the \$5 rebate per thermostat that is recycled through the program, discussed any ways we can get this message to their members, and inquired about who handles the removal or replacement of the thermostats for their properties.

**Table 14. Outreach to create partnerships**

Descriptor	Number
Potential partners	8
Successful contacts	3

*NOTE: A partnership is defined as successful if the proper person was reached and all talking points were discussed.*

**Table 15. Potential partner organizations**

Partner Organization	Number of members in partner organization
California Association of Realtors (CAR)	100+
NAIOP Socal	1,000+
Building Owners and Managers Association of California (BOMACal)	N/A
Association of Commercial Real Estate (ACRE)	300+
California Business Properties Association	10,000+
AIR CRE	N/A
International Council of Shopping Centers (ICSC)	70,000+
National Association of Realtors (NAR)	1.2 million



### **Barriers**

- Point of contact: Once contact was made, it was challenging to identify the person who was the decision maker and who could handle getting the message to their members.
- Disseminating too much information: There was also a concern about getting too much information out to their members as one association said they were very selective about what information goes in their newsletters or on their member facing website.
- Making contact: There were several calls that were not returned and several instances where we were not able to make contact.

### **Motivators**

- Good general interest: The people we did speak with were interested in knowing what the proper procedure was when removing mercury thermostats and expressed interest in passing the information along to their members.
- Motivated by avoiding the penalty: The people we spoke with were more interested in complying with the law and avoiding a \$25,000 fine than the \$5 rebate.

### **Results and Planned Changes**

These calls raised awareness about the environmental and legal consequences of mercury-added thermostats not being disposed of properly. One association requested information solely as it relates to the legal/legislative requirements of recycling mercury thermostats. She said that they have a company policy about forwarding 3rd party information on to their members, so it would only be appropriate if the information was legal.

Moving forward we will continue to find the correct person who handles not only the messaging to their members, but also specifically finding out information as to who is actually doing the work of removing thermostats for the commercial properties.

### **Residential Property Managers**

Property managers are the party responsible for ensuring that thermostats are up to date within the buildings they manage. Rather than management conducting periodic checks, thermostats tend to be switched out when tenants make a request. It is notable that more often than not there seems to be no communication between the external contractor and the property management on safe disposal of hazardous material. The potential legal and financial repercussions of improper waste disposal can be a powerful motivator to property management companies. This audience can best support the collection of mercury-added thermostat by being able to properly identify and promote the safe removal and disposal of mercury-added thermostats within their properties. Our tactics will help property managers



become more aware of mercury-added thermostats, aid in proper identification, and make them aware of proper disposal via a TRC recycling bin.

Given the low rate of target members requesting a recycling bin (across all audiences), two versions (Tone A & Tone B) of the scripts were created for residential property managers to test impact. Tone A stressed the legal ramification of improper disposal and the \$25,000 fine that is associated. Tone B stressed the community benefits of proper disposal of mercury thermostats. At this time, only Tone A has been utilized. Tone B will be utilized in Q1 '18 and the results will be discussed next quarter.

In Q4 '17, 107 property management companies that deal mostly in residential properties were identified and contacted.

#### Barriers

- Point of contact: There were difficulties in getting in contact with the residential property managers. Both cold calls and calls made during requested time frames resulted in being transferred to a voicemail very frequently.

#### Motivators

- N/A

#### Results and Planned Changes

Both cold calls and calls made during requested time frames resulted in being transferred to voicemail very frequently. A brief voicemail indicating our purpose and value as a cost-free mercury disposal service was iterated on the voicemail. Similarly, emails promoting TRC's collection bin program were sent to the property managers. Neither the voicemails nor the emails received responses excluding two instances across all audiences. The lacking reception seems to indicate one or a combination of the following: i) lack of interest in proper disposal by the property manager despite need of the service, ii) absence of mercury thermostats in properties held by company resulting in disinterest, iii) lack of interaction between property manager and clerical staff/voicemail.

The following findings were identified from the responses we were able to gather from the phone call attempts. The full list of gathered responses can be viewed on Table 17.

- All residential property managers successfully contacted noted the absence of mercury containing thermostats on their properties excluding two individuals.
- 7 of the 16 participants noted that they use an internal team for their HVAC needs.

**Table 16. Outreach Calls to Residential Property Managers**

Description	Frequency Q4 '17
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Number of Calls	218
Successful Contact	16
Emails Sent	107

*Note: A call is defined as successful if the person of interest was reached and the full call script was implemented.*

**Table 17. All Gathered Responses from Outreach Calls to Residential Property Managers:  
Tone A**

University	Use External HVAC Contractor?	HVAC Business Name	Mercury Thermostat Present?	Name of Waste Hauler Utilized
JV Holding Inc	Yes	Utilized but unsure of name	Absent	Not utilized
Matthew Bresso	No	N/A	Absent	Utilized but unsure of name
Abbotsford Properties, Inc	Yes	Utilized but unsure of name	Absent	PW Stephens Environmental
Stuart Whitman Inc	No	N/A	Absent	Not utilized
Striks Properties	Unsure if used	Unsure if used	Absent	Unsure if used
David Nunn	No	N/A	Absent	Not utilized
H & B Properties	No	N/A	Absent	Not utilized
R2 Real Estate Investing	No	N/A	Absent	Not utilized
Annis II, John M	No	N/A	Absent	Not utilized
El Progreso Investment Group, LLC	No	N/A	Absent	Not utilized
Suzanne Koehnlein	Yes	Utilized but unsure of name	Absent	Utilized but unsure of name
Walters Properties	Unsure if used	Unsure if used	Absent	Unsure if used
McDowell Aviation	Unsure if used	Unsure if used	Absent	Unsure if used
Deborah Shreffler	Unsure if used	Unsure if used	Absent	Unsure if used





MAIONCHI, INC.	Yes	Ron's Appliance, golden Air, Bell Brothers	Present	Unsure if used
Monte Vista Assets Inc.	Yes	Utilized but unsure of name	Present	Unsure if used

In order to address points i & iii, SGA is considering taking the following actions in the upcoming quarter:

- Send physical mail detailing our purpose and value to the district property managers. An item of use such as a desk calendar or refrigerator magnet with a call to action and contact information will be included in the shipping.
- Contact the president of the property management company through phone calls and emails. The president of the company is considered to be the organizational superior with the most frequent contact with the property manager in our scoping calls.
- Attend an occupational conference for property managers to distribute information and obtain survey answers.

## Residential Property Associations

### Summary

Our secondary target for outreach are the property management associations that these companies look to for advice, or to stay up to date on the latest policies. We will look to partner, advertise, and disseminate our message within their networks and publications. The third objective, is to collect the contact information of any third-party contractors that are being used by managers and compile that in our database for follow up outreach.

In Q4'17, we created a database of residential property management associations. The database contains 56 associations. We created talking points to explain the program, discussed the \$5 rebate, ways we can partner to disseminate the message to their members, and educated associations on the \$25,000 fine in the state of California for not disposing of a mercury-added thermostat properly.

**Table 18. Outreach Summary**

Action	Number
Organizations contacted	56
Successful Contacts	12

*NOTE: A partnership is created when all talking points are covered with a member of the association*



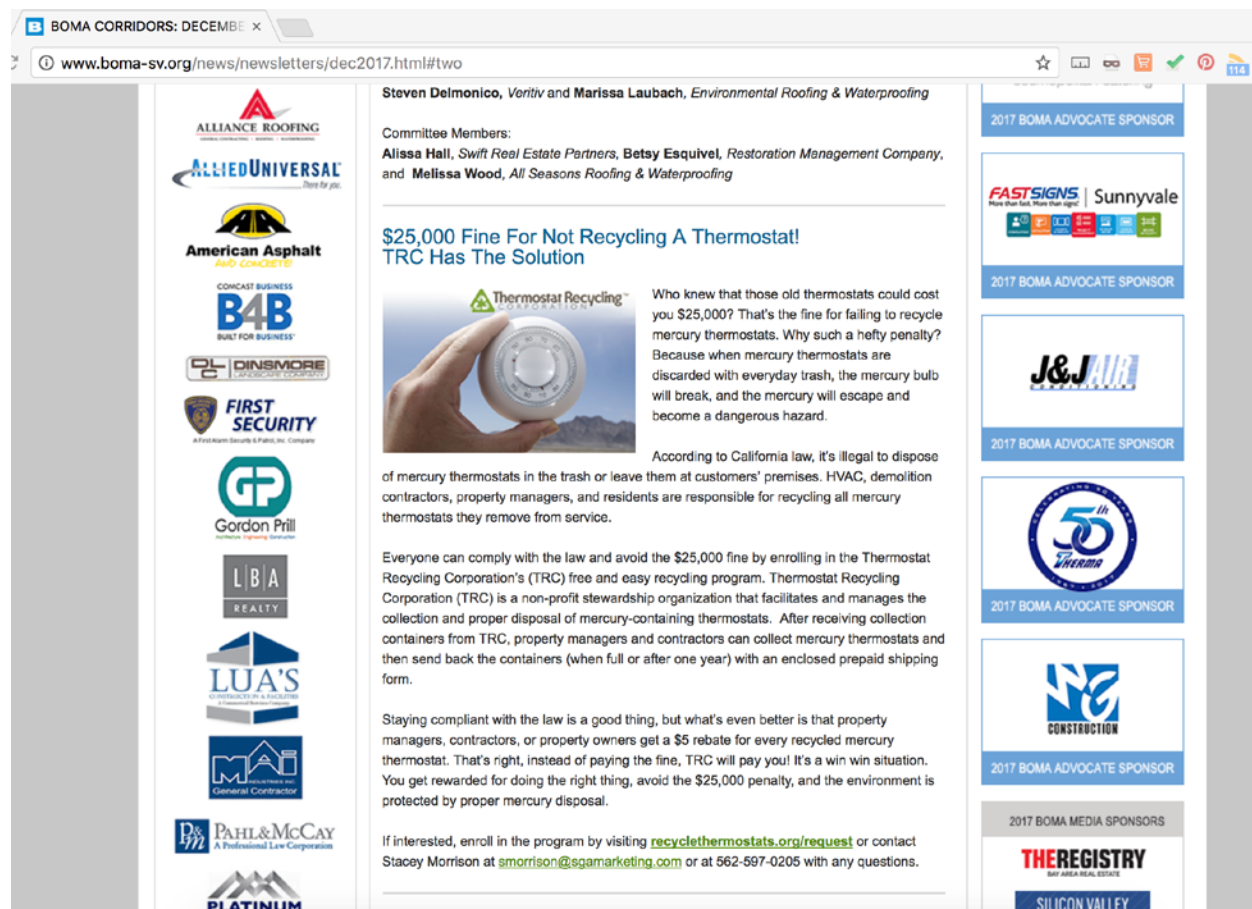
## Barriers

- Point of contact: There were challenges finding the correct person to speak to. Several associations have one person answering the phone for several locations, this made it difficult to reach each location while going through the same person.

## Motivators

Several associations were eager to get this information out to their members, as this is the type of information published in their newsletters. Many associations were interested in information regarding the fine associated with improper disposal and wanted their members to be aware of this. We created a newsletter style article with a graphic to be published in newsletters both online and in print. An example of an article posted on the boma-sv.org site is provided below.

Figure 1. Newsletter posting for bomagla.org





## MERCURY THERMOSTAT RECYCLING PROGRAM HELPS OWNERS AVOID PENALTIES

Martha Cox-Nitikman •  
December/04/2017  
TAGS: [mercury](#) [thermostats](#) [recycling](#) [penalties](#)

BOMA/GLA has been contacted by the Thermostat Recycling Corp. (TRC), a company set up under federal law to assist owners in properly disposing of mercury thermostats. Fines for improper disposal can be as high as \$25,000, but owners can avoid penalties by using industry collection containers provided by TRC. To learn more, [click here...](#)

### Results and Planned Changes

Moving forward we will continue to work to find the correct point of contact and continue to provide articles for their newsletters, be available to answer questions about the program and work to distribute collection bins when appropriate.

### Hotel/ Motel

#### Summary

Hotels and motels can best support the collection of mercury-added thermostats by being informed of the proper disposal procedures. Given hotel and to a lesser extent motel's need to consistently renovate their establishment to meet the standards of their brand, we do not see the majority of hotels and motels to be a fruitful audience for individual outreach. Based on our scoping calls, we believe that hotels/motels/inns/bed and breakfasts of lower revenue would have the greatest likelihood of having mercury containing thermostats. Given the difficulty in identifying these lower revenue lodging businesses, we will be contacting and partnering with lodging associations to place an article or eNewsletter containing information on the need to recycle mercury containing thermostats. The potential legal and financial repercussions of



improper waste disposal will be emphasized as it is a likely powerful motivator for hotel and motel management.

Lodging associations will be contacted in Q1 '18. In order to prepare for these calls, the following materials were produced in Q4 '17. These items are available for review in the appendix section of the report.

- Database of lodging associations
- Article to be placed
- Informational sheet + sign up form that will be linked on the article
- General talking points of the calls to lodging associations.

## Pilot Program

### Summary of Pilot Activities for Audience A

#### Retail/ Consumer

In this one-year pilot program we tested immediate monetary incentives in eight retailers throughout the state of California. The goal of the retail pilot was to initiate and maintain a robust program that: engaged participating retailers, increased overall collection rates and provided conclusive evidence on what the most effective financial incentive amount per recycled mercury-added thermostat should be for TRC's California program. During Q4 '17, we continued the program with eight hardware stores to provide financial incentives in the form of immediate in-store credit for consumers and contractors for turning in a mercury-added thermostat. Nine hardware stores signed up initially, but one location in Folsom was not able to continue participation due to unrelated internal business issues. The remaining hardware stores were located in Clovis, Crestline, Fresno (two stores), Los Angeles, Sacramento, Stockton and West Hollywood. We chose these locations based on the age of structures, income, population-size and temperature fluctuation in an area. We also had three control stores located in Oakland and San Francisco (two store locations).



**Figure 2. TRC retail pilot cards left at register and in thermostat aisle**



Qualitative quarterly check in calls revealed retail manager's perceived barriers and motivators to participating in the program.

### Barriers

- Lack of awareness: General lack of awareness of importance of mercury-added thermostat recycling among customers;
- Not a problem: Mercury-added thermostats are considered a non-issue because they see and hear about so few of them in their area;
- Logistics of recycling: When buying a new thermostat, customers don't know to bring their old one in to recycle and the rebate isn't enough to encourage them to come back;
- Not the right target: The homes in their area aren't old enough; therefore, they do not have mercury thermostats.

### Motivators

- Extra promotion for the store via TRC marketing materials; public relations/advertising through TRC marketing for pilot efforts;
- Ability to provide customers with guidance regarding mercury-added thermostat recycling;
- Easy drop-off process for customers.

**Table 19. Retail pilot partners: \$5, \$10 incentive immediate in-store credit**

Pilot Partner	Address	City
Emigh Ace Hardware (\$10)	3555 El Camino Avenue	Sacramento
American River Ace Hardware (\$10)	9500 Greenback Ln	Folsom
Stockton Ace Hardware (\$10)	3201 W Benjamin Holt Drive	Stockton
Mayson Ace Hardware (\$5)	3071 W Bullard Avenue	Fresno
National Hardware Supply, LLC - ACE (\$5)	7173 N Blackstone Ave	Fresno
Clovis True Value (\$5)	1890 Shaw Ave	Clovis
Lake Drive Hardware (\$5, \$10 during event weeks)	23895 Lake Drive	Crestline
Anawalt Lumber (\$5, \$10 during event weeks)	11060 W Pico Blvd.	Los Angeles
Anawalt Lumber (\$5, \$10 during event weeks)	641 N. Robertson Blvd	West Hollywood
Cole Hardware (Control sites - received additional training but not part of incentives)	2254 Polk Street	San Francisco
Cole Hardware (Control sites - received additional training but not part of incentives)	345 9th Street	San Francisco
Cole Hardware (Control sites - received additional training but not part of incentives)	5533 College Avenue	Oakland

## HHW

In the Q1 '17, TRC initiated a one-year pilot with three HHW county programs across the State of California--San Bernardino County (South), Santa Clara County (Central), and Del Norte County (North)--to measure the effectiveness of a \$10 mail-in-rebate incentive to drive residents to recycle mercury-added thermostats. This is in response to the October 7, 2016 Approval with Modification Letter from DTSC:

2. TRC is to implement a pilot project that provides a \$10 per thermostat incentive payment (using either a mail-in rebate or gift card) to anyone who turns in thermostats at household hazardous waste collection facilities. This type of pilot project was proposed in TRC's May 10, 2016 draft Pilot Programs Plan but removed from its August 8, 2016 submittal.

During Q4 '17, TRC worked with the participating HHW program managers to continue to reinforce the program and its goals. Out of all the target audiences, HHW program managers have been particularly supportive in TRC's program goals as it aligns with their goal of effectively collecting hazardous waste from residents.



Qualitative quarterly check in calls revealed HHW manager's perceived barriers and motivators to participating in the program.

### Barriers

- Inconvenient: The rebate is inconvenient to claim, and the incentive amount is not worth the effort;
- Confusion: Have accidentally collected some items that are not mercury-added thermostats because either the staff, the customers or both being unaware/uninformed of the process;
- Logistical difficulties: Mercury-added thermostats are difficult to collect due to the nature of HHW's being mainly drive-by and drop-off locations.

### Motivators

- The sandwich signs placed outside the HHW are a good way to communicate information about mercury-added thermostats to customers;
- Recycling mercury fits in with HHW values, so employees and management truly care about the issue.

**Table 20. HHW pilot partners: \$10 mail-in-rebate incentive for residents**

Pilot Partner	Address	City
Del Norte Solid Waste Management Authority	1700 State Street	Crescent City
County of Santa Clara - Household Hazardous Waste Program	1555 Berger Drive, Suite 300	San Jose
San Bernardino County Fire - Household Hazardous Waste Division (in conjunction with City of San Bernardino)	S.B. International Airport 2824 East "W" Street, Bldg. 302	San Bernardino
San Bernardino County Fire - Household Hazardous Waste Division (in conjunction with Ontario)	1430 South Cucamonga Avenue	Ontario
San Bernardino County Fire - Household Hazardous Waste Division (in conjunction with Hesperia)	Hesperia Fire Station 17443 Lemon Street	Hesperia

### Wholesaler

In Q4 '17, TRC continued a one-year pilot with 12 wholesalers across the State to measure the effectiveness of monetary incentives on wholesalers' return rates. This is in response to the October 7, 2016 Approval with Modification Letter from DTSC:





3. TRC is to implement a pilot project that provides \$100 mail-in rebate for each bin returned by wholesalers that contain 40 or more thermostats, and for bins with less than 40 thermostats, a pro-rated amount of \$2.50 for each thermostat in the returned bin. Although a pilot project of this type was not included in the May 10, 2016 or the August 8, 2016 pilot project plans, DTSC notes that the return rate for wholesaler return of collection bins has remained around 55%. A return rate this low, in the primary participant group that has been the focus of TRC's program, is troubling, and it is important for TRC to explore methods to improve the collections in these bins, and the rate of their return.

We selected and partnered with 12 current wholesaler collection sites for the pilot program and used quota sampling to ensure that participating wholesalers met the following criteria:

1. Had a combined, baseline return rate of 55% (for a representative sample)
2. At least 4 who have been in the program for more than 2 years
3. At least 3 returned more than 3 bins in the past year
4. At least 4 located in Northern California
5. At least 4 located in Southern California

We sent each participating manager a packet with instructions on how to file the new wholesaler invoice form (see appendix) to receive their check rebate after returning their TRC bin and 25 forms to send in with their bins.

*Letter sent to Wholesale Managers*

Hello!

Thank you for agreeing to participate in Thermostat Recycling Corporation's (TRC) Wholesaler Incentive Program. For each bin returned with 40 or more thermostats, we will provide a \$100 reimbursement, or \$2.50 per thermostat if the bin contains fewer than 40 thermostats. This incentive program will last until December 31, 2017.

During this year, I will be contacting you once a quarter to follow up with the program. Feel free to contact me with any questions you may have, at this email: [ksingh@sga-inc.net](mailto:ksingh@sga-inc.net) or by calling me at 732-485-4589.

Attached you will find the Invoice Form necessary to obtain the reimbursement. These will also be sent to your store's location by mail. Please read the attached instructions, which detail how to properly submit the form to TRC.

Again, thank you for your participation!

Sincerely,  
Kendra

Qualitative quarterly check in calls revealed wholesaler manager's perceived barriers and motivators to participating in the program.





## Barriers

- Confusion with rebate forms: Unsure and unconcerned about the process for receiving the rebate and who is responsible for filling out the forms;
- Awareness: Seem to think the majority of mercury-added thermostats are gone already;
- Misunderstanding regarding bin returns: The bin is only returned when completely full, so thermostats may sit in the bin for long periods of time.

## Motivators

- Knowing that they are doing something useful to help the environment;
- The ease of the process – leave the bin out and contractors can simply drop mercury-added thermostats in the bin on their way into or out of the store;
- Having a second bin to use after the first bin is filled up and sent away motivates them to continue the program.

## Results

Quantitative findings are included as follows:

- How many total thermostats collected: 4,534
- How many bins returned: 173

**Table 21. Wholesale pilot: \$2.50 incentive per thermostat when bin is returned to TRC**

Pilot Partner	Address	City
LENNOX PARTS PLUS	5160 Richton Street	Montclair
R.E. Michel Company, Inc.	14718 Raymer Street	Van Nuys
Baker Distributing Co.	3020 SOUTH KILSON DRIVE	Santa Ana
American Refrigeration Supplies, Inc.	145 11th Street	San Francisco
Allied Refrigeration	702 E. Gish Road	San Jose
RSD	1376 STEALTH STREET	Livermore
Allied Refrigeration	2300 E. 28th Street	Signal Hill
Air Cold Supply - A Ferguson Enterprise	2750 S. Towne Avenue	Pomona
AIR COLD SUPPLY - A Ferguson Enterprise	429 MADERA ST.	San Gabriel
HOWARD INDUSTRIES	8855 WASHINGTON BLVD	Culver City
Johnstone Supply	1445 San Mateo Avenue	South San Francisco
AC Pro	2344 Meyers Avenue	Escondido



## Summary of Pilot Activities for Audience B

### School Districts

Schools can best support the collection of mercury-added thermostats by being informed of the proper disposal procedures and by having the collection bin at hand. Given public school's limited funding, we believe that public schools are slow to renovate and could have thermostats from decades past in their facilities. Using average temperature of region, age of structure and population as parameters, we have prioritized schools in San Bernardino, Fresno and Sacramento for pilot calls (but will open to all schools as the program expands via outreach).

In Q4 '17, SGA made repeated phone calls to all 43 school districts located in California who had received a prop 39 grant that had specified HVAC renovation as part of their grant proposal. The script for the pilot phone calls were similar to that of outreach. However, pilot script differed from that of the outreach script in that the phone calls were framed as an introductory call to a yearlong assistance initiative with quarterly check-ins to gauge and assist in the school's evolving hazardous waste disposal needs.

### Barriers

- Point of contact: There were difficulties in getting in contact with the district facility manager. Both cold calls and calls made during requested time frames resulted in being transferred to a voicemail very frequently.

### Motivators

- N/A

### Results and Planned Changes

Both cold calls and calls made during requested time frames resulted in being transferred to voicemail very frequently. A brief voicemail indicating our purpose and value as a cost-free mercury disposal service was iterated on the voicemail. Similarly, emails promoting TRC's collection bin program were sent to the facility managers. Neither the voicemails nor the emails received responses excluding two instances. The lacking reception seems to indicate one or a combination of the following: i) lack of interest in proper disposal by the facility manager despite need of the service, ii) absence of mercury thermostats in school districts resulting in disinterest, iii) lack of interaction between facility manager and clerical staff/voicemail.

The following findings were identified from the responses we were able to gather from the phone call attempts. The full list of gathered responses can be viewed on Table 23.



- All facility managers contacted stated that mercury containing thermostats are absent from the district excluding one facility manager

**Table 22. Calls to Pilot Schools**

Description	Frequency Q4 '17
Number of Calls	140
Successful Contact	15
Emails Sent	43

**Table 23. All Gathered Responses from School Districts**

School District	Number of Renovated Rooms in past year	Number of Rooms to be Renovated Next Year	Mercury Thermostat Present?	Name of Waste Hauler Utilized
Galt Joint Union High	0	9	Absent	Unsure if used
Big Picture High School	11	Undecided	Absent	Not utilized
Fresno County Office of Education	Unsure	Undecided	Absent	Not utilized
Coalinga-Huron Unified	Unsure	Undecided	Absent	Not utilized
Kings River Union Elementary	0	0	Absent	Not utilized
Kingsburg Joint Union High	0	0	Absent	Not utilized
Orange Center	Unsure	0	Absent	Not utilized
Pacific Union Elementary	14	4	Absent	Mynt Systems
Clovis Unified	400	300	Absent	Utilized but unsure of name
Westside Elementary	0	0	Absent	Utilized but unsure of name
Washington Unified School District	Unsure	Undecided	Absent	Alerton Controls
Sacramento City Unified	300	0	Absent	Utilized but unsure of name
Parlier Unified	Unsure	Undecided	Absent	Not utilized



River Delta Joint Unified	0	0	Absent	Not utilized
Center Unified Joint School District	300	Undecided	Unsure	California Conservation Corp Services

*NOTE: Numeric answers were first sought for the appropriate questions but were not always obtained.*

In order to address points i & iii, SGA is considering taking the following actions in the upcoming quarter:

- Send physical mail detailing our purpose and value to the district facility managers. An item of use such as a desk calendar or refrigerator magnet with a call to action and contact information will be included in the shipping.
- Contact associate/assistant superintendent through phone calls and emails. The associate/assistant superintendent is considered to be the organizational superior with the most frequent contact with the district facility managers in our scoping calls.
- Attend an occupational conference for facility managers to distribute information and obtain survey answers.

## Summary of Pilot Activities for Audience C

### Utility Companies

The utility pilot program seeks to offer a \$5 rebate to utility customers who properly dispose of their mercury-added thermostats. During Q4 '17 we secured a pilot project partner—Los Angeles Department of Water & Power (LADWP)—and established the groundwork for roll out.

#### Barriers

- Not a priority issue: lack of urgency in promoting mercury-added thermostat recycling caused the roll out of the partnership to be delayed.
- Multiple contacts/departments: different staff and departments need to approve messages for distribution to customers which further delays dissemination.

#### Motivators

- Mercury-added thermostat recycling seen as a worthwhile cause.

#### Results

- Confirmation from LA DWP to promote the \$5 mercury thermostat rebate to their customers; sent LADWP suggestions on how to add the mercury thermostat rebate message to their existing materials.



- Developed a mercury thermostat rebate form to be distributed to LA DWP customers (see appendix).
- Corresponded with the Los Angeles SAFE Household Hazardous Waste collection centers to inform them of the impending rebate program and mailed a letter (see appendix) with pilot program details to each of the seven locations.

## Property Managers

Property managers are the party responsible for ensuring that thermostats are up to date within the buildings they manage. Rather than management conducting periodic checks, thermostats tend to be switched out when tenants make a request. It is notable that more often than not there seems to be no communication between the external contractor and the property management on safe disposal of hazardous material. The potential legal and financial repercussions of improper waste disposal can be a powerful motivator to property management companies. This audience can best support the collection of mercury-added thermostat by being able to properly identify and promote the safe removal and disposal of mercury-added thermostats within their properties. Our tactics will help property managers become more aware of mercury-added thermostats, aid in proper identification, and make them aware of proper disposal via a TRC recycling bin.

In Q4 '17, SGA worked with TRC to put together a collection program for property managers. Unlike other collection programs, the pilot's collection program allows both electronic and mercury added thermostats to be included in the bin. In Q4'17 we coordinated the logistics of a bin return that accommodates both types of thermostats. Furthermore, SGA has created a phone call script and a database of potential contacts to be utilized to promote the specified program in Q1 '18.

## Program Modification Plan

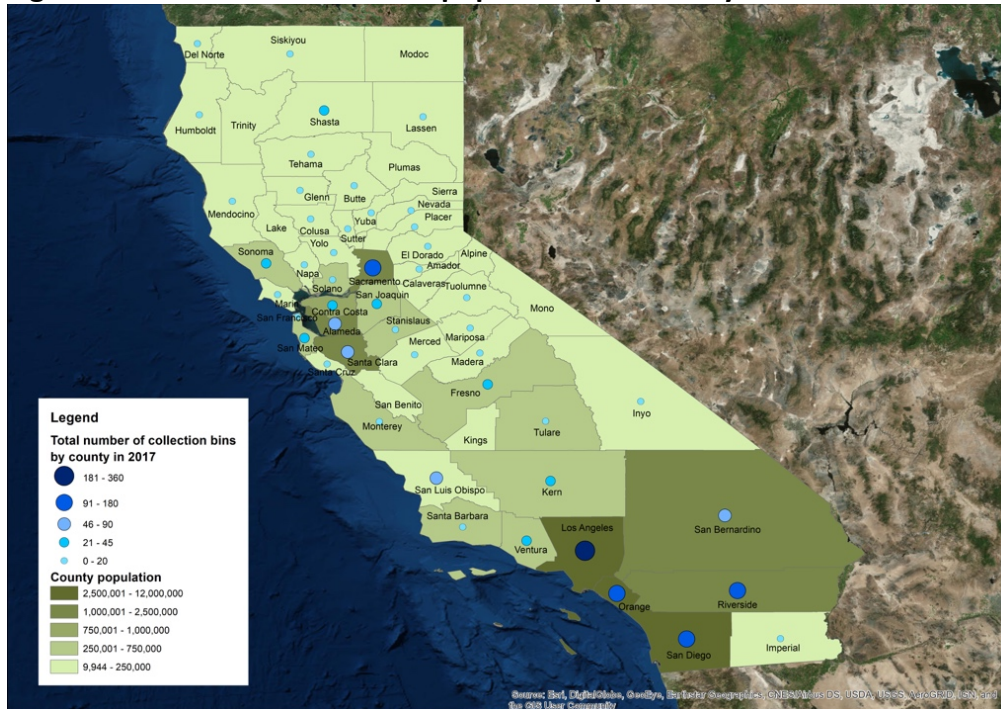
In 2017 TRC implemented the program modification plan (PMP). The modification added a state-wide advertising campaign, to help increase awareness of mercury-added thermostats; Geographic Information Systems (GIS) mapping, to depict efforts like adding new collection sites; Store sweep information, summarizing TRC's visits to collection sites who have not returned their bin within the one-year time period; and details regarding the incentive payments paid out to our audience targets. Below you will find detailed summaries on all of the PMP initiatives.



## Geographic Information Systems (GIS)

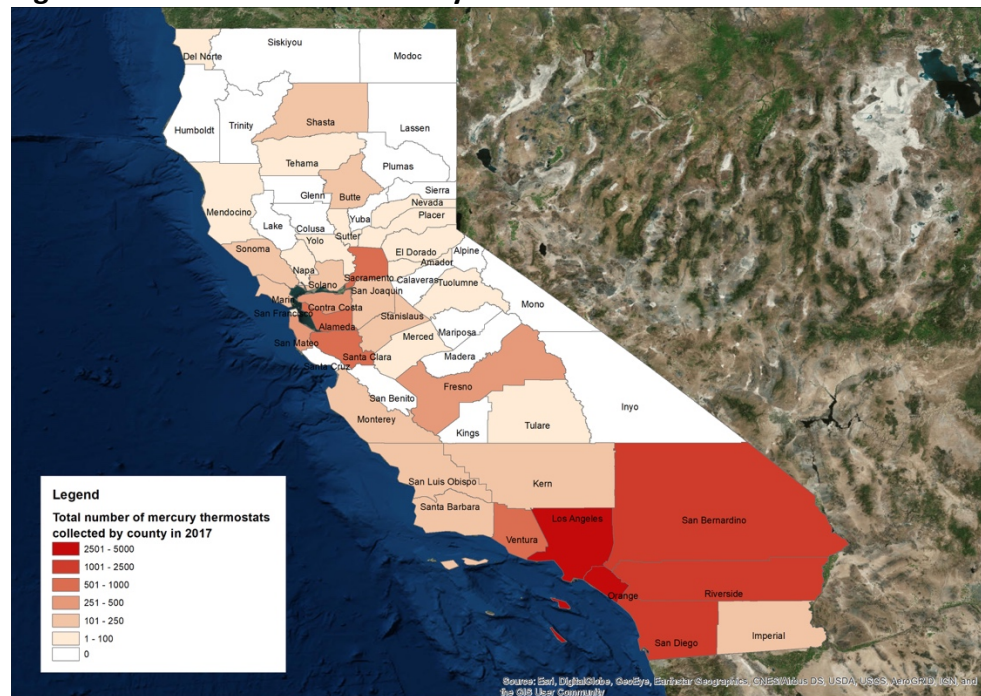
The following maps show the total number of collection locations throughout the state of California with the location's respective population per county. Size of population helps to depict the number of residents served by our collection sites.

**Figure 3. Collection location and population per county as of Q4 '17**





**Figure 4. Total number of mercury thermostats collected: 2017**



**Table 24. Number of organizations contacted: 2017**

Cumulative Totals by Audience	Number of Organizations Contacted
Audience A	4,550
Audience B	491
Audience C	556
Total	5,597

Mirroring previous quarters, GIS mapping was also utilized in Q4 '17 to assess the needs of California, regionally. Where applicable, the map and its distribution of drop off locations, number of thermostats collected, and county population were referenced to make decisions on resource allocation. We will continue to incorporate this data to determine locations where we can increase outreach and pilot participation and to assess the general needs of the region's population.

## Collection Location Summary

A table documenting the collection locations in California with account type and address is included in the appendix.



## CSLB Forms

The Contractor State License Board license number forms, as gathered by wholesalers, are included in the appendix.

## Incentive Payments

In Q4' 17 TRC continued to fulfill incentive payments to HHW facilities, retailers, wholesalers and contractors. In Q4' 17 a total of \$1,368.37 was paid to contractors and wholesalers, we did not receive any incentive payment requests from the other audiences.

**Table 25. Incentives Paid Out**

Audience	\$ Amount
Retailers/HHWs	0.00
Contractors/Wholesalers	1,368.37

**Table 26. Contractors/Wholesalers Paid**

Name	Date
Howard Industries	10/13/2017
RSD - Livermore	10/13/2017
Lennox Parts Plus	10/13/2017
We Care Heating & Air Conditioning	10/13/2017
Ferguson	10/13/2017
Select ACR Inc.	10/13/2017
Air Cold Supply - San Gabriel	10/13/2017
Service Champions	10/13/2017
R.E. Michael Co.	10/13/2017
RSD - Livermore	11/6/2017
Howard Industries	12/4/2017
Service Champions	12/15/2017
Incentive Solutions, Inc.	12/31/2017

## Site Visits

A table documenting site visits conducted in Q4 '17 is included in the appendix. These site visits include documentation for non-compliant locations.

## Advertising

### Summary





In Q4'17 TRC planned for incremental advertising efforts required by DTSC. We developed a comprehensive ad campaign and presented our plan to DTSC in Sacramento, CA. The campaign presented to DTSC planned for a November start, which launched as scheduled. These ads included banner and display advertising targeting by audiences like professional contractors, do-it-yourselfers, by geographies and by demographics in California. In addition, TRC has also run YouTube video advertisements, a Facebook ad campaign and a Google Adwords campaign in the state of California.

## Results

**Table 27. Google Adwords**

Month	Clicks	Conversions
October	74	7
November	78	7
December	105	10

**Table 28. YouTube**

Month	Impressions	Views	View Rate
October	-	-	-
November	18,800	4,890	26.08%
December	16,609	4,548	25.62%

**Table 29. Facebook**

Month	Views
October	-
November	150
December	166

**Table 30. Banner/Display**

Month	Impressions	Clicks	Click Through Rate
October	-	-	-
November	1,285,869	7,806	0.61%
December	3,279,793	10	0.57%

## Barriers

There were no discernable barriers to the advertising.

## Motivators

Results from the advertising indicate that keywords and target audience segments related to the HVAC industry resonate with the message. This is manifest through the performance of keyword groups related to terms that include the word "thermostat." This suggests that



continuing to communicate the TRC message to this professional audience will yield awareness and engagement.

## Appendix

**Table 31. Number and location of new collection locations from Q4 '17**

Bin Assignment Date	Bin: Bin Bar Code	Name	Location Type	Physical Address - City	Physical Address - State	Physical Address - Zip Code	Physical Address - County
11/3/17	M20703	Mendocino Solid Waste Management Authority	HHW HVAC	Ukiah	CA	95482	Mendocino
10/18/17	M20688	Cal West Mechanical Reliable Energy	Contractor HVAC	Norwalk	CA	90650	Los Angeles
10/18/17	M20683	Management Inc. Izmirian Roofing &	Contractor HVAC	Paramount	CA	90723	Los Angeles
12/15/17	M20743	Sheet Metal Greco Development	Contractor HVAC	San Mateo	CA	94401	San Mateo
10/30/17	M20700	Corp. BUCKLEY PARNELL	Contractor HVAC	Auburn CITRUS	CA	95603	Placer
10/17/17	P10138	HEAT & AIR	Contractor HVAC	HEIGHTS	CA	95621	Sacramento
10/17/17	P10139	A & P Heating & Cooling Inc.	Contractor University/	Sacramento Rancho	CA	95838	Sacramento San
11/9/17	M20713	Chaffey College California Baptist	College University/	Cucamonga	CA	91737	Bernardino
11/9/17	P10146	University	College	Riverside PASO	CA	92504	Riverside San Luis
12/15/17	M20742	USACD GOODMAN	Wholesaler	ROBLES	CA	93446	Obispo
11/3/17	M20701	DISTRIBUTION, INC. US Air Conditioning Distributors, Inc.	Wholesaler	El Centro	CA	92243	Imperial
10/12/17	M20678	(USACD)	Wholesaler	El Cajon	CA	92020	San Diego
11/6/17	M20704	R. E. MICHEL CO	Wholesaler	Temecula	CA	92590	Riverside
10/25/17	P10327	Hajoca - Hawthorne	Wholesaler	Hawthorne Palm	CA	90250	Los Angeles
10/25/17	P10328	Hajoca - Palm Springs	Wholesaler	Springs	CA	92264	Riverside
10/25/17	P10325	Hajoca - El Monte	Wholesaler	El Monte	CA	91732	Los Angeles
10/25/17	P10326	Hajoca - Los Angeles	Wholesaler	Los Angeles	CA	90064	Los Angeles



10/17/17	P10137	Lennox	Wholesaler	Rancho Cordova North	CA	95742	Sacramento
10/17/17	P10140	Trane Supply SIGLER WHOLESALE	Wholesaler	Highlands	CA	95660	Sacramento
10/17/17	P10141	DISTRIBUTORS UNITED	Wholesaler	Sacramento North	CA	95826	Sacramento
10/17/17	P10142	REFRIGERATION # P1	Wholesaler	Highlands	CA	95660	Sacramento

## Outreach Program

### Retail Outreach Toolkit Materials

**Figure 5. Training folder (left), shelf-talker (right)**



**Laminated shelf-talkers**



S.GRONER ASSOCIATES, INC.

Figure 6. Window cling (left), how to identify a mercury thermostat (right)

**Window clings**

**Identifying a Mercury Thermostat**

If the thermostat uses a dial or lever, odds are it contains mercury and needs to be recycled. Containing between 3 and 12 grams of mercury, thermostats are likely the device in homes that have the most amount of mercury today.

- Examples of mercury thermostats include:
- Look for the mercury bulb inside.
- If the thermostat has mercury, it needs to be recycled. It's the law.\* Just put the entire mercury thermostat in the green TRC collection container.

\*Disposal laws apply in the following states: CA, CT, FL, IL, IN, ME, MA, MI, MN, NY, OH, RI, SD, and VT.

Figure 7. Bin shipping instructions

**Preparing TRC Collection Containers for Shipment**

When your collection container is full, or when it has been one year since at least one mercury thermostat has been sitting in it, please use the following steps to prepare your container for shipping:

- Check to make sure the items in the collection container are mercury-containing thermostats **only**. Remove any unacceptable items. If you find anything besides whole mercury thermostats, please contact TRC for special shipping instructions. Never accept jars or any other containers of liquid mercury as those are hazardous waste and cannot be shipped in our bins.  
  
**UNACCEPTABLE ITEMS**
- Enclose the thermostats in the liner, use the provided nylon tie to tie the liner. Close the container and secure it by using the remaining nylon ties on the two ends of the lid.
- Review the instructions that came with your container prior to closing to closing it in preparation for shipping. It is very important to neatly write your return address on the one-sided shipping label, and use markers as if possible. Turn this page over for details.
- Attach the shipping label to the collection tub and schedule a "Ground Return Pickup" from FedEx (turn this page over for instructions.) Make sure to get a tracking number from the driver at pick-up to help TRC track the shipment if an issue occurs.

Thermostat-recycling.org | 1-888-266-0550 | trc@thermostat-recycle.org

**Shipping TRC Collection Container**

- Schedule a FedEx "Ground Return Pickup" by calling 1-800-463-3339 or online at [www.fedex.com/returnpickup](http://www.fedex.com/returnpickup) (username and password are not required).
- Enter Pickup Information (Note: Tracking ID is found on red label that was delivered with collection container).
- Select "Schedule Pickup." Your confirmation number will appear on the next page. Keep your confirmation number to help TRC track the shipment if an issue occurs.
- Attach red shipping label to container. Your container will be picked up and then a new collection container will be sent to you.

Thank you for being part of the TRC recycling program.

Thermostat-recycling.org | 1-888-266-0550 | trc@thermostat-recycling.org



Figure 8. Retail instructions



## School District Outreach Calling Script

1. *New introduction key points*
  - i. *Calling on behalf of EPA (Environmental Protection Agency)*
  - ii. *Calling to ensure that the school districts are aware of legal requirements for disposing waste materials*
  - iii. *Ask for facilities manager*
2. *Roughly, how many school rooms have you renovated in your district in the past year?*
  - a. *Did most of these rooms have thermostats?*
3. *Does your district have plans to renovate school rooms in the next year? If so, roughly how many rooms?*
4. *Are there any mercury containing thermostats in your schools?*
5. *May I ask what your district's process of removing and disposing mercury thermostats is?*
  - a. *[Mark down whether they know how to properly dispose in the database]*
    - i. *Correct answer: identify mercury containing thermostat, dispose of it at a household hazardous waste center, participating retailer, hvac wholesaler or through a waste contractor*
  - b. *Does your district hire an independent contractor or Waste hauler for the district's hazardous waste disposal needs?*
6. *Offer bin: Thank you for the information. Our goal is to make mercury thermostat disposal free and convenient by sending participants a collection bin to ensure safe storage of this hazardous material and keep it away from your students and staff. Once a year or when your bin is full, you will mail the bin, with free shipping, to our waste processing facility. Once we receive the bin, we will ship you another empty bin and pay you \$5 per mercury thermostat to encourage proper disposal.*
  - a. *Can we send you a bin?*
    - i. *[if size is an issue: a gallon pail which is very small and compact was made for this reason, can provide]*
  - b. *Would you like this at multiple school sites?*
  - c. *Shipping address?*
7. *Referrals: Do you know of any other contacts in this district that might come across mercury thermostats and might want a free TRC bin?*





8. *Follow up: [Make sure you have the correct address to send bin to. Also confirm that you have the correct email, so you can forward them a summary of your call]*

## School Email Template

Hi \_\_\_\_\_,

Thanks for your call. As a Thermostat Recycling Corporation (TRC) partner in California, your efforts play an important role in preventing mercury from entering the environment and keeping our community healthy. See more info here: [recyclehomethermostats.org](http://recyclehomethermostats.org)

We will provide your schools with a collection bin with pre-paid shipping, as well as a rebate form to receive your **\$5 incentive per mercury thermostat sent in**.

I'll go ahead and sign the following school locations up for our program:

Address - pail or bin?

Please let me know if a correction needs to be made, or if you have any further questions. Thank you for your time and your commitment to the environment.

Sincerely,

Embed –



**Did you know a mercury thermostat contains over 1,000 times more mercury than a CFL bulb?**

Help protect the environment by not disposing of mercury thermostats in the trash. In partnership with Thermostat Recycling Corporation (TRC), we're here to **make recycling mercury thermostats easy**.

Simply bring your whole, intact thermostats to drop off on your next visit and we will take care of the rest, **free of charge**.

Visit [thermostat-recycle.org](http://thermostat-recycle.org) to learn more about the program.

**Thermostat Recycling CORPORATION**  
an industry-funded non-profit

**Does my thermostat contain mercury?**

If the thermostat uses a dial or lever, odds are it contains mercury and needs to be recycled. Containing between 3 and 12 grams mercury, thermostats are likely the device in homes that have the most mercury today.

**Examples of mercury thermostats:**





Look for the mercury switch inside.

**If so, it needs to be recycled. It's the law.\***

**Thermostat Recycling CORPORATION**  
an industry-funded non-profit  
[thermostat-recycle.org](http://thermostat-recycle.org)  
1-888-266-0550

\*Disposal bans apply in the following states: CA, CT, FL, IA, IL, ME, MA, MN, NY, NH, OR, PA, RI, and VT.



## Hotel/Motel Association Talking Points

- **Objective:** Place article or eNewsletter with hotel motel associations. The article should be framed as an added value for the association and their readership.
- **Tone:** Friendly. Personable. Fluid. Ask about the person's day, their work. These phone calls should try to establish a connection in order to convince. It should not feel static like reading off a script.
- **Person of interest:** Editor in Chief, Business Services Manager. These are based on conversation with Stacey, but the structure of the publications didn't seem concrete. These will be the starting point
- Talking Points
  - Show credibility: calling on behalf of EPA
  - Show value:
    - Although mercury thermostats are no longer manufactured, we have found that there are still many in service in the lower cost hotel and motel industry.
    - Mercury is dangerous. Improper disposal has a fine of \$25,000.
    - We want to get the word out there to hotels and motels so that they don't have to face these fines.
  - Show ease:
    - The article is already written up for your review.
    - (if asked) We want to make this as easy as possible. If you wanted to specify a word count, change tone etc., we will customize to your specifications.
    - (if asked) Stats
      - Words: 175
      - Characters: 929
      - Lines 16





## Hotel/Motel Association Article

### **\$25,000 Fine for Not Recycling a Thermostat! TRC has the Solution.**

Who knew that those old thermostats could cost you \$25,000? That's the fine for failing to recycle mercury thermostats. Why such a hefty penalty? Because when mercury thermostats are discarded with everyday trash, the mercury bulb will break, and the mercury will escape and become a dangerous hazard.

According to California law, it's illegal to dispose of mercury thermostats in the trash. HVAC contractors, lodging managers and owners are responsible for recycling all mercury thermostats they remove from service. Staying compliant with the law is a good thing, but what's even better is that all participants of the program get a \$5 rebate for every recycled mercury thermostat. That's right, instead of paying the fine, TRC will pay you! It's a win win situation. You get rewarded for doing the right thing, avoid the \$25,000 penalty, and your community is protected by proper mercury disposal. [Just follow these three easy steps on our website!](#)

Questions? Comments? Contact Thomas Kim at [tkim@sgamarketing.com](mailto:tkim@sgamarketing.com) or at 562-597-0205.



## Hotel/Motel Association Informational/Form



### Identifying and Disposing of Mercury Thermostats

**1. Examples of mercury thermostats include:**



**2.**



Look for the  
mercury bulb  
inside.



**3. Have a mercury thermostat?** Fill out the shipping information below for a free mercury thermostat collection pail. Then email this form to [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org) or fax to 703-852-7202. You can also find locations to drop off your mercury thermostat at [thermostat-recycle.org/zipsearch](http://thermostat-recycle.org/zipsearch).

Shipping Information			
Type (must check one): <input type="checkbox"/> Hotel/Motel <input type="checkbox"/> Other _____			
Location Name: _____		Website: _____	
Address: _____		City: _____	State: _____ Zip: _____
Contact Name: _____	Phone: _____	Email: _____	

REV 12/17/2017

[thermostat-recycle.org](http://thermostat-recycle.org) | 1-888-266-0550 | [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org)



## Pilot Program

### Retail pilot instructions



1765 Duke Street | Alexandria, VA 22314 | [thermostat-recycle.org](http://thermostat-recycle.org)

#### California Retail Pilot Program

Dear Retail Pilot Partner:

Thank you for participating in the Thermostat Recycling Corporation's (TRC) Retail Pilot Program. As a Retail Pilot Partner, you will be provided with a green bin to collect in-tact mercury thermostats from your customers. In exchange for each mercury thermostat brought in, retailers will provide customers with an immediate form of in-store credit of \$5 or \$10 (depending on the store). TRC will reimburse retailers for the costs of the in-store credit and assume all costs of shipping the bins for proper disposal.

#### Reimbursement Instructions

TRC bins should be shipped when the bin is full or within one year of the date the first mercury thermostat was collected. Collection sites will receive a new bin once the old bin is returned. Complete the following steps with your **three-part invoice form** to properly dispose of your mercury thermostats and receive your reimbursement check:

1. Include the **yellow** copy in the green bin with the thermostats. Use the shipping label included in your bin when it is ready to be processed.
2. Mail or email the **white** copy to TRC headquarters at 500 Office Center Drive, Suite 400, Fort Washington, PA 19034, [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org).
3. Retain the **pink** copy for your store records.

Once the bin is received and the mercury thermostats are accounted for, TRC will process all payment forms and administer a payment directly to the store. The bin will then return to you with new materials to begin the process again. This pilot program will last until December 31, 2017.

If you have any questions regarding this incentive program, please call us at **1-888-266-0550** or email us at [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org) for more information.

Thank you,



## HHW pilot instructions



1765 Duke Street | Alexandria, VA 22314 | [thermostat-recycle.org](http://thermostat-recycle.org)

### California HHW Pilot Program

Dear HHW Pilot Partner:

Thank you for participating in the Thermostat Recycling Corporation's (TRC) HHW Pilot Program. As a HHW Pilot Partner, you will be provided with a green bin to collect intact mercury thermostats from your residents, a toolkit with directions and payment forms, and promotional materials to promote this one-year pilot to your community. In exchange for each mercury thermostat brought in, you will provide residents with a payment form to fill out so that they can receive a \$10 check per mercury thermostat recycled at your facility. TRC will assume all costs of shipping the bins for proper disposal. This pilot program will last until December 31, 2017.

### Reimbursement Instructions

TRC bins should be shipped when the bin is full or within one year of the date the first mercury thermostat was collected. Collection sites will receive a new bin once the old bin is returned. Please review the following steps to properly dispose of mercury thermostats and ensure your residents receive their reimbursement checks:

1. Receive mercury thermostat from resident and gently remove cover to make sure it contains mercury ampoules. Residents will not be reimbursed for non-mercury thermostats.
2. Provide resident with two-part form and plastic bag (maximum of 10 t-stats per bag). There is no limit to the number of mercury thermostats residents can be reimbursed for.
3. Include the filled-out white copy and the mercury thermostat in the plastic bag before placing into the green bin. Residents should retain the yellow copy for their records. Use the shipping label included in your bin when it is ready to be processed.
4. Once the bin is received and the mercury thermostats are accounted for, TRC will process all payment forms and administer checks directly to the residents.
5. The bin will then return to you with new materials to begin the process again.

If you have any questions regarding this incentive program, please call us at 1-888-266-0550 or email us at [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org) for more information.

Thank you,



Ryan L. Kiscaden  
Executive Director



## Wholesaler pilot instructions



1765 Duke Street | Alexandria, VA 22314 | [thermostat-recycle.org](http://thermostat-recycle.org)

### California Wholesaler Incentive Program

Dear Wholesale Partner:

You have been selected to participate in the Thermostat Recycling Corporation's (TRC) Wholesaler Incentive Program. As a Wholesale Incentive Partner, you will be rewarded with either \$100 for every TRC bin returned with 40+ mercury thermostats, or \$2.50/ thermostat for bins returned with fewer than 40 thermostats. TRC will assume all costs of shipping the bins for proper disposal. This program will last until December 31, 2017.

### Reimbursement Instructions

1. TRC bins should be shipped when the bin is full or within one year of the date the first mercury thermostat was collected.
2. Complete the "CA WHOLESALER PILOT PROGRAM INVOICE FORM."
  - a) Include the **yellow** copy in the green bin with the thermostats.
  - b) Mail or email the **white** copy to TRC headquarters at 500 Office Center Drive, Suite 400, Fort Washington, PA 19034 or [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org)
  - c) Retain the **pink** copy for your store records.
3. Ship the bin to TRC (mailing label included in bin) and include the yellow invoice form.
4. TRC receives the bin and issues payment to the store. NOTE: TRC will only reimburse the store for mercury thermostats; non-mercury thermostats will not be reimbursed.
5. The bin is returned to the store for the collection of additional thermostats.

If you have any questions regarding this incentive program, please call us at **1-888-266-0550** or email us at [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org) for more information.

Thank you,



Ryan L. Kiscaden  
Executive Director



## Retail incentive form



TRC ADMINISTRATIVE USE ONLY

HG T-STAT COUNT	
INELIGIBLE T-STAT COUNT	
OTHER PRODUCT (Y/N)	

### THERMOSTAT RECYCLING CORPORATION CA RETAIL PILOT PROGRAM INVOICE FORM

#### **INCLUDE YELLOW COPY in TRC CONTAINER**

MAIL OR EMAIL WHITE COPY TO: Thermostat Recycling Corporation  
500 Office Center Drive, Suite 400  
Fort Washington, PA 19034  
Email: trc@thermostat-recycle.org

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Retail Store/Chain:  
Name: \_\_\_\_\_

Store  
Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Check Payable To: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(For Payment)

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Count of Mercury Thermostats in Bin: \_\_\_\_\_ x  $\frac{\$5.00}{\text{Circle}} / \frac{\$10.00}{\text{Estimated Due to Retailer}} =$  \_\_\_\_\_

Thermostats will be counted and checked to verify each contains mercury.

Bin Number: \_\_\_\_\_

\_\_\_\_\_  
**Signature- Store Manager**

\_\_\_\_\_  
**Name (Please Print)**

Retailer: Retain PINK COPY of this invoice and your shipping documents including Federal Express tracking number provided at time of pick-up for your records

To Contact TRC: [www.thermostat-recycle.org](http://www.thermostat-recycle.org) | 888-266-0550 | [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org)

Valid until 12/31/17





S.GRONER ASSOCIATES, INC.

## Wholesaler incentive form



TRC ADMINISTRATIVE USE ONLY	
HG T-STAT COUNT	
INELIGIBLE T-STAT COUNT	
OTHER PRODUCT (Y/N)	

### THERMOSTAT RECYCLING CORPORATION CA WHOLESALER PILOT PROGRAM INVOICE FORM

**INCLUDE YELLOW COPY in TRC CONTAINER**

MAIL OR EMAIL WHITE COPY TO: Thermostat Recycling Corporation  
500 Office Center Drive, Suite 400  
Fort Washington, PA 19034  
Email: [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org)

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Wholesaler Branch: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Check Payable To: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(For Payment)

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Wholesalers will receive \$100 for each TRC bin returned with 40+ mercury thermostats; bins with fewer than 40 thermostats will receive \$2.50/t-stat. Thermostats will be counted and checked to verify each contains mercury.

# of Mercury Thermostats in Bin: \_\_\_\_\_ Bin #: \_\_\_\_\_

\_\_\_\_\_  
**Signature - Wholesaler Manager**

\_\_\_\_\_  
**Name (Please Print)**

Wholesaler: Retain PINK COPY of this invoice and your shipping documents including Federal Express tracking number provided at time of pick-up for your records

To Contact TRC: [www.thermostat-recycle.org](http://www.thermostat-recycle.org) | 888-266-0550 | [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org)

Valid until 12/31/17







S.GRONER ASSOCIATES, INC.

## HHW incentive form



TRC ADMINISTRATIVE USE ONLY

Hg T-STAT COUNT	
INELIGIBLE T-STAT COUNT	
OTHER PRODUCT (Y/N)	

### THERMOSTAT RECYCLING CORPORATION CA HHW PILOT PROGRAM PAYMENT FORM

*Form must be filled out clearly. Intact mercury thermostats must be sealed in provided zip lock bag to be eligible for payment. No loose bulbs accepted to receive payment.*

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

HHW Facility Name: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Check Payable To: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(For Payment)

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Count of Mercury Thermostats in Bin: \_\_\_\_\_ x \$10.00 = \_\_\_\_\_

Estimated Due to Payee

Thermostats will be counted and checked to verify each contains mercury.

*"To the best of my knowledge, I certify that the mercury thermostats returned for recycling were removed from buildings in California and were removed during the normal course of business, or during maintenance or repair of California buildings."*

\_\_\_\_\_  
**Signature of Payee**

\_\_\_\_\_  
**Name (Please Print)**

Note: Payment is contingent upon TRC's receipt of TRC recycling bin from HHW. If you have not received payment within 3 months, please call HHW first to ask if they have sent TRC the recycling bin.

Include WHITE COPY of this form in TRC individual zip-locked bag. Retain YELLOW COPY of this form for your records.

To Contact TRC: [www.thermostat-recycle.org](http://www.thermostat-recycle.org) | 888-266-0550 | [trc@thermostat-recycle.org](mailto:trc@thermostat-recycle.org)

Offer lasts until 12/2017



Thermostat Recycling Corporation

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S.GRONER ASSOCIATES, INC.

## Contractor incentive form



TRC ADMINISTRATIVE USE ONLY	
Hg T-STAT COUNT	
INELIGIBLE T-STAT COUNT	
OTHER PRODUCT (Y/N)	

### THERMOSTAT RECYCLING CORPORATION CA CONTRACTOR INCENTIVE INVOICE FORM

Contractors will receive \$100 for each TRC bin returned with 40+ mercury thermostats; bins with fewer than 40 thermostats will receive \$2.50/t-stat. Thermostats will be counted and checked to verify each contains mercury.

Contracting Company: \_\_\_\_\_ No. of Technicians \_\_\_\_\_  
*\*Must have 7+ technicians or serve rural communities to be eligible to receive incentive money*

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

# of Mercury Thermostats in Bin: \_\_\_\_\_ Bin #: \_\_\_\_\_

Signature - Contracting Manager \_\_\_\_\_ Name (Please Print) \_\_\_\_\_ Date: \_\_\_\_\_

Check Payable to: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(For Payment)

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

#### Directions to Submit Forms:

- (1) MAIL OR EMAIL WHITE COPY TO:

The Thermostat Recycling Corporation  
500 Office Center Drive, Suite 400  
Fort Washington, PA 19034  
Email: trc@thermostat-recycle.org

- (1) INCLUDE YELLOW COPY IN TRC CONTAINER.  
(2) KEEP PINK COPY FOR YOUR RECORDS.



Thermostat Recycling Corporation

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## School District Pilot Calling Script

1. *New introduction key points*
  - i. *Calling on behalf of EPA (Environmental Protection Agency)*
  - ii. *We are calling school districts all over California who have received a prop 39 grant (a grant for school renovation) to help dispose of mercury*
  - iii. *Ask for facilities manager*
2. *Roughly, how many school rooms has the district renovated in the past year?*
  - a. *Did most of these rooms have thermostats?*
3. *Does your district have plans to renovate school rooms in the next year? If so, roughly how many rooms?*
4. *Are there any mercury containing thermostats in your schools?*
5. *Does your district hire an independent contractor or Waste hauler for the district's hazardous waste disposal needs?*
6. *Offer bin: Thank you for the information. Our goal is to make mercury thermostat disposal free and convenient by sending participants a collection bin to ensure safe storage of this hazardous material and keep it away from your students and staff. Once a year or when your bin is full, you will mail the bin, with free shipping, to our waste processing facility. Once we receive the bin, we will ship you another empty bin and pay you \$5 per mercury thermostat to encourage proper disposal.*
  - a. *Can we send you a bin?*
    - i. *[if size is an issue: a gallon pail which is very small and compact was made for this reason, can provide]*
  - b. *How many would you like?*
  - c. *Shipping address?*
7. *Follow up: We would like to contact your district on a later date to see if there is anything we can do to assist in anyway concerning hazardous waste materials.*
  - a. *Could I have your email?*
  - b. *Could I have your phone number?*



**Table 32. Collection Location Summary with Account Type**

Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
CVE DEMOLITION, INC.	Demolition Contractor	4263 N Selland Ave		Fresno	93722	Fresno
Safe Center	HHW	10241 N. Balboa Blvd.		Northridge	91325	Los Angeles
Gianelli's Appliances & Supplies	HHW	10473 Folsom Blvd.	Suite 1	Rancho Cordova	95670	Sacramento
EDH FIRE STATION #86	HHW	1050 Wilson Blvd.		EL DORADO HILLS	95762	El Dorado
HUMBOLDT WASTE MANAGEMENT AUTHORITY	HHW	1059 W. HAWTHORNE ST.		EUREKA	95501	Humboldt
Humboldt County	HHW	1059 W. Hawthorne Street		Eureka	95501	Humboldt
BUTTE REGIONAL HHW COLLECTION FACILITY	HHW	1101 MARADER ST.		CHICO	95973	Butte
Del Norte Recycling Center	HHW	111 S. Del Norte Blvd		Oxnard	93030	Ventura
COLUSA COUNTY HHW PROGRAM	HHW	1215 MARKET STREET		COLUSA	95932	Colusa
City of Folsom Hazardous Waste	HHW	1300 Leidesdorff St		Folsom	95630	Sacramento
County of Siskiyou	HHW	1312 Fairlane Road		Yreka	96097	Siskiyou
SALINAS VALLEY SOLID WASTE HHWCF	HHW	139 SUN STREET		SALINAS	93901	Monterey
Safe Center	HHW	1400 N. Gaffey Street		San Pedro	90731	Los Angeles
Riverside County Department of Water Resources	HHW	14310 Frederick St.		Moreno Valley	92553	Riverside
NEVADA COUNTY H.H.W. FACILITY	HHW	14741 WOLF MTN. RD.		GRASS VALLEY	95949	Nevada
BUENA VISTA HHW FACILITY	HHW	150 ROUNDTREE LANE		WATSONVILLE	95076	Santa Cruz
ALAMEDA COUNTY HOUSEHOLD HAZ. WASTE PROGRAM	HHW	1537 Webber St.		OAKLAND	94612	Alameda
City of Lompoc	HHW	1585 N. V St.		Lompoc	93436	Santa Barbara
Morro Bay/Cayucos Waste Water Plant Household Hazardous Waste Drop-Off	HHW	160 Atascadero Road		Morro Bay	93442	San Luis Obispo
Inyo County Recycling & Waste	HHW	163 May St.		Bishop	93514	Inyo
City of Fontana	HHW	16489 Orange Way		Fontana	92335	San Bernardino
Groveland Transfer Station	HHW	1700 Merrell Rd.		Groveland	95321	Tuolumne
Hambro WSG	HHW	1700 STATE STREET		CRESCENT CITY	95531	Del Norte
Billy Wright Landfill	HHW	17173 S. Billy Wright Road		Los Banos	93635	Merced
County of Siskiyou	HHW	190 Greenhorn Road		Yreka	96097	Siskiyou
Cal Sierra Transfer Station	HHW	19309 Industrial Dr.		Sonora	95370	Tuolumne
Tehama County Solid Waste Management Agency	HHW	19995 PLYMIRE ROAD		RED BLUFF	96080	Tehama
Madera County Public Works	HHW	200 W. 4th St		Madera	93637	Madera
CITY OF SANTA MARIA HHW FACILITY	HHW	2065 E. MAIN STREET		SANTA MARIA	93454	Santa Barbara
ALAMEDA COUNTY HOUSEHOLD HAZ. WASTE PROGRAM	HHW	2091 W Winton Ave		Hayward	94545	Alameda
CASTRO VALLEY SANITARY DISTRICT	HHW	21040 MARSHALL STREET		CASTRO VALLEY	94546	Alameda
Closed - SOUTH TAHOE REFUSE TRANSFER STATION	HHW	2140 Ruth Ave.		SOUTH LAKE TAHOE	96150	El Dorado
MADERA COUNTY HOUSEHOLD HAZARDOUS WASTE COLLECTION FACILITY	HHW	21739 ROAD 19		CHOWCHILLA	93610	Madera
City of Barstow - Solid Waste / Recycling	HHW	220 E. Mountain View St.	Suite A	Barstow	92311	San Bernardino
CITY OF REDDING SOLID WASTE	HHW	2255 ABERNATHY LANE		REDDING	96003	Shasta
ALAMEDA COUNTY HOUSEHOLD HAZ. WASTE PROGRAM	HHW	2263 Santa Clara Avenue		HAYWARD	94501	Alameda
Chicago Grade Landfill Household Hazardous Waste Drop-Off	HHW	2290 Homestead Road		TEMPLETON	93465	San Luis Obispo
Delta Diablo HHW	HHW	2500 Pittsburg-Antioch		Antioch	94509	Contra Costa
Palo Alto Public Works Dept	HHW	2501 Embarcadero Way		Palo Alto	94303	Santa Clara
Safe Center	HHW	2649 E. Washington Blvd.		Los Angeles	90021	Los Angeles
CITY OF HIGHLAND	HHW	27215 BASE LINE STREET		HIGHLAND	92346	San Bernardino
SAN BERNADINO COUNTY HHW	HHW	2824 EAST W STREET, BLDG 302		SAN BERNADINO	92408	San Bernardino



Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
SAN BERNADINO COUNTY HHW	HHW	2824 EAST W STREET, BLDG 302		SAN BERNADINO	92408	San Bernardino
RDC EM BUILDING C	HHW	2850 FAIRLANE COURT, BUILDING C		PLACERVILLE	95667	El Dorado
EL DORADO COUNTY ENVIRONMENTAL MGMT. DEPT.	HHW	2850 FOURLANE COURT		PLACERVILLE	95667	El Dorado
Imperial Valley Resource Management Agency	HHW	300 S. Imperial Avenue	Suite 11	El Centro	92243	Imperial
YUBA-SUTTER HHW FACILITY C/O YUBA-SUTTER DISPOSAL, INC	HHW	3001 N LEEVE ROAD		MARYSVILLE	95901	Yuba
BAY COUNTIES WASTE SERVICES	HHW	301 CARL ROAD		SUNNYVALE	94089	Santa Clara
WESTERN PLACER WASTE MANAGEMENT AUTHORITY	HHW	3033 Fiddymont Rd		ROSEVILLE	95747	Placer
SAN MATEO COUNTY HHW FACILITY	HHW	32 TOWER ROAD		SAN MATEO	94402	San Mateo
Mendocino Solid Waste Management Authority	HHW	3200 Taylor Drive		Ukiah	95482	Mendocino
COUNTY OF SAN DIEGO HHW COLLECTION FACILITY, RAMONA	HHW	324 MAPLE STREET		RAMONA	92065	San Diego
VENTURA HOUSEHOLD HAZARDOUS WASTE FACILITY	HHW	336 SAN JON ROAD		VENTURA	93002	Ventura
C & S Waste Solutions	HHW	3515 Taylor Drive		Ukiah	95482	Mendocino
Stanislaus County Dept. of Env. Resources	HHW	3800 Cornucopia Way, Suite C		Modesto	95358	Stanislaus
CITY OF FREMONT PHHWCF	HHW	41149 BOYCE ROAD		FREMONT	94538	Alameda
YOLO COUNTY CENTRAL LANDFILL	HHW	44090 COUNTY RD 28 H		WOODLAND	95776	Yolo
Republic Services	HHW	441 N. Buchanan		Pacheco	94553	Contra Costa
County of Sacramento	HHW	4450 Roseville Road		North Highlands	95660	Sacramento
Safe Center	HHW	4600 Colorado Blvd.		Los Angeles	90039	Los Angeles
COUNTY OF MARIPOSA	HHW	4639 Ben Hur Road		MARIPOSA	95338	Mariposa
Central Contra Costa Sanitary District	HHW	4797 Imhoff Place		Martinez	94553	Contra Costa
KERN COUNTY SPECIAL WASTE FACILITY	HHW	4951 STANDARD ST.		BAKERSFIELD	93308	Kern
Sonoma County HHW - Clean Harbors	HHW	500 Mecham Road	Building 5	Petaluma	94952	Sonoma
Nipomo Household Hazardous Waste Drop-Off	HHW	509 Southland Street		Nipomo	93444	San Luis Obispo
CITY OF SAN DIEGO, HOUSEHOLD HAZARDOUS WASTE TRANSFER FACILITY	HHW	5161 CONVOY STREET		SAN DIEGO	92113	San Diego
CYPRESS CITY HALL	HHW	5275 ORANGE AVENUE		CYPRESS	90630	Orange
Safe Center	HHW	550 Charles E. Young Dr. West		Los Angeles	90025	Los Angeles
Alameda County HHW	HHW	5584 La Ribera St.		Livermore	94550	Alameda
MARIN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	HHW	565 JACOBY STREET		SAN RAFAEL	94901	Marin
CITY OF CARPINTERIA	HHW	5775 CARPINTERIA AVE.		CARPINTERIA	93013	Santa Barbara
MERCED COUNTY HHW	HHW	7040 N. HIGHWAY 59		MERCED	95348	Merced
Safe Center	HHW	7660 West Imperial Highway	Gate B	Playa del Rey	90293	Los Angeles
SAN JOAQUIN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	HHW	7850 R.A. BRIDGEFORD STREET		STOCKTON	95206	San Joaquin
AMADOR COUNTY WASTE MANAGEMENT DEPT.	HHW	810 COURT STREET		JACKSON	95642	Amador
CITY OF SACRAMENTO PHHWCF	HHW	8491 FRUITRIDGE ROAD		SACRAMENTO	95826	Sacramento
City of Vacaville - Recology Household Hazardous Waste Center	HHW	855 1/2 Davis Street		Vacaville	95687	Solano
SAN LUIS OBISPO COUNTY INTEGRATED WASTE MANAGEMENT AUTHORITY	HHW	870 OSOS STREET		SAN LUIS OBISPO	93401	San Luis Obispo
Camarillo PHHWCF	HHW	880 Verdulera Street		Camarillo	93010	Ventura
Paso Robles Landfill Household Hazardous Waste Drop-Off	HHW	900 CA-46		Paso Robles	93446	San Luis Obispo
NRWS Recycling Center	HHW	920 American Way		Paradise	95969	Butte
Special Waste Collection Center	HHW	9255 Disposal Lane		Elk Grove	95624	Sacramento
Cold Canyon Landfill Household Hazardous Waste Drop-Off??	HHW	HWY 227		SAN LUIS OBISPO	93401	San Luis Obispo
GLEN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	HHW	P.O. Box 1070		WILLOWS	95988	Glenn



Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
GLEN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	HHW	P.O. Box 1070		WILLOWS	95988	Glenn
Community Hazardous Waste Collection Center	HHW	University of California, Santa Barbara	Bldg 565, Mesa R	Santa Barbara	93106	Santa Barbara
Santa Clara County Household Hazardous Waste Program	HHW			SAN JOSE	95112	Santa Clara
Santa Clara County Household Hazardous Waste Program	HHW			SAN JOSE	95112	Santa Clara
Santa Clara County Household Hazardous Waste Program	HHW			SAN JOSE	95112	Santa Clara
Southern California Air Cond	HVAC Contractor	1 North Cesar Chavez St. 13		Santa Barbara	93103	Santa Barbara
SG Associates	HVAC Contractor	100 W. Broadway	Ste 290	Long Beach	90802	Los Angeles
Greco Development Corp.	HVAC Contractor	102 Hidden Glen Dr.		Auburn	95603	Placer
MAKI HEATING & AIR CONDITIONING, INC.	HVAC Contractor	105 GUM LANE		AUBURN	95603	Placer
Paso Robles Heating & Air	HVAC Contractor	1142 Railroad St.		Paso Robles	93446	San Luis Obispo
John Harrison Contracting	HVAC Contractor	1143 W. Lincoln Street		Banning	92220	Riverside
MATRIX HG, INC.	HVAC Contractor	115 MASON CIRCLE	SUITE B	CONCORD	94520	Contra Costa
Smith Heating and Air Conditioning	HVAC Contractor	1150 N Filbert St		Stockton	95205	San Joaquin
Gibson Heating and Air	HVAC Contractor	1153 Prestige Way		Redding	96003	Shasta
Western Allied Mechanical	HVAC Contractor	1180 O'Brien Drive		Menlo Park	94025	San Mateo
RICHARD HEATH & ASSOCIATES, INC	HVAC Contractor	1202 John Reed Court		City of Industry	91745	Los Angeles
Brian Cox Mechanical	HVAC Contractor	12155 Kirkham Road		Poway	92064	San Diego
SolarCity	HVAC Contractor	1216 Stealth Street		Livermore	94551	Alameda
Intercity Energy Systems	HVAC Contractor	12252 McCann Drive		Santa Fe Springs	90670	Los Angeles
SolarCity	HVAC Contractor	1237 Archer St.		San Luis Obispo	93401	San Luis Obispo
Stephan's Refrigeration	HVAC Contractor	12812 Knott St.		Garden Grove	92841	Orange
Saeid Zarei	HVAC Contractor	13001 Brownron Rd.		Poway	92064	San Diego
GOODCENTS	HVAC Contractor	1322 DUPONT COURT		MANTECA	95336	San Joaquin
E.B. Gilmore and Sons	HVAC Contractor	1325 Egbert		San Francisco	94124	San Francisco
Cal West Mechanical	HVAC Contractor	13449 Pumice Street		Norwalk	90650	Los Angeles
Bryant Heating and Air Conditioning	HVAC Contractor	1350 East Las Tunas Drive		San Gabriel	91776	Los Angeles
SolarCity	HVAC Contractor	1362A N. McDowell Blvd.		Petaluma	94954	Sonoma
SolarCity	HVAC Contractor	14967 Salt Lake Avenue		City of Industry	91746	Los Angeles
Dahersa Remodeling	HVAC Contractor	1500 W El Camino Ave. #153		Sacramento	95833	Sacramento
SolarCity	HVAC Contractor	1501 Eastshore Highway		Berkeley	94710	Alameda
Genie Air Conditioning & Heating Inc.	HVAC Contractor	15041 Calvert Street		Van Nuys	91411	Los Angeles
Indoor Environmental Services	HVAC Contractor	1512 Silica Ave		Sacramento	95815	Sacramento
SolarCity	HVAC Contractor	1520 Moffett Street		Salinas	93905	Monterey
Select ACR Inc.	HVAC Contractor	1541 Marlborough Ave		Riverside	92507	Riverside
Associated Air Conditioning & Heating Inc.	HVAC Contractor	155 S. Broadway St.		Orcutt	93455	Santa Barbara
Air-Ex Air Conditioning Inc.	HVAC Contractor	157 Gentry St.		Pomona	91767	Los Angeles
Cal West Construction	HVAC Contractor	1663 N Odonnell Way		Orange	92867	Orange
All Bay Heating, Air Conditioning & Construction Inc.	HVAC Contractor	1717 Solano Way		Concord	94520	Contra Costa
SolarCity	HVAC Contractor	1755 Iowa Ave.	Unit B	Riverside	92507	Riverside
A-1 GUARANTEED	HVAC Contractor	1768 BROADWAY ST.		VALLEJO	94589	Solano
Johnson Controls	HVAC Contractor	1828 34th Street	Suite C	Bakersfield	93301	Kern
SolarCity	HVAC Contractor	1831 S. Ritchey St.		Santa Ana	92705	Orange





S.GRONER ASSOCIATES, INC.

Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
SolarCity	HVAC Contractor	18499 Phantom Street	Suite 8	Victorville	92394	San Bernardino
SolarCity	HVAC Contractor	187 C Arthur Road		Martinez	94553	Contra Costa
Kahn Air Conditioning	HVAC Contractor	19434 Business Center Dr.		Northridge	91324	Los Angeles
Flores Mechanical Services	HVAC Contractor	198 Midway Rd		Fairfield	94533	Solano
SolarCity	HVAC Contractor	2001 Arch Way	Suite 300	Stockton	95206	San Joaquin
SG Associates	HVAC Contractor	204 Palisade Dr.		Oakland	94607	Alameda
SolarCity	HVAC Contractor	2059 E Monta Vista Ave	Suite C	Vacaville	95688	Solano
C & G Air Conditioning Inc.	HVAC Contractor	210 Ishbel Ct		Riverside	92507	Riverside
SolarCity	HVAC Contractor	21040 Nordhoff St.		Chatsworth	91311	Los Angeles
W.V. Alton	HVAC Contractor	211 Elm Street		Marysville	95901	Yuba
Johnson Controls	HVAC Contractor	21270 Cabot Blvd.		Hayward	94545	Alameda
LUCIA MAR UNIFIED SCHOOL DISTRICT	HVAC Contractor	222 STANLEY AVE		ARROYO GRANDE	93420	San Luis Obispo
Johnson Controls	HVAC Contractor	2226 Northpoint Parkway		Santa Rosa	95407	Sonoma
B & B's Heating and Air Conditioning, Inc	HVAC Contractor	2244 E. Weber Ave		Stockton	95205	San Joaquin
Izmirian Roofing & Sheet Metal	HVAC Contractor	229 S Railroad Ave		San Mateo	94401	San Mateo
Air Conditioning Service of CA	HVAC Contractor	23141 LA Cadena Drive	#1	Laguna Hills	92653	Orange
Kline's Kustom Heating and Air Inc	HVAC Contractor	2320 Central Ave Unit 3		Duarte	91010	Los Angeles
SolarCity	HVAC Contractor	2354 Davis Ave		Hayward	94545	Alameda
SolarCity	HVAC Contractor	2370 Oak Ridge Way	Suite A	Vista	92018	San Diego
SolarCity	HVAC Contractor	249 East Ave K-8	Suite 111	Lancaster	93534	Los Angeles
A & P Heating & Cooling Inc.	HVAC Contractor	251 Opportunity St.	Suite B	Sacramento	95838	Sacramento
California Air Conditioning Systems, Inc.	HVAC Contractor	25217 Narbonne Avenue		Lomita	90717	Los Angeles
Heating and Air Design	HVAC Contractor	2595 E Waterloo Road		Stockton	95205	San Joaquin
Westside Heating & AC	HVAC Contractor	2621 Pico Blvd Suite J		Santa Monica	90405	Los Angeles
SolarCity	HVAC Contractor	2709 Academy Way		Sacramento	95815	Sacramento
MHS Heating and Air Conditioning	HVAC Contractor	2890 S. Santa Fe Avenue		San Marcos	92069	San Diego
BONNEY PLUMBING, HEATING & AIR	HVAC Contractor	3054 GOLD CANAL DRIVE		RANCHO CORDOVA	95670	Sacramento
Service Champions	HVAC Contractor	3150 E Birch St		Brea	92821	Orange
Anchor Heating & Cooling, Inc.	HVAC Contractor	3421 Hollis St	Unit N	Oakland	94608	Alameda
Johnson Controls	HVAC Contractor	3451 W. Ashlan Avenue		Fresno	93722	Fresno
SolarCity	HVAC Contractor	349 Huss Drive		Chico	95928	Butte
Advanced Heating and Air Contractors Inc.	HVAC Contractor	3514 Atwater Blvd.	Suite A	Atwater	95301	Merced
Temp-TEC Corporation	HVAC Contractor	3769 Old Conejo Road		Newbury Park	91320	Ventura
Self Help Home Improvement Project	HVAC Contractor	3777 Meadowview Drive		Redding	96002	Shasta
Jay Silva	HVAC Contractor	3867 Dividend Dr.		Shingle Springs	95682	El Dorado
SolarCity	HVAC Contractor	391 Foster City Blvd.		Foster City	94404	San Mateo
SolarCity	HVAC Contractor	3980 N. Chestnut Avenue		Fresno	93726	Fresno
SolarCity	HVAC Contractor	4023 Camino Ranchero	Unit H	Camarillo	93012	Ventura
We Care Heating and A/C	HVAC Contractor	41085 Goldengate Circle		Murrieta	92562	Riverside
SolarCity	HVAC Contractor	418 South Abbott Avenue		Milpitas	95035	Santa Clara
Palm Desert Air Conditioning Co	HVAC Contractor	42081 Beacon Hill		Palm Desert	92211	Riverside
A & R Heating & Air Conditioning	HVAC Contractor	4305 Caterpillar Rd	#D9	Redding	96003	Shasta



Thermostat Recycling Corporation

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S.GRONER ASSOCIATES, INC.

Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
SolarCity	HVAC Contractor	43320 Business Park Dr.		Temecula	92590	Riverside
Multi Mechanical	HVAC Contractor	469 E Blane St.		Corona	92878	Riverside
Tory Hooteselle	HVAC Contractor	49501 Ironwood Way		Aguanga	92536	Riverside
Control Temp Htg & Air Cond	HVAC Contractor	513 E Stuart Ave.		Redlands	92374	San Bernardino
SolarCity	HVAC Contractor	5206 Young Street	Suite D	Bakersfield	93311	Kern
Excel Air Corporation	HVAC Contractor	530 Oppen St Suite B		Escondido	92029	San Diego
SolarCity	HVAC Contractor	5375 West San Fernando Road		Los Angeles	90039	Los Angeles
Precise Air Systems	HVAC Contractor	5467 San Fernando Road West		Los Angeles	90039	Los Angeles
Reliable Air Conditioning & Heating	HVAC Contractor	5719 Auckland Ave.		North Hollywood	91601	Los Angeles
Johnson Controls	HVAC Contractor	5770 Warland Drive		Cypress	90630	Orange
Giddens Brothers Inc	HVAC Contractor	578 Fairway Dr.		Galt	95632	Sacramento
BUCKLEY PARNELL HEAT & AIR	HVAC Contractor	5990 DEVECCHI AVE		CITRUS HEIGHTS	95621	Sacramento
Tropic Comfort	HVAC Contractor	637 west 104 place		Los Angeles	90044	Los Angeles
Lanes Air Conditioning & Heating, Inc.	HVAC Contractor	648 Montana St.		Monrovia	91016	Los Angeles
Arctic Air Conditioning & Heating	HVAC Contractor	667 E Ross Ave.		El Centro	92243	Imperial
Desert Tech Inc.	HVAC Contractor	68120 Alva Ct		Cathedral City	92234	Riverside
Kontrol Comfort Systems Inc.	HVAC Contractor	6840 Orangethorpe Ave. St. H		Buena Park	90620	Orange
CHIMNEY KRAFT	HVAC Contractor	700 NORTHCREST DRIVE		CRESCENT CITY	95531	Del Norte
NRG AC and Heating	HVAC Contractor	7008 Owen's Mouth Ave		Canoga Park	91303	Los Angeles
John Burger Heating & Air	HVAC Contractor	710 Cooper Ave		Yuba City	95991	Sutter
Glover & Son Heating and A/C	HVAC Contractor	7150 Stevenson Blvd		Fremont	94538	Alameda
Commercial Construction Services	HVAC Contractor	717 W. Taft Ave.		Orange	92865	Orange
Bayside Heating & Air Conditioning	HVAC Contractor	720 S Amphlett Blvd		San Mateo	94402	San Mateo
Reliable Energy Management Inc.	HVAC Contractor	7201 Rosecrans Ave.		Paramount	90723	Los Angeles
Capitol Mechanical, Inc.	HVAC Contractor	7300 Auburn Blvd		Citrus Heights	95610	Sacramento
Circulating Air	HVAC Contractor	7337 Varina Ave		North Hollywood	91605	Los Angeles
Henry Mechanical	HVAC Contractor	7656 Bell Rd		Windsor	95492	Sonoma
Supreme Air Systems	HVAC Contractor	80 Gilman Ave. Suite 1		Campbell	95008	Santa Clara
MCLELLAND Air CONDITIONING	HVAC Contractor	801 MARAUDER STREET		CHICO	95973	Butte
Universal Waste Disposal Company	HVAC Contractor	8051 Wing Ave		El Cajon	92020	San Diego
Mad Dash	HVAC Contractor	8192 Miramar Road	Building B, Unit 14	San Diego	92126	San Diego
Recycleology.com, Inc.	HVAC Contractor	8272 Florin Rd.		Sacto	95828	Sacramento
Tommy's Refrigeration Service	HVAC Contractor	8617 S Norwalk Blvd		Whittier	90606	Los Angeles
SolarCity	HVAC Contractor	8900 Hurley Avenue	#105	Visalia	93291	Tulare
BILL HOWE PLUMBING	HVAC Contractor	9085 AERO DRIVE #B		San Diego	92123	San Diego
Forster Heating	HVAC Contractor	9410 Crater Hill Rd.		Auburn	95603	Placer
HVAC Recycling	Other	2376 Gold Meadow Way		Gold River	95670	Sacramento
City of Santa Monica	Other	2500 Michigan Avenue		Santa Monica	90404	Los Angeles
Santa Maria - Bonita District	Other	708 S. Miller St.		Santa Maria	93454	Santa Barbara
City of Culver City - HHW	Other	9770 Culver Blvd		Culver City	90232	Los Angeles
Brisbane Hardware & Supplies	Retailer	1 Visitacion		Brisbane	94005	San Mateo
Anawalt Lumber	Retailer	1001 N. Highland Ave		Hollywood	90038	Los Angeles



Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
Miner's Ace Hardware	Retailer	1056 Grand Ave.		Grover Beach	93433	San Luis Obispo
Miner's Ace Hardware	Retailer	1080 Los Osos Valley Rd.		Los Osos	93402	San Luis Obispo
Anawalt Lumber	Retailer	11060 W Pico Blvd		Los Angeles	90064	Los Angeles
Fowler Ace Hardware	Retailer	113 E. Main Street		Fowler	93625	Fresno
Battels True Value Hardware	Retailer	13238 Whittier Blvd		Whittier	90602	Los Angeles
Peerless Ace Hardware	Retailer	13740 Dolittle Dr.		San Leandro	94577	Alameda
Costco	Retailer	1540 Froom Ranch Rd.		San Luis Obispo	93405	San Luis Obispo
Brownies	Retailer	1563 Polk St.		San Francisco	94109	San Francisco
Heidi Sanborn - Retail Bins	Retailer	1822 21st Street, Suite 100		Sacramento	95811	Sacramento
Miner's Ace Hardware	Retailer	186 Station Way		Arroyo Grande	93420	San Luis Obispo
Clovis True Value	Retailer	1890 Shaw Avenue		Clovis	93611	Fresno
Orchard Supply Hardware	Retailer	2005 Theatre Drive		Paso Robles	93446	San Luis Obispo
San Dimas Ace Hardware	Retailer	201 W. Bonita Ave.		San Dimas	91773	Los Angeles
Miner's Ace Hardware	Retailer	2034 Santa Barbara Ave.		San Luis Obispo	93401	San Luis Obispo
Bay Hardware	Retailer	215 Main Street		Seal Beach	90740	Orange
A & Foothill True Value Hardware	Retailer	22500 Foothill Blvd.		Hayward	94541	Alameda
Cole Hardware Russian Hill	Retailer	2254 Polk St.		San Francisco	94109	San Francisco
Lowes	Retailer	2445 Golden Hills Rd.		Paso Robles	93446	San Luis Obispo
Creative Paint & Hardware	Retailer	2526 Noriega St.		San Francisco	94122	San Francisco
Ace Hardware	Retailer	2692 N. Towne Ave.		Pomona	91767	Los Angeles
Cedar Glen Trading Post	Retailer	28946 Hook Creek Rd.		Cedar Glen	92321	San Bernardino
Vermont True Value Hardware	Retailer	2929 S. Vermont Ave.		Los Angeles	90007	Los Angeles
Mayson Ace Hardware	Retailer	3071 W. Bullard #107		Fresno	93211	Fresno
Stockton Ace Hardware	Retailer	3201 W. Benjamin Holt Drive		Stockton	95219	San Joaquin
Cole Hardware SOMA	Retailer	345 Ninth St.		San Francisco	94103	San Francisco
Emigh Ace Hardware	Retailer	3555 El Camino Avenue		Sacramento	95821	Sacramento
KMart	Retailer	3980 El Camino Real		Atascadero	93422	San Luis Obispo
LAUREL ACE HARDWARE	Retailer	4024 MACARTHUR BLVD		OAKLAND	94619	Alameda
Hewitt Hardware	Retailer	428 Main St.		Templeton	93465	San Luis Obispo
Coast Hardware Do It Best	Retailer	5028 Hwy 140		Mariposa	95338	Mariposa
Miner's Ace Hardware	Retailer	510 Atascadero Rd.		Morro Bay	93442	San Luis Obispo
Miner's Ace Hardware	Retailer	553 W. Tefft St.		Nipomo	93444	San Luis Obispo
Cole Hardware Rockridge	Retailer	5533 College Ave		Oakland	94618	Alameda
Orinda Hardware	Retailer	56 Moraga Way		Orinda	94563	Contra Costa
Cole Hardware North Beach	Retailer	627 Vallejo St.		San Francisco	94133	San Francisco
Pagano's Hardware Mart	Retailer	640 Central Ave		Alameda	94501	Alameda
Ace Hardware	Retailer	66550 Pierson Blvd.		Desert Hot Springs	92240	Riverside
Cole Hardware Downtown	Retailer	70 Fourth St.		San Francisco	94103	San Francisco
National Hardware Supply	Retailer	7173 Blackstone Avenue		Fresno	93650	Fresno
Palm Desert Ace Hardware	Retailer	74058 Highway 111		Palm Desert	92260	Riverside
Orchard Supply Hardware	Retailer	825 Oak Park Rd		Pismo Beach	93449	San Luis Obispo
Sunny Brae Ace Hardware	Retailer	86 Sunnybrae Ctr.		Arcata	95521	Humboldt





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De Anza True Value Hardware	Retailer	8616 Limonite Ave.		Riverside	92509	Riverside
Home Depot	Retailer	905 El Camino Real		Atascadero	93422	San Luis Obispo
Miner's Ace Hardware	Retailer	9370 El Camino Real		Atascadero	93422	San Luis Obispo
American River Ace Hardware	Retailer	9500 Greenback Lane		Folsom	95630	Sacramento
Cole Hardware Cole Valley	Retailer	956 Cole St.		San Francisco	94117	San Francisco
Golden Valley Ace Hardware	Retailer	975 E. Manning Ave.		Reedley	93654	Fresno
Center Joint Unified School District	School District	8408 Watt Avenue		Antelope	95843	Sacramento
Coast Community College District	University/College	1370 Adams Ave.		Costa Mesa	92626	Orange
Cal Poly Pomona	University/College	3801 W. Temple Ave.		Pomona	91768	Los Angeles
Chaffey College	University/College	5885 Haven Avenue		Rancho Cucamonga	91737	San Bernardino
California Baptist University	University/College	8432 Magnolia Ave.		Riverside	92504	Riverside
SLAKEY BROTHERS	Wholesaler	1001 OATES COURT		MODESTO	95358	Stanislaus
US Air Conditioning Distributors (USACD)	Wholesaler	1002 Industry Way		El Centro	92243	Imperial
W.W. Grainger, Inc.	Wholesaler	101 S. Rice Ave		Oxnard	93030	Ventura
Lennox Parts Plus	Wholesaler	1010 Winding Creek Road, Ste 100		Roseville	95678	Placer
Hirsch Pipe & Supply Co., Inc.	Wholesaler	1011 N. Gower St.		Hollywood	90018	Los Angeles
W.W. Grainger, Inc.	Wholesaler	10137 S. Norwalk Blvd		Santa Fe Springs	90670	Los Angeles
Refrigeration Supplies Distributor (RSD)	Wholesaler	10170 Croydon Way	Suite 1	Sacramento	95827	Sacramento
Lennox Industries Inc.	Wholesaler	1021 Striker Avenue		Sacramento	95834	Sacramento
SIGLER WHOLESAL DISTRIBUTORS	Wholesaler	1037 N. MARKET BLVD	SUITE 1	SACRAMENTO	95834	Sacramento
R. E. MICHEL CO	Wholesaler	1039 E. Lacy Ave.		Anaheim	92805	Orange
Refrigeration Supplies Distributor (RSD)	Wholesaler	1050 Commercial Street	Suite #105	San Jose	95112	Santa Clara
W.W. Grainger, Inc.	Wholesaler	1050 W. Walnut St		Compton	90220	Los Angeles
Johnstone Supply	Wholesaler	1070 Commercial Street	Suite 104	San Jose	95112	Santa Clara
GOODMAN DISTRIBUTION, INC.	Wholesaler	1070 COMMERCIAL STREET STE 103		SAN JOSE	95112	Santa Clara
GOODMAN DISTRIBUTION, INC.	Wholesaler	1070 Commercial Street, Suite 103		San Jose	95112	Santa Clara
Hirsch Pipe & Supply Co., Inc.	Wholesaler	10721 S. Painter St.		Santa Fe Springs	90018	Los Angeles
W.W. Grainger, Inc.	Wholesaler	10804 S. La Cienega Blvd		Inglewood	90304	Los Angeles
American Refrigeration Supplies, Inc.	Wholesaler	1086 Kraemer Place		Anaheim	92806	Orange
WESTERN NEVADA SUPPLY	Wholesaler	10990 INDUSTRIAL WAY		TRUCKEE	96161	Nevada
RSD	Wholesaler	110 EAST MAIN STREET		EL CENTRO	92243	Imperial
U.S. Air Conditioning Distributors (USACD)	Wholesaler	1100 Chestnut St.		Burbank	91506	Los Angeles
GOODMAN DISTRIBUTION, INC.	Wholesaler	1101 OATES COURT, STE 100		MODESTO	95358	Stanislaus
UNITED REFRIGERATION	Wholesaler	1123 LONE PALM AVENUE		MODESTO	95351	Stanislaus
Ferguson Heating & Cooling	Wholesaler	11244 Playa Court		Culver City	90230	Los Angeles
United Refrigeration, Inc.	Wholesaler	1134 E. Dominguez Street		Carson	90746	Los Angeles
Air Cold Supply - A Ferguson Enterprise	Wholesaler	1144 West Avenue, I-12		Lancaster	93534	Los Angeles
W.W. Grainger, Inc.	Wholesaler	1150 Bay Blvd.		Chula Vista	91911	San Diego
W.W. Grainger, Inc.	Wholesaler	1151 E. Columbia Ave		Riverside	92507	Riverside
Geary Pacific Supply	Wholesaler	1161 W. Bradley Avenue		El Cajon	92020	San Diego
Baker Distributing Company	Wholesaler	11636 Tuxford Street		Sun Valley	91352	Los Angeles
HEATING & COOLING LLC	Wholesaler	11661 RIVERSIDE DRIVE STE. 185		LAKEVIEW	92040	San Diego



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RSD	Wholesaler	117 Via Trevizio		Corona	92879	Riverside
Johnstone Supply	Wholesaler	11725 Inglewood Ave.		Hawthorne	90250	Los Angeles
Slakey Brothers	Wholesaler	1190 Western Street		Fairfield	94533	Solano
AC Pro	Wholesaler	1198 E. Willow Street		Signal Hill	90755	Los Angeles
Goodman Distribution	Wholesaler	120 Mata Way	Suite 104	San Marcos	92069	San Diego
Lennox Industries	Wholesaler	1200 Billy Mitchell Drive	Suite A	El Cajon	92020	San Diego
Geary Pacific Supply	Wholesaler	1200 E. Cerritos Ave.		Anaheim	92805	Orange
SLAKEY BROTHERS	Wholesaler	1200 INDUSTRIAL STREET		REDDING	96002	Shasta
Refrigeration Supplies Distributor (RSD)	Wholesaler	1201 Monterey Pass Road		Monterey Park	91754	Los Angeles
Hirsch Pipe & Supply Co., Inc.	Wholesaler	12024 Sherman Way		North Hollywood	91605	Los Angeles
Allied Refrigeration	Wholesaler	1211 E. Edinger Avenue		Tustin	92780	Orange
Ferguson Heating & Cooling	Wholesaler	1224 NORTH MARSHALL		EL CAJON	92020	San Diego
GOODMAN DISTRIBUTION, INC.	Wholesaler	1225 N. KRAEMER BLVD		ANAHEIM	92806	Orange
SLAKEY BROTHERS	Wholesaler	12277 LOMA RICA DRIVE SUITE E		GRASS VALLEY	95945	Nevada
SLAKEY BROTHERS/GRASS VALLEY	Wholesaler	12277 LOMA RICA DRIVE, STE E		GRASS VALLEY	94945	Nevada
U.S. Air Conditioning Distributors (USACD)	Wholesaler	1233 N. 5th Street		San Jose	95112	Santa Clara
Hajoca - El Monte	Wholesaler	12334 Denholm Drive		El Monte	91732	Los Angeles
US Air Conditioning Distributors (USACD)	Wholesaler	1238-A Simpson Way		Escondido	92029	San Diego
US Air Conditioning Distributors, Inc. (USACD)	Wholesaler	1250 N. Marshall Avenue		El Cajon	92020	San Diego
Goodman Distribution, Inc.	Wholesaler	12520 Business Center Drive	Unit B	Victorville	92395	San Bernardino
Allied Refrigeration	Wholesaler	1256 Price Avenue		Pomona	91767	Los Angeles
Baker Distributing Company	Wholesaler	1261 W. 9th Street		Upland	91786	San Bernardino
United Refrigeration, Inc.	Wholesaler	1265 W. McCoy Lane	Suite C	Santa Maria	93455	Santa Barbara
W.W. Grainger, Inc.	Wholesaler	12871 Western Ave	Suite A	Garden Grove	92841	Orange
Baker Distributing Company	Wholesaler	1295 N. Emerald Avenue	Suite D	Modesto	95351	Stanislaus
US Air Conditioning Dist (USACD)	Wholesaler	1304 S. Claudina St.		Anaheim	92805	Orange
R.E. Michel Company	Wholesaler	1313 Chicago Ave		Riverside	92507	Riverside
W.W. Grainger, Inc.	Wholesaler	1321 Linda Vista Dr.		San Marcos	92078	San Diego
JOHNSTONE SUPPLY CO	Wholesaler	13211 SPRING STREET		BALDWIN PARK	91706	Los Angeles
Hirsch Pipe & Supply Co., Inc.	Wholesaler	1330 S. Atlantic Blvd.		Commerce	92806	Los Angeles
W.W. Grainger, Inc.	Wholesaler	1334 Dayton St.		Salinas	93901	Monterey
JOHNSTONE SUPPLY #140	Wholesaler	1335 DAYTON ST. SUITE A		SALINAS	93901	Monterey
W.W. Grainger, Inc.	Wholesaler	1335 Tuolumne St		Fresno	93706	Fresno
UNITED REFRIGERATION	Wholesaler	134 NOPALITAS WAY		SANTA BARBARA	93103	Santa Barbara
Air Cold Supply - A Ferguson Enterprise	Wholesaler	1346 S. Claudina Street		Anaheim	92805	Orange
Air Cold Supply - A Ferguson Enterprise	Wholesaler	13500 Saticoy Street		Van Nuys	91402	Los Angeles
R.E. Michel Company, Inc.	Wholesaler	1359 Oakland Road		San Jose	95112	Santa Clara
W.W. Grainger, Inc.	Wholesaler	1360 Rollins Rd.		Burlingame	94010	San Mateo
Lennox Parts Plus	Wholesaler	13668 Valley Blvd #A		City of Industry	91746	Los Angeles
Allied Refrigeration	Wholesaler	1375 E. 15th Street		Los Angeles	90021	Los Angeles
RSD	Wholesaler	1376 STEALTH STREET		LIVERMORE	94551	Alameda
HEATING & COOLING LLC #822	Wholesaler	139 N. Sunset		CITY OF INDUSTRY	91744	Los Angeles



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SLAKEY BROTHERS/JACKSON	Wholesaler	1400 SOUTH HIGHWAY 49		JACKSON	95642	Amador
Smardan-Hatcher Co.	Wholesaler	14009 Halldale Ave.		Gardena	90249	Los Angeles
AC Pro	Wholesaler	1402 N. Magnolia Ave		El Cajon	92020	San Diego
Coast Appliance Parts	Wholesaler	1404 29th Street		Bakersfield	93301	Kern
American Refrigeration Supplies, Inc.	Wholesaler	1405-2 Granite Lane		Modesto	95351	Stanislaus
Johnstone Supply	Wholesaler	1433 Venice Blvd.		Los Angeles	90006	Los Angeles
R.E. Michel Company, Inc.	Wholesaler	1437 Fayette Street		El Cajon	92020	San Diego
R.E. Michel Company, Inc.	Wholesaler	1437-1445 Fayette St		EL CAJON	92020	San Diego
Johnstone Supply	Wholesaler	1445 San Mateo Avenue		South San Francisco	94080	San Mateo
American Refrigeration Supplies, Inc.	Wholesaler	145 11th Street		San Francisco	94103	San Francisco
Hirsch Pipe & Supply Co., Inc.	Wholesaler	1455 Linda Vista Dr.		San Marcos	92078	San Diego
Hajoca - Hawthorne	Wholesaler	14701 Inglewood Ave		Hawthorne	90250	Los Angeles
R.E. Michel Company, Inc.	Wholesaler	14718 Raymer Street	Unit A	Van Nuys	91405	Los Angeles
Heating & Cooling Supply, LLC	Wholesaler	14742 Raymer Street		Van Nuys	91405	Los Angeles
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	14751 MERIDIAN PARKWAY		RIVERSIDE	92518	Riverside
Slakey Brothers	Wholesaler	1480 Nicora Avenue		San Jose	95133	Santa Clara
Ferguson Heating & Cooling	Wholesaler	149 B GRANADA DRIVE		SAN LUIS OBISPO	93401	San Luis Obispo
Baker Distributing Company	Wholesaler	149 UNION AVENUE		Bakersfield	93307	Kern
RSD	Wholesaler	14901 RAYMER ST		VAN NUYS	91405	Los Angeles
Gow Supply Company	Wholesaler	1492 Egbert Avenue		San Francisco	94124	San Francisco
Hirsch Pipe & Supply Co., Inc.	Wholesaler	14949 Oxnard St.		Van Nuys	91411	Los Angeles
Lennox Parts Plus	Wholesaler	15007 Wicks Blvd		San Leandro	94577	Alameda
American Refrigeration Supplies, Inc.	Wholesaler	1501 Pomona Road	Suite 102	Corona	92880	Riverside
Totaline	Wholesaler	15041 Bake Pkwy	Suite L	Irvine	92618	Orange
Lennox Parts Plus	Wholesaler	151 West Orangethorpe Avenue		Placentia	92870	Orange
Air Cold Supply - A Ferguson Enterprise	Wholesaler	15220 Anacapa Road		Victorville	92392	San Bernardino
FACSCO	Wholesaler	1528 N Thesta St.		Fresno	93703	Fresno
Hassler Heating and Air Conditioning	Wholesaler	1537 South 56th Street		El Cerrito	94530	Contra Costa
R.E. Michel Company Inc.	Wholesaler	155 W. Victoria Street		Long Beach	90805	Los Angeles
W.W. Grainger, Inc.	Wholesaler	1554 Brookhollow Dr.	Suite A	Santa Ana	92705	Orange
Trane Company	Wholesaler	15551 Red Hill Avenue	Suite C	TUSTIN	92780	Orange
Allied Refrigeration	Wholesaler	15558 Cabrito Road		Van Nuys	91406	Los Angeles
SIGLER	Wholesaler	15612 FIRST ST		IRWINDALE	91706	Los Angeles
Coast Appliance Parts	Wholesaler	15700 S. Broadway		Gardena	90248	Los Angeles
Geary Pacific Supply	Wholesaler	16037 Foothill Blvd		Irwindale	91702	Los Angeles
George T. Hall Company	Wholesaler	1605 Gene Autry Way		Anaheim	92805	Orange
GOODMAN DISTRIBUTION INC. # 768	Wholesaler	16150 STAGG STREET		VAN NUYS	91406	Los Angeles
Slakey Brothers	Wholesaler	162 Harris Ave.		South San Francisco	94063	San Mateo
SLAKEY BROTHERS/S. SAN FRANCISCO	Wholesaler	162 WEST HARRIS AVE		S. SAN FRANCISCO	94080	San Mateo
Baker Distributing	Wholesaler	16253 Ornelas Street		Irwindale	91706	Los Angeles
CFM Equipment Distributors, Inc.	Wholesaler	1644 Main Avenue	Suite 1	Sacramento	95838	Sacramento
UNITED REFRIGERATION # C4	Wholesaler	16606 Schoenborn St		North Hills	91343	Los Angeles



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JOHNSTONE SUPPLY	Wholesaler	1661 MARKET ST		CORONA	92880	Riverside
Geary Pacific Supply	Wholesaler	16665 Arminta Street		Van Nuys	91406	Los Angeles
US Air Conditioning Distributors (USACD)	Wholesaler	16900 Chestnut Street		City of Industry	91748	Los Angeles
USACD	Wholesaler	16950 Chestnut St.		City of Industry	91748	Los Angeles
Coast Appliance Parts	Wholesaler	1702 S. Lyon Street		Santa Ana	92705	Orange
RSD	Wholesaler	1705 E Francis Street		ONTARIO	91761	San Bernardino
Toro Aire, Inc.	Wholesaler	1708 Mahalo Place		Rancho Dominguez	90220	Los Angeles
Smardan-Hatcher Co.	Wholesaler	1708 N. Tyler Ave		South El Monte	91733	Los Angeles
Hirsch Pipe & Supply Co., Inc.	Wholesaler	1717 19th St.		Santa Monica	92078	Los Angeles
Smardan-Hatcher Co.	Wholesaler	17273 Mt. Hermann St.		Fountain Valley	92708	Orange
United Refrigeration, Inc.	Wholesaler	1736 Janelli Court		Visalia	93292	Tulare
CFM Equipment Distributors, Inc.	Wholesaler	1744 S. Pearl Street		Fresno	93721	Fresno
CFM Equipment Distr., Inc.	Wholesaler	1744 South Pearl Ave.		Fresno	93721	Fresno
AC Pro	Wholesaler	1751 Malborough Avenue		Riverside	92507	Riverside
JOHNSTONE SUPPLY #328	Wholesaler	1755 GROGAN		MERCED	95341	Merced
Johnstone Supply	Wholesaler	1755 Grogan Avenue		Merced	95341	Merced
USACD	Wholesaler	17615 CATALPA STREET		HESPERIA	92345	San Bernardino
Lennox Parts Plus A553	Wholesaler	1787 East 28th Street		Signal Hill	90755	Los Angeles
Lennox Parts Plus	Wholesaler	1790 Iowa Avenue		Riverside	92507	Riverside
Baker Distributing Company	Wholesaler	180 Hegenberger Loop	Suite A & B	Oakland	94621	Alameda
GOODMAN DISTRIBUTION, INC #764	Wholesaler	18085 EUCLID STREET		FOUNTAIN VALLEY	92708	Orange
STANDARD SUPPLY USA	Wholesaler	1820 "S" STREET		SACRAMENTO	95811	Sacramento
United Refrigeration	Wholesaler	1848 E. Griffith Way		Fresno	93726	Fresno
Johnstone Supply	Wholesaler	1900 Blue Gum Avenue		Modesto	95358	Stanislaus
GOODMAN DISTRIBUTION, INC.	Wholesaler	1900 Compton Ave Suite 102		Corona	92881	Riverside
Johnstone Supply	Wholesaler	19005 Parthenia Road		Northridge	91324	Los Angeles
JOHNSTONE SUPPLY	Wholesaler	1903 FRIENDSHIP DRIVE		EL CAJON	92020	San Diego
United Refrigeration, Inc.	Wholesaler	1920 E. McFadden Avenue		Santa Ana	92705	Orange
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	1920 MARK COURT	SUITE 100	CONCORD	94520	Contra Costa
Allied Refrigeration	Wholesaler	1928 Don Lee Place		Escondido	92029	San Diego
SLAKEY BROTHERS	Wholesaler	19450 INDUSTRIAL DRIVE		SONORA	95370	Tuolumne
Goodman Distribution, Inc.	Wholesaler	1972 Essex Court		Redlands	92373	San Bernardino
Lennox Parts Plus	Wholesaler	19801 Nordhoff Pl #109		Chatsworth	91311	Los Angeles
Allied Refrigeration	Wholesaler	199 S. Marshall Street		El Cajon	92020	San Diego
US Air Conditioning Distributors (USACD)	Wholesaler	1995 Fairway Drive		San Leandro	94577	Alameda
WESTERN NEVADA SUPPLY	Wholesaler	200 BELLA WAY		SUSANVILLE	96130	Lassen
JOHNSTONE SUPPLY #098	Wholesaler	200 TALMADGE DRIVE		SANTA ROSA	95407	Sonoma
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	2000 ANCHOR COURT	SUITE B	THOUSAND OAKS	91320	Ventura
GOODMAN DISTRIBUTION	Wholesaler	20035 E. Walnut Drive		City of Industry	91789	Los Angeles
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	205 S. PUENTE ST		BREA	92821	Orange
Western Air Supply	Wholesaler	206 Commercial St.		San Jose	95112	Santa Clara
Sigler	Wholesaler	20680 Nordhoff Street		Chatsworth	91311	Los Angeles



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US Air Conditioning Distributors (USACD)	Wholesaler	2100 Chicago Ave.		Riverside	92507	Riverside
RSD SANTA ANA	Wholesaler	2100 E. WILSHIRE AVE		SANTA ANA	92705	Orange
Goodman Distribution	Wholesaler	21030 Nordhof St.	Suite B	Chatsworth	91311	Los Angeles
Johnstone Supply	Wholesaler	2130 "V" STREET		Bakersfield	93301	Kern
Johnstone Supply	Wholesaler	2132 Aviation Drive		Upland	91786	San Bernardino
BAKER DISTRIBUTING CO.	Wholesaler	2138 ZANKER ROAD		SAN JOSE	95131	Santa Clara
WESTERN NEVADA SUPPLY	Wholesaler	2141 JAMES AVENUE		South Lake Tahoe	96150	El Dorado
BACSCO	Wholesaler	215 SUMNER ST		BAKERSFIELD	93305	Kern
NORTHAIRE SUPPLY CO INC	Wholesaler	2152 ZANKER ROAD		SAN JOSE	95131	Santa Clara
Allied Refrigeration	Wholesaler	2170 Commerce Avenue	Suite U	Concord	94520	Contra Costa
Trane	Wholesaler	21720 Wilmington Ave.	Suite 308-309	Long Beach	90810	Los Angeles
RSD	Wholesaler	21727 NORDHOFF STREET		CHATSWORTH	91311	Los Angeles
Allied Refrigeration	Wholesaler	2175 Adams Avenue		San Leandro	94577	Alameda
AC Pro	Wholesaler	2181 Myers Ave	Suite B	Escondido	92029	San Diego
RSD	Wholesaler	2208 EAST MCKINLEY AVENUE		FRESNO	93703	Fresno
SLAKEY BROTHERS	Wholesaler	2215 KAUSEN STE 1		ELK GROVE	95758	Sacramento
Appliance Parts Center	Wholesaler	222 E. 8th Street		National City	91950	San Diego
Lennox Parts Plus	Wholesaler	2221 Eastman Avenue		Oxnard	93030	Ventura
Trane RIVERSIDE	Wholesaler	2222 KANSAS AVE. SUITE C		RIVERSIDE	92507	Riverside
United Refrigeration, Inc.	Wholesaler	2225 Auto Park Way		Escondido	92029	San Diego
J W WOOD CO., INC/ALL AIR SUPPLY	Wholesaler	224 MEYERS STREET		CHICO	95928	Butte
Lennox PartsPlus	Wholesaler	2250 Micro Place	Suite 100	Escondido	92029	San Diego
U.S. Air Conditioning Distributors (USACD)	Wholesaler	22572 Shannon Circle		Lake Forest	92630	Orange
W.W. Grainger, Inc.	Wholesaler	2261 Ringwood Ave.		San Jose	95131	Santa Clara
Hajoca - Los Angeles	Wholesaler	2275 S. Carmelina Ave		Los Angeles	90064	Los Angeles
KARNAIR HVAC SUPPLY	Wholesaler	2279 LA CROSSE AVENUE		COLTON	92324	San Bernardino
W.W. Grainger, Inc.	Wholesaler	2288 Pike Ct.		Concord	94520	Contra Costa
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	229 LITTLEFIELD AVENUE	SUITE 4	SOUTH SAN FRANCISCO	94080	San Mateo
UNITED REFRIGERATION	Wholesaler	230 EAST 21ST STREET		BAKERSFIELD	93305	Kern
Allied Refrigeration	Wholesaler	2300 E. 28th Street		Signal Hill	90755	Los Angeles
Slakey Brothers	Wholesaler	2301 Park Avenue	PO Box 1126	Chico	95927	Butte
Goodman Distribution	Wholesaler	23021 Normandie Avenue		Torrance	90501	Los Angeles
Hirsch Pipe & Supply Co., Inc.	Wholesaler	23023 Normandie Ave.		Torrance	90065	Los Angeles
Johnstone Supply	Wholesaler	23211 Del Lago Drive		Laguna Hills	92653	Orange
JOHNSTONE SUPPLY CO	Wholesaler	2331 COMMERCE AVE #E		CONCORD	94520	Contra Costa
Hirsch Pipe & Supply Co., Inc.	Wholesaler	2343 San Fernando Rd.		Los Angeles	90065	Los Angeles
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	2345 LOS ANGELES STREET		FRESNO	93721	Fresno
AC Pro	Wholesaler	23456 South Pointe Blvd	Suite B	Laguna Hills	92653	Orange
U.S. Air Conditioning Distributors (USACD)	Wholesaler	235 E. Avenue K-10		Lancaster	93535	Los Angeles
RSD	Wholesaler	2350 LEXINGTON STREET		SACRAMENTO	95815	Sacramento
Heating & Cooling LLC	Wholesaler	2350 Mulberry Street		Riverside	92501	Riverside
Heating & Cooling LLC	Wholesaler	2401 E. Brundage Lane	Suite A	Bakersfield	93307	Kern



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Baker Distributing	Wholesaler	241 Market Place		Escondido	92029	San Diego
American Refrigeration Supplies, Inc.	Wholesaler	245 Sutton Place		Santa Rosa	95407	Sonoma
US Air Conditioning Distributors (USACD)	Wholesaler	2455 Teepee Drive		Stockton	95205	San Joaquin
SLAKEY BROTHERS	Wholesaler	2460 BATES AVENUE		CONCORD	94520	Contra Costa
Hirsch Pipe & Supply Co., Inc.	Wholesaler	24821 Redlands Blvd.		Loma Linda	92354	San Bernardino
W.W. Grainger, Inc.	Wholesaler	2501 Stagecoach Rd.		Stockton	95215	San Joaquin
Johnstone Supply	Wholesaler	25027 Anza Drive		Valencia	91355	Los Angeles
Lennox Parts Plus	Wholesaler	25217 Rye Canyon Road		Valencia	91355	Los Angeles
Lennox	Wholesaler	2539 Mercantile Drive	Suite 2	Rancho Cordova	95742	Sacramento
US Air Conditioning Distributors (USACD)	Wholesaler	2539 Teller Road		Newbury Park	91320	Ventura
SLAKEY BROTHERS	Wholesaler	2540 TEEPEE DRIVE		STOCKTON	95208	San Joaquin
American Refrigeration Supplies, Inc.	Wholesaler	255 Harbor Way		South San Francisco	94080	San Mateo
Western Air Supply	Wholesaler	255 Parkside Drive		San Fernando	91340	Los Angeles
Refrigeration Supplies Distributor (RSD)	Wholesaler	2551 Stanwell Drive	Suite A	Concord	94520	Contra Costa
U.S. Air Conditioning Distributors (USACD)	Wholesaler	256 Sutton Place	Suite 102	Santa Rosa	95407	Sonoma
Baker Distributing Company	Wholesaler	26008 Business Center Drive		Redlands	92374	San Bernardino
RSD	Wholesaler	2601 ATLANTIC OCEAN DR.		LAKE FOREST	92630	Orange
Goodman Distribution, Inc.	Wholesaler	2601 Teepee Drive		Stockton	95205	San Joaquin
Coast Appliance Parts	Wholesaler	2606 Lee Avenue		South El Monte	91733	Los Angeles
SLAKEY BROTHERS	Wholesaler	2608 Chanticleer Avenue		Santa Cruz	95065	Santa Cruz
GOODMAN DISTRIBUTION, INC.	Wholesaler	2620 East Byrd Avenue		Fresno	93706	Fresno
UNITED REFRIGERATION	Wholesaler	2626 SOUTHPORT WAY, STE. G		NATIONAL CITY	91950	San Diego
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	2641 LINDSAY PRIVADO DRIVE		ONTARIO	91761	San Bernardino
Air Cold Supply - A Ferguson Enterprise	Wholesaler	26470 Summit Circle		Santa Clarita	91350	Los Angeles
Keller Supply	Wholesaler	2648 Hegan Lane		Chico	95928	Butte
USACD	Wholesaler	2670 E. BYRD AVE		FRESNO	93706	Fresno
Air Cold Supply, a Ferguson Enterprise	Wholesaler	26999 Industrial Blvd.		Hayward	94545	Alameda
American Refrigeration Supplies, Inc.	Wholesaler	2703 5th Street	Suite 7	Sacramento	95818	Sacramento
US Air Conditioning Distributors (USACD)	Wholesaler	2710 Temple Avenue		Signal Hill	90755	Los Angeles
RSD	Wholesaler	2745 Temple Avenue		Signal Hill	90755	Los Angeles
US Air Conditioning Distributors (USACD)	Wholesaler	27470 Colt Court		Temecula	92590	Riverside
US Air Conditioning Distributors (USACD)	Wholesaler	27470 Colt Ct.		Temecula	92590	Riverside
Lennox Parts Plus	Wholesaler	2750 Cherokee Road		Stockton	95417	San Joaquin
Ferguson	Wholesaler	2750 S. Towne Avenue		Pomona	91766	Los Angeles
Air Cold Supply - A Ferguson Enterprise	Wholesaler	2751 Durahart Street		Riverside	92507	Riverside
Johnstone Supply	Wholesaler	2790 E. Cherokee Road		Stockton	95205	San Joaquin
Rubenstein Supply Company	Wholesaler	2800 San Pablo Avenue		Oakland	94608	Alameda
JOHNSTONE SUPPLY	Wholesaler	2810 TEMPLE AVE.		LONG BEACH	90806	Los Angeles
Johnstone	Wholesaler	2810 Temple Avenue		Long Beach	90806	Los Angeles
GOODMAN DISTRIBUTION, INC.	Wholesaler	2823 Gibson Street		Bakersfield	93308	Kern
Hirsch Pipe & Supply Co., Inc.	Wholesaler	28323 Kelly Johnson Pkwy		Valencia	91411	Los Angeles
SLAKEY BROTHERS	Wholesaler	2845 DUKE COURT		SANTA ROSA	95407	Sonoma





S.GRONER ASSOCIATES, INC.

Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
RSD	Wholesaler	285 LAWRENCE AVENUE		SOUTH SAN FRANCISCO	94080	San Mateo
CFM Equipment Distr., Inc.	Wholesaler	286 Brokaw Road		Santa Clara	95050	Santa Clara
RSD	Wholesaler	2882 TEEPEE DRIVE		STOCKTON	95205	San Joaquin
Air Cold Supply - A Ferguson Enterprise	Wholesaler	289 N. McArthur Way		Upland	91786	San Bernardino
RSD	Wholesaler	2890 E CORONADO ST		ANAHEIM	92806	Orange
U.S. Air Conditioning Distributors (USACD)	Wholesaler	291 Harbor Way		S San Francisco	94080	San Mateo
Hirsch Pipe & Supply Co., Inc.	Wholesaler	2920 E. Miraloma Ave.		Anaheim	90804	Orange
R.E. Michel Company, Inc.	Wholesaler	2921 Whipple Road		Union City	94587	Alameda
Lennox Parts Plus	Wholesaler	299 Goddard Street	Suite 100	Irvine	92618	Orange
RSD	Wholesaler	30-571 Front Street		Thousand Palms	92276	Riverside
Heating & Cooling LLC	Wholesaler	30-715 FRONT ST		Thousand Palms	92276	Riverside
Baker Distributing Co.	Wholesaler	300 WEST ROBLES BLDG J.		SANTA ROSA	95407	Sonoma
U.S. Air Conditioning Distributors (USACD)	Wholesaler	301 9th Street	Building D	Modesto	95351	Stanislaus
HEATING & COOLING LLC #834	Wholesaler	301 S. 9TH STREET-BLDG. C		MODESTO	95351	Stanislaus
Goodman Distribution, Inc.	Wholesaler	3018 Alvarado Street	Suite C	San Leandro	94577	Alameda
Baker Distributing Co.	Wholesaler	3020 SOUTH KILSON DRIVE		SANTA ANA	92707	Orange
Trane	Wholesaler	3026 N Business Park Ave Suite 105		Fresno	93727	Fresno
Geary Pacific Supply	Wholesaler	3026 N. Business Park	#102	Fresno	93727	Fresno
US Air Conditioning Distributors, Inc. (USACD)	Wholesaler	3035 Crossroads Drive		Redding	96003	Shasta
Keller Air	Wholesaler	3055 Cross Roads Drive		Redding	96003	Shasta
LENNOX	Wholesaler	30575 HILL ST.		THOUSAND PALMS	92276	Riverside
Allied Refrigeration	Wholesaler	306 S. Ninth Avenue		City of Industry	91746	Los Angeles
AC Pro	Wholesaler	3060 E. La Palma Avenue		Anaheim	92806	Orange
US Air Conditioning Distributors (USACD)	Wholesaler	3062 Inland Empire Blvd.		Ontario	91764	San Bernardino
R.E. Michel Company	Wholesaler	3072 E Inland Empire Boulevard		Ontario	91764	San Bernardino
GOODMAN DISTRIBUTION, INC.	Wholesaler	30720 Gunther Street		Thousand Palms	92276	Riverside
W.W. Grainger, Inc.	Wholesaler	310 E. Ball Rd		Anaheim	92805	Orange
Geary Pacific Supply	Wholesaler	31050 Huntwood Avenue		Hayward	94544	Alameda
Coast Appliance Parts	Wholesaler	312 E. Tulare Street		Visalia	93277	Tulare
UNITED REFRIGERATION	Wholesaler	3120 PASEO MERCADO, STE. 101		OXNARD	93036	Ventura
Johnstone Supply	Wholesaler	31240 La Baya Drive		Westlake Village	91362	Los Angeles
R.E. Michel Company, Inc.	Wholesaler	3130-2 Skyway Drive	Suite 201	Santa Maria	93455	Santa Barbara
Goodman Distribution, Inc.	Wholesaler	315 Cloverleaf Drive		Baldwin Park	91706	Los Angeles
AC Pro	Wholesaler	3162 E. La Palma Ave.	Suite A	Anaheim	92806	Orange
Slakey Brothers	Wholesaler	3201 Orange Grove Avenue		North Highlands	95660	Sacramento
National Ventilating and Equipment Company	Wholesaler	3205 F Street		San Diego	92102	San Diego
Heating & Cooling Supply, LLC	Wholesaler	321 Irving Drive		Oxnard	93030	Ventura
SLAKEY BROTHERS/SAND CITY	Wholesaler	321 ORANGE AVENUE		SAND CITY	93955	Monterey
American Refrigeration Supplies, Inc.	Wholesaler	325 5th Street		Oakland	94607	Alameda
Coast Appliance Parts	Wholesaler	3260 E. McKinley		Fresno	93703	Fresno
Johnstone Supply	Wholesaler	3301 Orange Grove Avenue		North Highlands	95660	Sacramento
Hirsch Pipe & Supply Co., Inc.	Wholesaler	3317 W. Jefferson Blvd.		Los Angeles	90018	Los Angeles



Thermostat Recycling Corporation

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Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
Hirsch Pipe & Supply Co., Inc.	Wholesaler	3317 W. Jefferson Blvd.		Los Angeles	90018	Los Angeles
Johnstone Supply	Wholesaler	333 Market Street		Oakland	94607	Alameda
US AIR CONDITIONING DISTRIBUTORS (USACD)	Wholesaler	3333 ORANGE GROVE		NORTH HIGHLANDS	95660	Sacramento
Goodman Distribution, Inc.	Wholesaler	3334 San Fernando Rd	Suite 102	Los Angeles	90065	Los Angeles
Refrigeration Supplies Distributor (RSD)	Wholesaler	3355 McMaude Place		Santa Rosa	95407	Sonoma
SLAKEY BROTHERS	Wholesaler	3395 ARDEN ROAD		HAYWARD	94545	Alameda
Lennox Industries Inc.	Wholesaler	3410 SAN FERNANDO ROAD, UNIT 5		LOS ANGELES	90065	Los Angeles
UNITED REFRIGERATION # D5	Wholesaler	3421 N. San Fernando Road	Suite E-F	Los Angeles	90065	Los Angeles
Controlco	Wholesaler	3451 Vincent Road Ste C		Pleasant Hill	94523	Contra Costa
Allied Refrigeration	Wholesaler	34660 Date Palm Drive		Cathedral City	92234	Riverside
CONTROLCO	Wholesaler	35 Dorman Avenue	Suite 2	San Francisco	94124	San Francisco
Hirsch Pipe & Supply Co., Inc.	Wholesaler	3530 E. Anaheim St.		Long Beach	90804	Los Angeles
Ferguson Heating & Cooling	Wholesaler	3550 LA CRUZ WAY BRANCH 1893		PASO ROBLES	93446	San Luis Obispo
GOODMAN DISTRIBUTION, INC.	Wholesaler	3562 Ruffin Road		San Diego	92123	San Diego
Trane Supply	Wholesaler	3565 Corporate Court		San Diego	92123	San Diego
United Refrigeration, Inc.	Wholesaler	3573-A Hayden Ave		Culver City	90232	Los Angeles
Ferguson Heating & Cooling	Wholesaler	36283 Plaza Drive		Cathedral City	92234	Riverside
Trane COMPANY GLENDALE	Wholesaler	3631 SAN FERNANDO ROAD		GLENDALE	91204	Los Angeles
GOODMAN DISTRIBUTION, INC.	Wholesaler	3633 Lenawee Ave. Ste 180		Los Angeles	90016	Los Angeles
RUSSELL SIGLER INC.	Wholesaler	3648 E INDUSTRY AVE		LAKEWOOD	90712	Los Angeles
Totaline	Wholesaler	3648 Industry Avenue		Lakewood	90712	Los Angeles
Allied Refrigeration	Wholesaler	3650 Holdrege Avenue		Los Angeles	90021	Los Angeles
HEATING & COOLING LLC #823	Wholesaler	3650 N. INDUSTRY Avenue		LAKEWOOD	90712	Los Angeles
J.W. Wood Co., Inc.	Wholesaler	3676 Old Hwy 44 Drive		Redding	96003	Shasta
W. W. Grainger, Inc.	Wholesaler	3691 Industrial Blvd		West Sacramento	95691	Yolo
U.S. Air Conditioning Distributors (USACD)	Wholesaler	39-312 Leopard Street,	Suite 100	Palm Desert	92211	Riverside
W. W. Grainger, Inc.	Wholesaler	3900 Easton Dr		Bakersfield	93309	Kern
Heating & Cooling LLC	Wholesaler	3970 Home Avenue		San Diego	92105	San Diego
American Refrigeration Supplies, Inc.	Wholesaler	399 S. Arrowhead Avenue		San Bernardino	92408	San Bernardino
Lennox Industries Inc.	Wholesaler	4000 Hamner Avenue		Eastvale	91752	Riverside
RSD	Wholesaler	402 WEST 35TH		National City	91950	San Diego
GOODMAN DISTRIBUTION, INC.	Wholesaler	4020 Nelson Ave.	Suite 100	Concord	94520	Contra Costa
Goodman Distribution, Inc.	Wholesaler	40222-A LaQuinta Lane	Suite 101	Palmdale	93551	Los Angeles
Allied Refrigeration	Wholesaler	404 S. I Street		San Bernardino	92410	San Bernardino
UNITED REFRIGERATION	Wholesaler	4060 EAST AIRPORT DRIVE		ONTARIO	91761	San Bernardino
Lennox Parts Plus	Wholesaler	4090 Pike Lane #B		Concord	94520	Contra Costa
Refrigeration Supplies Distributor (RSD)	Wholesaler	4131 Latham Street		Riverside	92501	Riverside
TRANE PARTS CENTER	Wholesaler	4145 DEL MAR AVENUE		ROCKLIN	95677	Placer
United Refrigeration, Inc.	Wholesaler	41573 Cherry Street		Murrieta	92562	Riverside
GOODMAN DISTRIBUTION, INC.	Wholesaler	41670 Reagan Way		Murrieta	92562	Riverside
Lennox Parts Plus	Wholesaler	422 S. Abbott Avenue		Milpitas	95035	Santa Clara
Johnstone Supply	Wholesaler	42342 10th Street West	Suite A	Lancaster	93534	Los Angeles





Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
UNITED REFRIGERATION # P1	Wholesaler	4248 ROSEVILLE ROAD		North Highlands	95660	Sacramento
Johnstone Supply	Wholesaler	42655 Rio Nedo		Temecula	92590	Riverside
Baker Distributing Co.	Wholesaler	428 NORTH CANAL ST.		South San Francisco	94080	San Mateo
AIR COLD SUPPLY - A Ferguson Enterprise	Wholesaler	429 MADERA ST.		SAN GABRIEL	91776	Los Angeles
R. E. MICHEL CO	Wholesaler	43137 Business Park Drive		Temecula	92590	Riverside
JOHNSTONE SUPPLY CO	Wholesaler	4320 PACIFIC HWY		SAN DIEGO	92110	San Diego
REFRIGERATION SUPPLIES DISTRIBUTOR (RSD)	Wholesaler	43300 BUSINESS PARK DR. # A102		TEMECULA	92590	Riverside
JOHNSTONE SUPPLY #329	Wholesaler	435 N. BURKE		VISALIA	93292	Tulare
RSD	Wholesaler	436 HESTER STREET		SAN LEANDRO	94577	Alameda
Geary Pacific Supply	Wholesaler	4365 Jetway Court		North Highlands	95660	Sacramento
Trane Supply	Wholesaler	4380 Warehouse Court		North Highlands	95660	Sacramento
Coast Appliance Parts	Wholesaler	4408 Twain Avenue		San Diego	92120	San Diego
W.W. Grainger, Inc.	Wholesaler	444 Doolittle Dr.		San Leandro	94577	Alameda
Indio Cooling & Heating Supply	Wholesaler	45-100 Golf Center Pkwy	Suite C	Indio	92201	Riverside
DANCOOL HVAC SUPPLY, INC.	Wholesaler	4544 SAN FERNANDO ROAD		GLENDALE	91204	Los Angeles
JOHNSTONE SUPPLY SAN BERNARDINO	Wholesaler	485 SOUTH "I" STREET		SAN BERNARDINO	92410	San Bernardino
SIGLER WHOLESALE DISTRIBUTORS	Wholesaler	4863 6650 TOP GUN STREET		SAN DIEGO	92111	San Diego
WHOLESALE OUTLET, INC	Wholesaler	4920 RALEY BLVD		SACRAMENTO	95838	Sacramento
USACD	Wholesaler	495 MARQUITA AVENUE		PASO ROBLES	93446	San Luis Obispo
Air Cold Supply - A Ferguson Enterprise	Wholesaler	5005 Raley Blvd	Suite A	Sacramento	95838	Sacramento
R.E. MICHEL CO.	Wholesaler	501 Riverside Ave		Paso Robles	93446	San Luis Obispo
United Refrigeration, Inc.	Wholesaler	510 E. Rancho Vista Blvd.		Palmdale	93550	Los Angeles
Western Nevada Supply	Wholesaler	515 S. Main Street		Bishop	93514	Inyo
WESTERN NEVADA SUPPLY	Wholesaler	515 SOUTH MAIN STREET		BISHOP	93514	Inyo
GOODMAN DIST. # 706	Wholesaler	5160 RICHTON ST. "A"		MONTCLAIR	91763	San Bernardino
LENNOX PARTS PLUS	Wholesaler	5160 Richton Street	Suite H	Montclair	91763	San Bernardino
Atwater Supply	Wholesaler	518 E. Ball Road		Anaheim	92805	Orange
Johnstone Supply	Wholesaler	520 E. Dyer Road		Santa Ana	92707	Orange
GOODMAN DISTRIBUTION, INC.	Wholesaler	525 PARK AVENUE SUITE A		SAN FERNANDO	91340	Los Angeles
Specialty A/C Products	Wholesaler	5250 E. 2nd Street		Benicia	94510	Solano
RSD	Wholesaler	527 BRUNKEN AVENUE		SALINAS	93901	Monterey
Heating & Cooling LLC	Wholesaler	5357 E. Home Avenue		Fresno	93727	Fresno
R.E. Michel Company, Inc.	Wholesaler	5370 Third Street		Irwindale	91706	Los Angeles
R.E. Michel Company, Inc.	Wholesaler	5405 East Home Avenue	Suite 107	Fresno	93727	Fresno
Baker Distributing Company	Wholesaler	5449 E. Lamona Avenue		Fresno	93727	Fresno
SLAKEY BROTHERS/YUBA CITY	Wholesaler	545 BOYD STREET		YUBA CITY	95991	Sutter
U.S. Air Conditioning Distributors (USACD)	Wholesaler	550 Del Norte Blvd		Oxnard	93030	Ventura
CFM Equipment Distr., Inc.	Wholesaler	5650 Imhoff Dr.	Unit J	Concord	94520	Contra Costa
JOHNSTONE SUPPLY CO	Wholesaler	5658 E. CLINTON AVE.		FRESNO	93727	Fresno
Hirsch Pipe & Supply Co., Inc.	Wholesaler	5680 Kearny Villa Rd.		San Diego	92123	San Diego
W.W. Grainger, Inc.	Wholesaler	5760 Commerce Blvd.		Rohnert Park	94928	Sonoma
Porterville Distributing Co.	Wholesaler	583 S. Main St.		Porterville	93257	Tulare



Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
RSD	Wholesaler	5910 BOWCROFT STREET		LOS ANGELES	90016	Los Angeles
Coast Appliance Parts	Wholesaler	5916 Kester Avenue		Van Nuys	91411	Los Angeles
JOHNSTONE-VENTURA	Wholesaler	5960 VALENTINE ROAD # 3		VENTURA	93003	Ventura
SLAKEY BROTHERS	Wholesaler	601 WORK STREET		SALINAS	93901	Monterey
Ferguson Heating & Cooling	Wholesaler	605 E. Cerritos Avenue		Anaheim	92805	Orange
Air Conditioning Distributors, Inc.	Wholesaler	6112 North Paramount Blvd		Long Beach	90805	Los Angeles
United Refrigeration, Inc.	Wholesaler	6150 Valley View Street		Buena Park	90620	Orange
RSD	Wholesaler	621 EAST 21ST STREET		BAKERSFIELD	93305	Kern
UNITED REFRIGERATION	Wholesaler	625 S. LINCOLN AVENUE		SAN BERNADINO	92408	San Bernardino
Coast Appliance Parts	Wholesaler	6250 Cherry Avenue		Long Beach	90805	Los Angeles
HEATING & COOLING LLC	Wholesaler	629 ALPINE WAY		ESCONDIDO	92029	San Diego
Ferguson	Wholesaler	6300 District Blvd.		Bakersfield	93313	Kern
RSD	Wholesaler	6391 ORANGETHORPE AVENUE		BUENA PARK	90620	Orange
Ferguson Heating & Cooling	Wholesaler	640 Ayon Avenue		Azusa	91702	Los Angeles
Refrigeration Supplies Distributor (RSD)	Wholesaler	640 COMMERCE DRIVE		ROSEVILLE	95678	Placer
W.W. Grainger, Inc.	Wholesaler	6412 Tupelo Dr. #G		Citrus Heights	95621	Sacramento
Geary Pacific Supply	Wholesaler	6421 Box Springs Blvd		Riverside	92507	Riverside
Heating & Cooling Supply, LLC	Wholesaler	6510 Sierra Court		Dublin	94568	Alameda
Baker Distributing	Wholesaler	6727 Preston Ave		Livermore	94551	Alameda
Baker Distributing Company	Wholesaler	6727 Preston Avenue		Livermore	94551	Alameda
Air Cold Supply, a Ferguson Enterprise	Wholesaler	6780 Sierra Ct.	Unit Q	Dublin	94568	Alameda
Air Cold Supply - A Ferguson Enterprise	Wholesaler	68 Belvedere St.		San Rafael	94901	Marin
US Air Conditioning Distributors (USACD)	Wholesaler	68-713 Perez Road	Building B7	Cathedral City	92234	Riverside
RSD	Wholesaler	680 UNION AVE		POMONA	91768	Los Angeles
Hajoca - Palm Springs	Wholesaler	682 Eugene Road		Palm Springs	92264	Riverside
Heating & Cooling Supply, LLC	Wholesaler	685 N. Poplar Street		Orange	92868	Orange
Coast Appliance Parts	Wholesaler	6909 S. Western Avenue		Los Angeles	90047	Los Angeles
Empire Supply Co., Inc.	Wholesaler	700 E. Race Ave.		Visalia	93292	Tulare
U.S. Air Conditioning Distributors (USACD)	Wholesaler	701 Adell Street		San Bernardino	92410	San Bernardino
Allied Refrigeration	Wholesaler	702 E. Gish Road		San Jose	95112	Santa Clara
Refrigeration Supplies Distributor (RSD)	Wholesaler	702 W. 190th Street		Gardena	90248	Los Angeles
Sigler	Wholesaler	7021 Schirra Court	Suite A	Bakersfield	93313	Kern
Ferguson	Wholesaler	704 N. Laverne Ave.		Fresno	93727	Fresno
Air Cold Supply - A Ferguson Enterprise	Wholesaler	7175 Chestnut St.		Gilroy	95020	Santa Clara
R.E. MICHEL CO, INC	Wholesaler	72-110 Corporate Way		Thousand Palms	92276	Riverside
Wholesale Solutions	Wholesaler	720 Sixth Street		Napa	94559	Napa
US Air Conditioning Distributors, Inc. (USACD)	Wholesaler	720 Williams Street		Bakersfield	93305	Kern
DANCOOL HVAC SUPPLY	Wholesaler	7235 FULTON AVE		N Hollywood	91605	Los Angeles
Refrigeration Supplies Distributor (RSD)	Wholesaler	724 S. Flower Street		Burbank	91502	Los Angeles
SIGLER WHOLESAL DISTRIBUTORS	Wholesaler	73-605 DINAH SHORE	SUITE 1200-L	PALM DESERT	92211	Riverside
Lennox Parts Plus	Wholesaler	7301 Meany Avenue		Bakersfield	93312	Kern
Heating & Cooling LLC	Wholesaler	7321 Roseville Road	Suite 10	SACRAMENTO	95842	Sacramento



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RSD	Wholesaler	7332 CONVOY COURT, STE A		SAN DIEGO	92111	San Diego
Sigler INC	Wholesaler	73605 Dinah Shore Drive	#1200L	Palm Desert	92211	Riverside
JOHNSTONE-SANTA BARBARA	Wholesaler	740 Cacique Street		SANTA BARBARA	93103	Santa Barbara
American Refrigeration Supplies, Inc.	Wholesaler	740 E. Hazelton Avenue		Stockton	95203	San Joaquin
AC Pro	Wholesaler	75220 Merle Drive		Palm Desert	92211	Riverside
Sigler Wholesale Distributors	Wholesaler	7615 N. San Fernando Road		Burbank	91505	Los Angeles
US Air Conditioning Distributors (USACD)	Wholesaler	7628 Sepulveda Blvd.		Van Nuys	91405	Los Angeles
Lennox Industries Inc.	Wholesaler	7670 TRADE STREET, STE. A - D		SAN DIEGO	92121	San Diego
Johnstone Supply	Wholesaler	77-720 Springfield Lane		Palm Desert	92211	Riverside
United Refrigeration, Inc.	Wholesaler	77670 Springfield Lane	Suite 5A	Palm Desert	92211	Riverside
Hirsch Pipe & Supply Co., Inc.	Wholesaler	7811 Deering Ave.		Canoga Park	92078	Los Angeles
Allied Refrigeration	Wholesaler	7865 Ostrow Street		San Diego	92111	San Diego
American Refrigeration Supplies, Inc.	Wholesaler	7874 Ronson Road		San Diego	92111	San Diego
W.W. Grainger, Inc.	Wholesaler	8001 Raytheon Rd.		San Diego	92111	San Diego
SIGLER WHOLESAL DISTRIBUTORS	Wholesaler	804-A RANCHEROS DRIVE		SAN MARCOS	92069	San Diego
JOHNSTONE-COMMERCE	Wholesaler	8040 SLAUSON AVENUE		MONTEBELLO	90640	Los Angeles
Smardan-Hatcher Co.	Wholesaler	810 E Mason St.		Santa Barbara	93101	Santa Barbara
U.S. Air Conditioning Distributors (USACD)	Wholesaler	815 Chadbourne Road	Suite 110	Fairfield	94534	Solano
Hirsch Pipe & Supply Co., Inc.	Wholesaler	8188 Commercial St.		La Mesa	91942	San Diego
Baker Distributing Company	Wholesaler	824 Cherry St.		Chico	95928	Butte
GOODMAN DISTRIBUTION, INC.	Wholesaler	840 N. 10TH ST. SUITE J		SACRAMENTO	95811	Sacramento
AC Pro	Wholesaler	840 S. Rochester	Unit B	Ontario	91761	San Bernardino
THRIFTY SUPPLY	Wholesaler	8541 23RD AVE		SACRAMENTO	95826	Sacramento
TOTALINE OF CALIFORNIA	Wholesaler	8615 23RD AVENUE		SACRAMENTO	95826	Sacramento
USACD	Wholesaler	8620 HAYDEN PL.		CULVER CITY	90232	Los Angeles
JOHNSTONE SUPPLY # 33	Wholesaler	8639 TAMARACK AVE		SUN VALLEY	91352	Los Angeles
Johnstone Supply	Wholesaler	8639 Tamarack Avenue		Sun Valley	91352	Los Angeles
GOODMAN DISTRIBUTION, INC.	Wholesaler	866 E. Ross Road	Unit B	El Centro	92243	Imperial
Geary Pacific Supply	Wholesaler	8711 Airport Road		Redding	96002	Shasta
US Air Conditioning Distributors (USACD)	Wholesaler	8717 Complex Drive		San Diego	92123	San Diego
GOODMAN DISTRIBUTION, INC.	Wholesaler	8825 WASHINGTON BLVD. STE 400		ROSEVILLE	95678	Placer
United Refrigeration, Inc.	Wholesaler	8841 Clairmont Mesa Blvd		San Diego	92123	San Diego
HOWARD INDUSTRIES	Wholesaler	8855 WASHINGTON BLVD		CULVER CITY	90232	Los Angeles
Ferguson Heating & Cooling	Wholesaler	887 LAWRENCE DRIVE		NEWBURY PARK	91320	Ventura
Fix Air	Wholesaler	890 Service Street	Suite A	San Jose	95112	Santa Clara
W.W. Grainger, Inc.	Wholesaler	8930 Winnetka Ave		Northridge	91324	Los Angeles
Baker Distributing Company	Wholesaler	899 Industry Way		El Centro	92243	Imperial
Johnstone Supply	Wholesaler	900 S. Andreasen Drive		Escondido	92029	San Diego
Ferguson HVAC East West Air	Wholesaler	900 Spreckels Road		Manteca	95336	San Joaquin
Hirsch Pipe & Supply Co., Inc.	Wholesaler	9004 Benson Ave.		Montclair	91763	San Bernardino
Ferguson Heating & Cooling	Wholesaler	903 N. Market Blvd		Sacramento	95834	Sacramento
UNITED REFRIGERATION	Wholesaler	904 COMMERCIAL STREET		SAN JOSE	95112	Santa Clara

Name	Location Type	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County
American Refrigeration Supplies, Inc.	Wholesaler	910 Justin Avenue		Glendale	91201	Los Angeles
Refrigeration Supplies Distributor (RSD)	Wholesaler	915 Industrial Avenue	Suite 101	Redding	96002	Shasta
AC Pro	Wholesaler	9216 Eton Ave		Chatsworth	91311	Los Angeles
W.W. Grainger, Inc.	Wholesaler	9220 Hyssop Dr.		Cucamonga	91730	San Bernardino
US AIR CONDITIONING DISTRIBUTORS (USACD)	Wholesaler	9250 OWENS MOUTH AVENUE		CHATSWORTH	91311	Los Angeles
UNITED REFRIGERATION	Wholesaler	933 WASHINGTON STREET		SAN CARLOS	94070	San Mateo
Johnstone Supply	Wholesaler	940 Wall Street		Redding	96002	Shasta
Ferguson Heating & Cooling	Wholesaler	9401 Oso Avenue		Chatsworth	91311	Los Angeles
Coast Appliance Parts	Wholesaler	948 Colton Avenue		Colton	92324	San Bernardino
GOODMAN DISTRIBUTION, INC.	Wholesaler	9621 Oates Dr		Sacramento	95827	Sacramento
HEATING & COOLING LLC #825	Wholesaler	9714 DEERING AVENUE		CHATSWORTH	91311	Los Angeles
Goodman Distribution, Inc.	Wholesaler	9834 Alburts Avenue		Santa Fe Springs	90670	Los Angeles
U.S. Air Conditioning Distributors (USACD)	Wholesaler	9836 Alburts Ave.		Santa Fe Spgs	90670	Los Angeles
RSD	Wholesaler	9946 W. Nicholas Avenue		Visalia	93291	Tulare







*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: m1310

[illegible]

Updated 1/14





*Include white copy in TRC container. Retain yellow copy for your records.*

(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M20196

[illegible]

Unpublished 1/1/4





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/3/17

Bin Number: M/8843

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 6/13





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: m13475

[illegible]

Updated 8/13







S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 9/29/17

Bin Number: M12427

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 1/14





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Date Submitted: 9/27/17

Bin Number: M11263

CSLB #: LAUSD	CSLB #: City of Pasadena	CSLB #:	CSLB #:
CSLB #: LAUSD	CSLB #:	CSLB #:	CSLB #:
CSLB #: LAUSD	CSLB #:	CSLB #:	CSLB #:
CSLB #: Alhambra USD	CSLB #:	CSLB #:	CSLB #:
CSLB #: LADWP	CSLB #:	CSLB #:	CSLB #:
CSLB #: LAUSD	CSLB #:	CSLB #:	CSLB #:
CSLB #: City of LA	CSLB #:	CSLB #:	CSLB #:
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Updated 1/14





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 9/29/17

Bin Number: M17453

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 1/14





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M19243

Updated 7/14



*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M114379

[illegible]



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## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/4/17

Bin Number: 115073

CSLB #: 761441	CSLB #:	CSLB #:	CSLB #:
CSLB #: 787046	CSLB #:	CSLB #:	CSLB #:
CSLB #: 867863	CSLB #:	CSLB #:	CSLB #:
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Updated 1/14





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.

(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 9/28

Bin Number: M13479

CLSB #:	CLSB #:	CLSB #:	CLSB #:
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Updated 6/13





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(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M1924D

[illegible]

Updated 1/14







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## Thermostat Recycling Corporation California CSLB License Number Form

*Include white copy in TRC container. Retain yellow copy for your records.*

(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Date Submitted: 9/29/17

Bin Number: M13163

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 6/13





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: m 11321

[illegible]

Unisolated 1/14





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.

(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/25/17

Bin Number: M17769

CSLB #:	CSLB #:	CSLB #:	CSLB #:
734077	734077	734077	734077
CSLB #:	CSLB #:	CSLB #:	CSLB #:
734077	439779	439779	958601
CSLB #:	CSLB #:	CSLB #:	CSLB #:
958601	958601	958601	993515
CSLB #:	CSLB #:	CSLB #:	CSLB #:
993515	993515	604936	604936
CSLB #:	CSLB #:	CSLB #:	CSLB #:
604936	734077	280001	280001
CSLB #:	CSLB #:	CSLB #:	CSLB #:
280001	439779	530551	530551
CSLB #:	CSLB #:	CSLB #:	CSLB #:
530551	604936	734077	694444
CSLB #:	CSLB #:	CSLB #:	CSLB #:
168999	168999	168999	168999
CSLB #:	CSLB #:	CSLB #:	CSLB #:
439779	604936	604936	694444
CSLB #:	CSLB #:	CSLB #:	CSLB #:
530551	993515	993515	530551
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604936	280001	734077	734077
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Updated 1/14





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M20279

[illegible]

Updated 6/13





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M19639

Updated 1/14



*Include white copy in TRC container. Retain yellow copy for your records.*

(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M15911

[illegible]

Updated 1/14





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/9/17

Bin Number: 714536

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 1/14







*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: M17743

[illegible]

(Continued) 3/14







*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: M/2202

[illegible]



*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: M17731

[illegible]



*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M20595

[illegible]



*Include white copy in TRC container. Retain yellow copy for your records.*

(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M20678

[illegible]

Circulated 1/14





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/26/17

Bin Number: M15890

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 6/13





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: M13346

Updated 1/14



S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.

(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10-25-17

Bin Number: 114609

CSLB #: 937031	CSLB #:	CSLB #:	CSLB #:
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Updated 6/13





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: m14584

[illegible]

Updated 1/7/4







S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/26/17

Bin Number: M14532

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 6/13





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Bin Number: M14635

[illegible]

Updated 1/14





*Include white copy in TRC container. Retain yellow copy for your records.*  
(TRC will redact any collection location identifying information prior to submission to California Department of Toxic Substances Control)

Bin Number: M19198

[illegible]

Updated 6/13





S.GRONER ASSOCIATES, INC.

## Thermostat Recycling Corporation California CSLB License Number Form

Include white copy in TRC container. Retain yellow copy for your records.

(TRC will redact any collection location identifying information prior to submission to  
California Department of Toxic Substances Control)

Date Submitted: 10/9/17

Bin Number: m11301

CSLB #:	CSLB #:	CSLB #:	CSLB #:
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Updated 1/14



**Table 33. Q4 '17 Site Visits**

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
Bayside Heating & Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
Izmirian Roofing & Sheet Metal	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
Heating & Cooling LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
JOHNSTONE SUPPLY #140	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
JOHNSTONE SUPPLY CO	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SALINAS VALLEY SOLID WASTE HHWCF	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SAN MATEO COUNTY HHW FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
UNITED REFRIGERATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
BUENA VISTA HHW FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
County of Santa Cruz	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/2/2017
Hajoca - San Diego	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/2/2017
Mendocino Solid Waste Management Authority	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
CYPRESS CITY HALL	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
C & S Waste Solutions	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Kontrol Comfort Systems Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Tommy's Refrigeration Service	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Henry Mechanical	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
JOHNSTONE SUPPLY #098	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017





S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
MARIN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Refrigeration Supplies Distributor (RSD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Baker Distributing Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Johnson Controls	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Johnson Controls	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Intercity Energy Systems	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
U.S. Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Air Cold Supply - A Ferguson Enterprise	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Sonoma County HHW - Clean Harbors	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Battels True Value Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Cal West Mechanical	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/3/2017
Air Cold Supply - A Ferguson Enterprise	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/4/2017
KARNAIR HVAC SUPPLY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/4/2017
Specialty A/C Products	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/4/2017
USACD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/4/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/4/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/4/2017
Victorville Winnelson Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/4/2017
Riverside Winnelson Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/4/2017
Wholesale Solutions	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/5/2017
American Heating Systems & Air Conditioning, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
SIGLER WHOLESALE DISTRIBUTORS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
U.S. Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
Brisbane Hardware & Supplies	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/9/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017





S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
Geary Pacific Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
AAA AIR & HEATING	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
JOHNSTONE SUPPLY CO	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
Miner???'s Ace Hardware (AG)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
Orchard Supply Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
Trane	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
United Refrigeration	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
FACSCO	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
Coast Appliance Parts	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
National Hardware Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
Miner's Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/10/2017
Ferguson Heating & Cooling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
ACH Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
CFM Equipment Distr., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Heating & Cooling LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Hewitt Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Home Depot	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
KMart	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Lowes	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Miner???'s Ace Hardware (AT)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
R.E. MICHEL CO.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Paso Robles Landfill Household Hazardous Waste Drop-Off	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
PROFESSIONAL ASBESTOS REMOVAL CORPORATION dba PARC ENVIRONMENTAL	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
USACD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
USACD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017







S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
R.E. Michel Company, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
SIGLER WHOLESALE DISTRIBUTORS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Lennox Industries	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Baker Distributing Company	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Airtech Service	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Chicago Grade Landfill Household Hazardous Waste Drop-Off	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Mayson Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Paso Robles Heating & Air	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Winsupply Paso Robles CA Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/11/2017
Paso Robles Winnelson Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/11/2017
Hajoca - Fresno	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/11/2017
Fresno Winnelson Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/11/2017
Smardan-Hatcher Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Ferguson Heating & Cooling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
LUCIA MAR UNIFIED SCHOOL DISTRICT	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Miner's Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Miner's Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Miner's Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Morro Bay/Cayucos Waste Water Plant	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Household Hazardous Waste Drop-Off	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Johnson Controls	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Ferguson	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Fowler Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Miner's Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/12/2017
Anchor Heating & Cooling, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
Associated Air Conditioning & Heating Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
ALAMEDA COUNTY HOUSEHOLD HAZ. WASTE PROGRAM	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
JOHNSTONE-SANTA BARBARA	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
LAUREL ACE HARDWARE	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
United Refrigeration, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
UNITED REFRIGERATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
Lennox Parts Plus	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
R.E. Michel Company, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
CITY OF SANTA MARIA HHW FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
Pagano's Hardware Mart	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
Cole Hardware Rockridge	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/13/2017
John Harrison Contracting	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Lennox	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Desert Tech Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Palm Desert Air Conditioning Co	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Heating & Cooling LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Allied Refrigeration	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
JOHNSTONE SUPPLY #329	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
LENNOX	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Trane Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
UNITED REFRIGERATION # P1	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
United Refrigeration, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
U.S. Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Sigler INC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
E.B. Gilmore and Sons	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
BUCKLEY PARNELL HEAT & AIR	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Coast Appliance Parts	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Cole Hardware SOMA	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Brownies	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Creative Paint & Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Palm Desert Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017





S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Empire Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Kings County Pipe & Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/17/2017
Salinas Windustrial Co	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Sunnyvale Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Hajoca - Visalia	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Santa Clara Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Fremont Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Keenan Supply - Oakland	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Hajoca - Palm Springs	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Pittsburg Winsupply Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/17/2017
Ferguson Heating & Cooling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Arctic Air Conditioning & Heating	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Industrial Mechanical Services	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Hydes Certified Comfort Systems Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
JOHNSTONE SUPPLY #328	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
MERCED COUNTY HHW	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Baker Distributing Company	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Hassler Heating and Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Imperial Valley Resource Management Agency	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Advanced Heating and Air Contractors Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
Orinda Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/18/2017
AC Pro	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
HEATING & COOLING LLC #825	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
SIGLER WHOLESALE DISTRIBUTORS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
SIGLER WHOLESALE DISTRIBUTORS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
US AIR CONDITIONING DISTRIBUTORS (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
DANCOOL HVAC SUPPLY, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
Goodman Distribution	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/19/2017
Hajoca - Sylmar	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/19/2017
Circulating Air	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Geary Pacific Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Genie Air Conditioning & Heating Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
GOODMAN DISTRIBUTION INC. # 768	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Heating & Cooling Supply, LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
R.E. Michel Company, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Reliable Air Conditioning & Heating	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/20/2017
Lennox Parts Plus A553	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
Allied Refrigeration	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
RUSSELL SIGLER INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
Totaline	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
AC Pro	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/24/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
GOODMAN DISTRIBUTION, INC #764	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Refrigeration Supplies Distributor (RSD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Trane	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
United Refrigeration, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Air Conditioning Distributors, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Bay Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/25/2017
Hajoca - Hawthorne	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/25/2017
Ferguson Heating & Cooling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Ferguson Heating & Cooling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Kahn Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Indoor Environmental Services	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
NRG AC and Heating	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Lennox Industries Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Slakey Brothers	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
SIGLER WHOLESALE DISTRIBUTORS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
UNITED REFRIGERATION # C4	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
US AIR CONDITIONING DISTRIBUTORS (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
SIGLER WHOLESALE DISTRIBUTORS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
US Airconditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Air Cold Supply - A Ferguson Enterprise	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Capitol Mechanical, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
CFM Equipment Distributors, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Temp-TEC Corporation	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
A & P Heating & Cooling Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Emigh Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/26/2017
Sacramento Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/26/2017
Solarcity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
American Chiller Service, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Flores Mechanical Services	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Giddens Brothers Inc	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
A-1 GUARANTEED	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Heating & Cooling Supply, LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Heating & Cooling LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
JOHNSTONE-VENTURA	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Slakey Brothers	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
UNITED REFRIGERATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
VENTURA HOUSEHOLD HAZARDOUS WASTE FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
U.S. Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
U.S. Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Lennox Parts Plus	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Del Norte Recycling Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
BONNEY PLUMBING, HEATING & AIR	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Gianelli's Appliances & Supplies	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
American River Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
HVAC Recycling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/27/2017
Woodland Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/27/2017
Keenan Supply - Ventura	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/27/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Heating and Air Design	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Smith Heating and Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
GOODCENTS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Goodman Distribution, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017







S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
Lennox Parts Plus	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Ferguson HVAC East West Air	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
B & B's Heating and Air Conditioning, Inc	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Stockton Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/30/2017
Stockton Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	10/30/2017
SCV Climate Pros	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
JOHNSTONE SUPPLY # 33	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
Sigler Wholesale Distributors	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	10/31/2017
Ferguson Heating & Cooling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
United Refrigeration, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
Westside Heating & AC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
HOWARD INDUSTRIES	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
USACD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
City of Santa Monica	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
City of Culver City - HHW	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/2/2017
Hajoca - Culver City	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	11/2/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/3/2017
Thomson Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/3/2017
United Refrigeration, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/3/2017
Air Conditioning Distributors, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/3/2017
California Air Conditioning Systems, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/3/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	11/3/2017
City of Barstow - Solid Waste / Recycling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/7/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/7/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
Saeid Zarei	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017





S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
Appliance Parts Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
US Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
Mad Dash	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
CITY OF SAN DIEGO, HOUSEHOLD HAZARDOUS WASTE TRANSFER FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/8/2017
AIR COLD SUPPLY - A Ferguson Enterprise	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Bryant Heating and Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Goodman Distribution, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Lennox Industries Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Refrigeration Supplies Distributor (RSD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
UNITED REFRIGERATION # D5	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Coast Appliance Parts	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Anawalt Lumber	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/11/2017
Hajoca - Los Angeles	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/11/2017
Tropic Comfort	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Allied Refrigeration	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Precise Air Systems	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Anawalt Lumber	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/12/2017
Hajoca - El Monte	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/12/2017
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017
Allied Refrigeration	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
RDC EM BUILDING C	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017
Safe Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017
Anawalt Lumber	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017
Vermont True Value Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017
Hirsch Pipe & Supply Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/13/2017
Chester Transfer (closed Wednesday and Thursday)	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/13/2017
Sierra County Environmental Health Dept.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/13/2017
Modoc County Environmental Health	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/13/2017
Alpine County Community Development	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/13/2017
Lake County	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/13/2017
Smardian-Hatcher Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/14/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/14/2017
Southern California Air Cond	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/14/2017
City of Lompoc	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/14/2017
Community Hazardous Waste Collection Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/14/2017
CITY OF CARPINTERIA	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/14/2017
City of Folsom Hazardous Waste	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
EDH FIRE STATION #86	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
EL DORADO COUNTY ENVIRONMENTAL MGMT. DEPT.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
Jay Silva	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
NEVADA COUNTY H.H.W. FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
Closed - SOUTH TAHOE REFUSE TRANSFER STATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
WESTERN NEVADA SUPPLY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
WESTERN NEVADA SUPPLY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
WESTERN PLACER WASTE MANAGEMENT AUTHORITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
YUBA-SUTTER HHW FACILITY C/O	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
YUBA-SUTTER DISPOSAL, INC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017
County of Sacramento	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/15/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
W.W. Grainger, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
BACSCO	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Heating & Cooling LLC	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
KERN COUNTY SPECIAL WASTE FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
One Hour Heating & Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
RSD	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Baker Distributing Company	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
UNITED REFRIGERATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
US Air Conditioning Distributors, Inc. (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Johnson Controls	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Sigler	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Lennox Parts Plus	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Ferguson	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Coast Appliance Parts	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
City of Barstow - Solid Waste / Recycling	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/18/2017
Bakersfield Winnelson Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/18/2017
United Refrigeration, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/19/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/19/2017
City of Fontana	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/19/2017
Cedar Glen Trading Post	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/19/2017
SLAKEY BROTHERS/JACKSON	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/22/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/22/2017
Keller Air	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Keller Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
A & R Heating & Air Conditioning	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
John Burger Heating & Air	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Gibson Heating and Air	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Geary Pacific Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017





S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
J W WOOD CO., INC/ALL AIR SUPPLY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
J.W. Wood Co., Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Johnstone Supply	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
MCCLELLAND Air CONDITIONING	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Refrigeration Supplies Distributor (RSD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Slakey Brothers	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
SLAKEY BROTHERS/YUBA CITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
US Air Conditioning Distributors, Inc. (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Self Help Home Improvement Project	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Air Cold Supply - A Ferguson Enterprise	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
Baker Distributing Company	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
W.V. Alton	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/26/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
GOODMAN DISTRIBUTION, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
HEATING & COOLING LLC #834	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
American Refrigeration Supplies, Inc.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
Refrigeration Supplies Distributor (RSD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
SLAKEY BROTHERS	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
Baker Distributing Company	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
TRANE PARTS CENTER	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
UNITED REFRIGERATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
U.S. Air Conditioning Distributors (USACD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
Tenney A. Norquist Co. (TANCO)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
SolarCity	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
Refrigeration Supplies Distributor (RSD)	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/27/2017
Rocklin Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/27/2017
Modesto Windustrial Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/27/2017
COLUSA COUNTY HHW PROGRAM	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
County of Siskiyou	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
COUNTY OF MARIPOSA	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017



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S.GRONER ASSOCIATES, INC.

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
Santa Clara County Household Hazardous Waste Program	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Groveland Transfer Station	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Stanislaus County Dept. of Env. Resources	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
CTY OF TUOLUMNE, CA SIERRA TRANSFER STATION	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Hambro WSG	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
NRWS Recycling Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Madera County Public Works	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
County of Siskiyou	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
GLEN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
ALAMEDA COUNTY HOUSEHOLD HAZ. WASTE PROGRAM	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
HUMBOLDT WASTE MANAGEMENT AUTHORITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
AMADOR COUNTY WASTE MANAGEMENT DEPT.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
MADERA COUNTY HOUSEHOLD HAZARDOUS WASTE COLLECTION FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
MAKI HEATING & AIR CONDITIONING, INC.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
MERCED COUNTY HHW	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
SAN JOAQUIN COUNTY HOUSEHOLD HAZARDOUS WASTE FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Tehama County Solid Waste Management Agency	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
TOTALINE OF CALIFORNIA	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
WESTERN NEVADA SUPPLY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
WESTERN NEVADA SUPPLY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
YOLO COUNTY CENTRAL LANDFILL	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Special Waste Collection Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
San Benito County Integrated Waste Management	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
BUTTE REGIONAL HHW COLLECTION FACILITY	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017

Location: Name	Physical Address - State	Performed By	Subject	Summary	Activity Date
City of Vacaville - Recology Household Hazardous Waste Center	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Billy Wright Landfill	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
CHIMNEY KRAFT	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
CITY OF REDDING SOLID WASTE	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
CITY OF SACRAMENTO PHHWCF	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Camarillo PHHWCF	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Inyo County Recycling & Waste	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Forster Heating	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Cal Sierra Transfer Station	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Coast Hardware Do It Best	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Porterville Distributing Co.	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Sunny Brae Ace Hardware	CA	Crossroad Services, Inc.	Site Visit	Site Visit	12/28/2017
Keenan Supply - Eureka	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/28/2017
Mono County	CA	Crossroad Services, Inc.	Site Visit	Site Visit - Non-compliant	12/28/2017



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