

# COMMUNITY SURVEY

*The Department of Toxic Substances Control's (DTSC) mission is to protect California's people, communities, and environment from toxic substances, to enhance economic vitality by restoring contaminated land, and to compel manufacturers to make safer consumer products.*

## NOTICE OF ANNUAL SURVEY

### Santa Susana Field Laboratory (SSFL)

### SSFL Annual Community Survey and Public Participation Plan Update

**PUBLIC SURVEY PERIOD: May 1, 2024 – July 31, 2024**

The California Department of Toxic Substances Control (DTSC) is dedicated to building a comprehensive engagement process, giving voice to all participants. Community surveys allow DTSC to proactively seek public input. Survey data results are used to inform decisions regarding communication and engagement activities as well as to inform cleanup and oversight efforts. The Department of Toxic Substances Control, a department within the California Environmental Protection Agency, is responsible for overseeing the investigation and ensuring that mitigation and cleanup activities are conducted in accordance with state and federal laws and regulations.

DTSC is proactively seeking public input through the 2024 SSFL Annual Community Survey. The purpose of this survey is to gain insight from interested stakeholders about DTSC oversight of cleanup at the Santa Susana Field Laboratory (SSFL) and to understand public interests and concerns related to SSFL cleanup. Your responses to this survey will help us understand your concerns, plan future outreach activities, and keep you informed.

The 2024 annual survey incorporates additional questions for the purpose of updating the DTSC Public Participation Plan for SSFL. The Public Participation Plan documents DTSC's commitment to the community interested in the SSFL site and sets forth the actions which DTSC and the Responsible Parties (NASA, DOE, and Boeing) will take during the course of SSFL cleanup activities to keep the community informed in a timely fashion, and to provide opportunities for community participation in the decision-making process.

Thank you for taking the time to respond to this community survey. You are encouraged to complete the online/digital version of this survey to ensure accuracy of data capture for the purpose of efficient data review and accurate results reporting. You may also return the survey via mail. The survey will remain open starting May 1, 2024 and closing on July 31, 2024 at 5:00pm. If you are unable to complete the survey online or online at one of the repositories, please contact the public participation manager to schedule a phone appointment to provide your input verbally for integration into the online survey tool.

### There are four ways to return this survey:

1. Electronically by filling it out online using a computer, laptop, smartphone, or tablet by scanning the QR code or by visiting

<https://www.surveymonkey.com/r/2024AnnualSSFL>

2. Electronically by visiting an SSFL repository computer workstation and then by visiting <https://www.surveymonkey.com/r/2024AnnualSSFL>

3. Setting up an appointment with the public participation manager to take your input over the phone. Please schedule a phone appointment by contacting Jamie Slaughter, Public Participation and Community Outreach Manager at [Jamie.slaughter@dtsc.ca.gov](mailto:Jamie.slaughter@dtsc.ca.gov)

4. Mail the included survey form to: **DTSC, 2024 SSFL Annual Survey, Attn: Jamie Slaughter, 9211 Oakdale Avenue, Chatsworth, CA 91311**



### Project Contacts and Information

**For Technical or Site Cleanup related questions, please contact:**

- **Boeing Related Areas:** Patrick Movlay, Senior Environmental Scientist / Project Manager, [Patrick.Movlay@dtsc.ca.gov](mailto:Patrick.Movlay@dtsc.ca.gov), (818) 717-6542
- **NASA Related Areas:** Paul Carpenter, Senior Engineering Geologist / Project Manager, [Paul.Carpenter@dtsc.ca.gov](mailto:Paul.Carpenter@dtsc.ca.gov), (916) 255-3691
- **DOE Related Areas:** Tanya Brosnan, Senior Engineering Geologist / Project Manager, [Tanya.Brosnan@dtsc.ca.gov](mailto:Tanya.Brosnan@dtsc.ca.gov), (818) 717-6619

**For non-technical, Public Participation inquiries, please contact:**

- **Public Participation Inquiries:** Jamie Slaughter, Public Participation & Community Outreach Manager, [Jamie.Slaughter@dtsc.ca.gov](mailto:Jamie.Slaughter@dtsc.ca.gov), (818) 938-8353

**For Media related inquiries, please contact:**

- **Media Inquiries:** Elizabeth Leslie-Gassaway, Information Officer Specialist, [Elizabeth.Leslie-Gassaway@dtsc.ca.gov](mailto:Elizabeth.Leslie-Gassaway@dtsc.ca.gov), (916) 282-8941

SSFL FAQs are online at: <https://tinyurl.com/SSFLFAQs>

Subscribe to the SSFL E-List to receive updates and information: <https://dtsc.ca.gov/dtsc-e-lists/>

### SSFL Repository Locations

1. **California State University Northridge Oviatt Library**, 1811 Nordhoff St., 2nd Floor, Room 265, Northridge, CA 91330
2. **Platt Library**, 23600 Victory Blvd., Woodland Hills, CA 91367
3. **Simi Valley Library**, 2969 Tapo Canyon Road, Simi Valley, CA 93063



Hearing impaired individuals may use the California Relay Service at 711 or 800-735-2929 TTY/VCO/HCO to voice.

Additional information on DTSC sites can be found through our [EnviroStor](#).



# COMMUNITY SURVEY

*The Department of Toxic Substances Control's (DTSC) mission is to protect California's people, communities, and environment from toxic substances, to enhance economic vitality by restoring contaminated land, and to compel manufacturers to make safer consumer products.*



## Department of Toxic Substances Control

The California Department of Toxic Substances Control (DTSC) is dedicated to building a comprehensive engagement process, giving voice to all participants. Community surveys allow DTSC to proactively seek public input. Public Participation staff use survey results to inform decisions regarding workshops, meetings, and other related community communication and participation activities. The Site Mitigation and Restoration staff use survey results to inform cleanup and oversight efforts.

DTSC is proactively seeking public input through a new Annual Community Survey.

The purpose of this survey is to gain insight from interested stakeholders about DTSC oversight of cleanup at the Santa Susana Field Laboratory (SSFL) and to understand public interests and concerns related to SSFL cleanup.

Your responses to this survey will help us understand your concerns, plan future outreach activities, and keep you informed. The Public Participation and Community Outreach Manager for SSFL at DTSC is currently updating the SSFL Public Participation plan. The 2024 annual survey incorporates additional questions for the purpose of updating the DTSC Public Participation Plan for SSFL.

**Please provide survey responses in the form below.**

1. What is your first name & last name?
2. What is your phone number?
3. What is your email address?
4. What city do you live in?
5. What is your mailing address?
6. How long have you lived in your current city? **(select one)**
  - 0 to 5 years
  - 6 to 10 years
  - 11 to 15 years
  - 16 to 20 years
  - more than 20 years
7. What age group are you in? **(select one)**
  - 18 to 30 years old
  - 31 to 50 years old
  - more than 50 years old
8. What is your role in your local community? **(select all that apply)**
  - Resident
  - Parent
  - Student
  - Local business owner
  - Employed by a local business
  - Elected official
  - Local government member or worker
  - Tribal government member or worker
  - Employed by or a volunteer with a nonprofit or community / cultural organization serving the local area
9. What DTSC communication tools do you use and/or find useful? **(select all that apply)**
  - DTSC Elist
  - DTSC SSFL Web Page
  - DTSC SSFL FAQs (web page)
  - DTSC SSFL Document Library (web page)
  - DTSC SSFL Community Surveys
  - DTSC Mail (you are on our mailing list)
  - Public Meetings
  - Public Workshops
  - Envirostor
  - DTSC Fact Sheets
  - DTSC Work Notices
  - DTSC Community Updates
  - DTSC Social Media
  - N/A
10. Are you signed up for the DTSC SSFL Email List? **(select one)**  
[https://dtsc.ca.gov/santa\\_susana\\_field\\_lab/ssfl\\_public\\_involvement\\_mail\\_list/](https://dtsc.ca.gov/santa_susana_field_lab/ssfl_public_involvement_mail_list/)
  - Yes
  - No

11. Are you familiar with the DTSC SSFL Webpage? [https://dtsc.ca.gov/santa\\_susana\\_field\\_lab/](https://dtsc.ca.gov/santa_susana_field_lab/)

**(select one)**

Yes

No

12. Based on the information available, what is your level of concern and/or interest in SSFL?

**(select one)**

High

Low

Moderate

None

13. How often do you attend DTSC SSFL Public Meetings or Workshops? **(select one)**

Very Frequently

Never

Occasionally

Choose not to answer

14. What is your most preferred meeting / workshop format? **(select one)**

In person

I don't have a preference

Online

None of the above

15. What area of SSFL are you interested in? **(select all that apply)**

Sitewide SSFL

Boeing

DOE

DTSC Oversight

NASA

None of the above

16. What SSFL site topics are you interested in? **(select all that apply)**

Sitewide SSFL

Consent Order

Cleanup

Settlement Agreement

Exemptions

PEIR

Soil

Cultural Resources

Air

Biological Resources

Water

Health Risk

Groundwater

Transportation

Drinking water

Other (topic not listed)

Stormwater

17. What recent DTSC SSFL public engagement activities did you attend or participate in? **(select all that apply)**

2023 Annual Community Survey (January 2023)

Area I Burn Pit Removal Action Work Plan (public input meeting) 11/09/23

Groundwater U (GWU) Listening Session &/or Listening Survey 01/23/24

Groundwater U (GWU) Workshop 1 "What is Groundwater? / Geology & Hydrogeology"  
02/20/24

Groundwater U (GWU) Workshop 2 "Where is Groundwater Contamination at SSFL? /  
Chatsworth Formation, Fate & Transport of Contaminants" 03/12/24

Groundwater U (GWU) Workshop 3 "What Treatment Options Have Been Studied at SSFL?  
/ Groundwater Interim Measures & Pilot Tests & Treatability Studies" 04/04/24

Groundwater U (GWU) Workshop Site Visit 04/06/24

2024 Annual Community Survey (May 2024)

**Response data for the following questions are for the purpose of updating the DTSC SSFL  
Public Participation Plan. Thank you for your input and feedback.**

**18. Are you aware that environmental investigations and cleanup efforts are taking place at SSFL?  
(select one)**

Yes

No

**19. Community Profile:** What surrounding SSFL community do you currently live in? **(select one)**

Bell Canyon

Woodland Hills

Chatsworth

Canoga Park

Simi Valley

None of the above

West Hills

**20. Stakeholder Interests:** Why do you attend SSFL related meetings? **(select all that apply)**

To gain a better understanding of what is happening with the project overall

For technical information/updates

To speak with DTSC project managers directly

To speak with representatives from the responsible parties directly

To interact with community members

I do not attend SSFL related public meetings

Other (please specify in the next question)

**21. Stakeholder Interests:** Please clarify if you answered, "Other for the previous question, "Why do you attend SSFL related meetings?"

**22. Community Concerns:** Please select all areas of concern. **(select all that apply)**

- |  |  |
|--|--|
| <input type="checkbox"/> Human Health Risks                      | <input type="checkbox"/> Cleanup Levels              |
| <input type="checkbox"/> Onsite Historical Uses/Activities       | <input type="checkbox"/> Cleanup Duration            |
| <input type="checkbox"/> Environmental Impacts                   | <input type="checkbox"/> Traffic/Transportation      |
| <input type="checkbox"/> Investigation Methods                   | <input type="checkbox"/> Property Valuation          |
| <input type="checkbox"/> Cultural Losses/Historical Preservation | <input type="checkbox"/> DTSC Oversight/Public Trust |

**23.** DTSC sometimes needs to speak with community members to help plan outreach activities and for community interviews. Would you be willing to participate? (Not every community member will be contacted). **(select one)**

- Yes  No

**24.** Please select any SSFL information repository that you use and plan to continue using? The repositories are locations where select SSFL documents are made available for the public to review. **(select all that apply)**

- California State University, Northridge – Oviatt Library
- Department of Toxic Substances Control – Chatsworth
- Platt Branch - Los Angeles Public Library
- Simi Valley Library
- None of the above (I do not use the repositories)

**25.** Do you feel you have been kept adequately informed about the Site? **(select one)**

- Yes  No

**26.** If you answered "no" to the previous question, please explain and let us know how we can do better.

**27.** What internet access do you have? **(select all that apply)**

- |   |  |
|---|--|
| <input type="checkbox"/> Smartphone or tablet | <input type="checkbox"/> Dial-up                       |
| <input type="checkbox"/> Cable                | <input type="checkbox"/> I do not have internet access |
| <input type="checkbox"/> DSL                  |  |

28. Do you use the DTSC SSFL Website [https://dtsc.ca.gov/santa\\_susana\\_field\\_lab/](https://dtsc.ca.gov/santa_susana_field_lab/)? **(select one)**

Yes

No

29. If yes, please rate your experience for the following: The website is easy to navigate, and it is easy to find information on the website. **(select one)**

Strongly Agree

Strongly Disagree

Moderately Agree (Neutral)

Choose not to answer

30. If yes, please rate your experience for the following: The website provides important information and project updates. **(select one)**

Strongly Agree

Strongly Disagree

Moderately Agree (Neutral)

Choose not to answer

31. If yes, please rate your experience for the following: The website is easy to access. **(select one)**

Strongly Agree

Strongly Disagree

Moderately Agree (Neutral)

Choose not to answer

32. If yes, please rate your experience for the following: It is easy to download project documents on the website. **(select one)**

Strongly Agree

Strongly Disagree

Moderately Agree (Neutral)

Choose not to answer

33. If yes, please rate your experience for the following: I would visit the website again to get Site information. **(select one)**

Strongly Agree

Strongly Disagree

Moderately Agree (Neutral)

Choose not to answer

34. Do you use EnviroStor? Note: EnviroStor is the Department of Toxic Substances Control's data management system for tracking our cleanup, permitting, enforcement and investigation efforts at hazardous waste facilities and sites with known contamination or sites where there may be reasons to investigate further. <https://www.envirostor.dtsc.ca.gov/public/> **(select one)**

Yes

No

35. Do you feel that the media coverage has presented an accurate picture of cleanup activities at SSFL? **(select one)**

Yes

Choose not to answer

No

36. What languages are spoken in your community?



37. If you named a language besides English, do you feel that future communication to community members regarding this Site should be written in that language? **(select one)**

Yes

No

38. May we contact you for an interview in the future for additional information regarding your responses to this survey? **(select one)**

Yes

No

39. Would you like your name and address added to the SSFL USPS mailing list to receive SSFL communications via mail? (if yes, please include your full mailing address and zip code for question #5) **(select one)**

Yes

No

40. What additional feedback, suggestions, or recommendations would you like to share?



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